



Profile of Smt. Neelam Shami Rao, CPFC

Smt. Neelam Shami Rao is the Central Provident Fund Commissioner in Employees' Provident Fund Organization (EPFO), Ministry of Labour & Employment Govt. of India which is the largest Social Security Organization of India since 7th December 2021. She is a senior Indian Administrative Service (IAS) Officer of 1992 batch of Madhya Pradesh Cadre. Ms. Rao is a B.Tech. (Electronics) from Motilal Nehru National Institute of Technology, Allahabad.

Prior to joining EPFO, Ms Rao was the Director General of Training in the Ministry of Skill Development and Entrepreneurship in the rank and pay of Additional Secretary. She has also worked as District Collector in Guna and Korla Districts of Madhya Pradesh.

During her rich and varied experience as an IAS Officer, she has held various administrative positions in different departments of the Government at Central and State level. She has also served in the Food & Civil Supplies Department, Social Justice & Empowerment, Panchayat & Rural Development, Elementary Education etc. Govt. of Madhya Pradesh.

She has been instrumental in many reforms in EPFO resulting in making it a more efficient, transparent and delivery oriented Organization.