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Ministry of Labour & Employment

## EPFO Settles 10.02 Lakh Claims Including 6.06 Lakh COVID-19 Claims Under PMGKY In 15 Working Days

Total Disbursal Amounts To Rs 3600 Crore Which Includes Rs 1954 Crore Covid19 Claims

90 Percent Covid19 Claims Settled Within 3 Working Days With Special Software Designed For Speedy Disposal

Posted On: 22 APR 2020 5:21PM by PIB Delhi

Employees Provident Fund Organisation (EPFO), a statutory body under Ministry of Labour and Employment, has settled a total of 10.02 lakh claims, including 6.06 lakhs COVID-19 claims under Pradhan Mantri Garib Kalyan Yojana (PMGKY) package, in just 15 working days.

This involve disbursal of a total amount of Rs. 3600.85 Crore which includes Rs. 1954 crore COVID claims under PMGKY package.

Despite only one-third staff being able to work due to lockdown, 90% of COVID-19 claims have been settled in 3 working days, setting new standards of service delivery through special software designed for speedy disposal.

The Central Govt. launched the PMGKY on 26.03.2020 to help the economically weaker sections cope up with the COVID-19 pandemic. A provision for withdrawal from the EPF Scheme to fight COVID-19 pandemic was announced by the government. An urgent notification introduced special para 68 L (3) in the EPF Scheme, providing for non-refundable withdrawal to the extent of basic wages and DA for three months or up to 75% of the amount standing to member's credit in the EPF

account, whichever is less.

EPFO has also provided facility to file online COVID-19 advance claims, which along with other services, can also be filed on UMANG APP from mobile phones.

EPFO reiterates its commitment to serve its members during this difficult situation, and EPFO offices are functional to help them overcome this crisis.

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The banner features the Government of India logo on the left. The text reads: "Aarogya Setu App COVID-19 Tracker launched to alert you and keep you safe!". To the right, there is an image of a smartphone displaying the app interface and a woman using a mobile phone. Below the smartphone image are two buttons: "Download on the Google play" and "Download on the App Store". On the far right, the "my GOV मेरी सरकार" logo is displayed.

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