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कर्मचारी भविष्य निधि संगठन
नेशनल डाटा सेंटर
(श्रम मंत्रालय, भारत सरकार)

Employees' Provident Fund Organisation
National Data Center

(Ministry of Labour, Govt. of India)

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Dated:

8 अप्रैल 2011

All Regional P.F.Commissioners
Regional Office/Sub Regional Offices

(Through www.epfindia.gov.in)

Sub: Know your claim status through EPFO Website and installation of kiosks-regarding.

Sir,

You must be aware that from 04.02.2011, a new feature for checking the status of a claim, "online" for the EPF Members has been started through the EPFO central website. This facility is based on the daily claim status data uploaded by your office for the SMS facility.

As a result of this, the Regional offices need not develop any module for the 'Know Your Claim Status' feature. All regional websites of EPFO should now give a link to this web address (URL) viz., http://www.epfindia.gov.in/ClaimStatus_New.html. This will ensure that the messages are uniform for any visitor visiting either the central website of EPFO or any of the Regional website.

Further this feature needs to be popularized among the establishments and the employee unions so that members may take maximum advantage of the feature. The bigger establishments may also give a link to this feature through their own websites that are regularly visited by their employees.

It has been observed that some of the offices have placed kiosks and showing the claim status" off-line". This has to be replaced with one or more PC/ Thin Client having a shared broadband internet connection. Please ensure that the web page for this is configured to display only the page having the "Know Your Claim Status" screen always. When the system is idle, it can be utilised for playing the advertisement material readily available in the central site.

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For assistance in this regard, you may contact the technical team a NDC. The advantage of having kiosk connected through broadband displaying the know your Claim Status will be that any member visiting your office will be able to know the status of his claim submitted in any office and also the status for transfer out and transfer in of his transfer claim.

The inspectorates Offices under your jurisdiction are already having a PC with internet connection and they may be advised to intimate the status of the claim to members visiting the office by seeing the same from our web site. The bigger establishments and trade unions may be intimated about the new feature and may be requested to place such kiosks, if any, at their offices for the help of members.

This is a major initiative in the information dissemination to the various stake holders and is expected to reduce the number of visitors to EPFO offices who come only to know the status of their claims.

As field offices need not put any extra effort other than uploading the data to the FTP server it is needless to say that all offices must upload the data without fail on daily basis and ensure that the benefits are reaped by all concerned.

(This issues with approval of CPFC)

Yours faithfully,



(B.K.PANDA)
ACC (IS)

Copy for information and necessary action to:

1. FA & CAO, EPFO Head Office
2. All Addl. CPFCs-Political States