



कर्मचारी भविष्य निधि संगठन
Employees' Provident Fund Organisation
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
(Ministry of Labour & Employment, Govt. Of India)
मुख्यालय / Head Office

भविष्य निधि भवन, 14 भीकाएजी कामा प्लेस, नई दिल्ली - 110066.
Bhavishya Nidhi Bhawan, 14-Bhikaiji Cama Place, New Delhi-110066
www.epfindia.gov.in www.epfindia.nic.in

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No.: WSU/9(2)2011/Settlement of claims

Date:

11 3
सितम्बर
SEP 2011

To

All Regional P.F. Commissioners
In-charge of the ROs/SROs

Subject: Downward trend in pace of Settlement of P.F. Claims and need for urgent corrective action by field offices - Regarding.

Sir,

Please refer to this office letter of even number dated 08.09.2011 on expeditious settlement of PF claims and reduction of pendency.

2. The performances of the Offices in the area of settlement of claims have been further reviewed at Head Office. The settlement ratio ≤ 30 days on total settled is 56.40% which shows a downward trend.
3. The performance of some of the offices is below 60% which is not acceptable. The office-wise details are enclosed at Annexure 'A'. All Officers-in-charge of the above offices are directed to improve the pace of settlement and curb the pendency so that the percentage of settlement exceeds 60% and the number of grievances are appropriately redressed and reduced.
4. Similarly, Officers-in-charge of the offices other than those stated at para 3 above, are also directed to accelerate the pace of settlement of claims so that the overall performance of the offices exhibits upward trend.
5. The performance of all the offices are under watch at Head Office level and offices showing laxity will attract adverse notice and accountability will be fixed for poor performance.
6. Any violation of the instructions will be viewed seriously and the matter will be palced before the Competent Authority for appropriate action.

Encl: As above

Yours faithfully,


(P.K. Udgata)

Regional P.F. Commissioner-I (F&A)

SI No.	OFFICE NAME	Settlement Ratio <=30 days on total settled
1	UJJAIN	59.76
2	AGARTALA	59.61
3	ALLAHABAD	54.91
4	HALDWANI	53.85
5	GWALIOR	53.58
6	DEHRADUN	51.81
7	KUKATPALLI	51.35
8	TRICHY	46.87
9	VADODARA	46.61
10	GUWAHATI	45.68
11	GOA	45.30
12	TINSUKIA	45.14
13	KOLLAM	45.05
14	NOIDA	44.39
15	TAMBARAM	43.69
16	NASIK	43.61
17	SILIGURI	43.31
18	CHENNAI	42.80
19	LUCKNOW	42.66
20	KOTTAYAM	42.01
21	MUZAFFARPUR	41.75
22	COIMBATORE	41.50
23	SHILLONG	41.18
24	SALEM	35.96
25	BAREILLY	34.87
26	PUNE	33.88
27	GURGAON	32.71
28	SOLHAPUR	30.31
29	MALAD (KANDIVALI)	30.11
30	PORT BLAIR	29.76
31	BANGALORE	28.49
32	JAMSHEDPUR	27.62
33	SHIMOGA	27.37
34	PATNA	24.47
35	DELHI (NORTH)	23.82
36	ROHTAK	23.36
37	MYSORE	22.31
38	VAPI	21.00
39	KOLKATA	19.95
40	BOMMASANDRA	16.81
41	PEENYA	15.94
42	LAXMI NAGAR	15.79
43	SAGAR	10.53
44	BANDRA(MUMBAI-I)	9.68
45	K R PURAM	8.74
46	DURGAPUR	7.95
47	DELHI (SOUTH)	4.86

Copy to:

4. All ACC (Zones) for information and follow up action.
5. RPFC (NDC) for uploading the same on EPFO website
6. DD (OL) for issuing Hindi version.



13/9/2019
(P.K. Udgata)

Regional P.F. Commissioner-I (F&A)