



**99th Meeting
Executive Committee, CBT (EPF)**

AGENDA BOOK

Date : 03.03.2021

Time : 03:00 PM

Venue : Srinagar (J&K)

99th Meeting of the Executive Committee CBT (EPF)

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Any other item with the permission of Chairman		

Item No. 1 : Confirmation of minutes of the 98th meeting of the Executive Committee, CBT (EPF) held on 08.09.2020.

1. The minutes of the 98th meeting of the EC, CBT (EPF) held on 08.09.2020 were circulated to all the members vide EPFO letter dated 01.10.2020.
2. The minutes of the 98th meeting of the EC, CBT (EPF) as approved by the Chairperson EC, CBT (EPF) (**Annexure-A**) are placed for confirmation by the Executive Committee.

Proposal: The minutes of the 98th meeting of the Executive Committee, CBT (EPF) as approved by the Chairperson are placed for confirmation by the Executive Committee.



Website

Employees' Provident Fund Organization
 (श्रम एवं रोजगार मंत्रालय, भारत सरकार)
 कर्मचारी भविष्य निधि संगठन
 (Ministry of Labour & Employment, Govt. Of India)
 मुख्य कार्यालय/ Head Office,
 भविष्य निधि भवन, 14-भीकाजी कामा प्लेस, नई दिल्ली - 110066
Bhavishya Nidhi Bhawan, 14-Bhikaji Cama Place, New Delhi-110066
www.epfindia.gov.in

No. Conf.3(1)/98th EC, CBT(EPF)/2020

Date: 01.10.2020

To,

All Members,
 Executive Committee, CBT (EPF).

Sub: Minutes of the 98th meeting of the Executive Committee, CBT (EPF) held on 08.09.2020.

Madam/Sir,

I am directed to forward herewith the minutes of the 98th meeting of the Executive Committee, CBT (EPF) held on 08.09.2020, duly approved by the Chairman of Executive Committee, CBT (EPF).

(अमिय कान्त)

क्षेत्रीय भ नि: आयुक्त-I (सम्मलेन)

Copy to:

1. PS to MOS (I/C), Labour & Employment for information.
2. PS to Central Provident Fund Commissioner, Head Office, New Delhi.
3. Internal Circulation:- CVO, FA & CAO, All Addl. CPFCs (HQ), Director (PDNASS), All ACCs EPFO (Head Office).
4. RPFC-I (NDC) with request to facilitate upload on EPFO's website.
5. Under Secretary (SS-II), Ministry of Labour & Employment, New Delhi.
6. Deputy Director (OL) – for Hindi Version.
7. APFC/Protocol Officer, EPF Headquarters, New Delhi.
8. Guard File.



(अमिय कान्त)

क्षेत्रीय भ नि: आयुक्त-I (सम्मलेन)

**MINUTES OF THE 98th MEETING OF
THE EXECUTIVE COMMITTEE, CBT (EPF)
(By Video Conference; 08th September 2020, 03:00 PM)**

The 98th meeting of the Executive Committee (EC), CBT (EPF) was chaired by Shri Heera Lal Samariya, Secretary to the Govt. of India, Ministry of Labour and Employment. List of attending members is at **Annexure A**.

CPFC welcomed the Chairman and all the members to the 98th meeting of the Executive Committee.

Item No. 1: Confirmation of minutes of the 97th meeting of the Executive Committee, CBT (EPF) held on 04.03.2020.

The proposal contained in the agenda was approved.

Item No. 2: Action Taken Statement in respect of decisions taken in the EC meetings held upto 04.03.2020 (97th EC Meeting).

2(2) Shri Sunkari Mallesham said that EPF pensioners can be provided medical benefits under Ayushman Bharat Scheme.

The Committee took note of the information in ATN placed before it.

Item No. 3: Audited Annual Accounts in respect of Employees' Provident Fund Scheme, 1952, Employees' Pension Scheme, 1995 and Employees' Deposit Linked Insurance Scheme, 1976 for the financial year 2018-19.

The audited annual accounts of all three schemes were discussed in FIAC and the Committee applauded the Finance and Accounts team for completing the work and resolving all issues in a timely manner and the report finalised with satisfaction of CAG.

Shri Sunkari Mallesham, Shri Virjesh Upadhyay and Shri Govind Lele made specific observations about terminology with respect to 'claimed', 'unclaimed', 'inoperative' etc. accounts, wherein ambiguity if any, may be removed as per the accepted accounting practices. Suggestions were noted.

The proposal as contained in the agenda was approved.

Item No. 4: Draft 66th Annual Report on the work and activities of the Central Board for the year 2018-19.

Shri Sunkari Mallesham said that the decision of the Supreme Court in the case of Regional Provident Fund Commissioner (II) West Bengal vs Vivekananda Vidya Mandir and Ors should be implemented so that the members get their due benefits, at least prospectively. Shri Dilip Bhattacharya said that it should be ensured that due amount is recovered from the establishments defaulting in payment of interest.

CPFC informed that instructions for giving effect to the Supreme Court judgement in Vivekananda Vidya Mandir case have already been issued to the field offices. Regarding

Supreme Court judgement restricting stay on recovery proceedings to 6 months, CPFC assured that the issue will be examined. CPFC further informed that interest is being recovered as per the provisions in the Act.

The proposal contained in the agenda was approved.

Item No. 5: Status note regarding implementation of Double Entry Accounting System in EPFO.

The Committee took note of the information placed before it.

Item No. 6: Preliminary Estimate (PE) for upgradation/replacement of Sub Station along with LT Panels, HT Panel, wiring, Fire Fighting accessories and replacement of old lights fixtures with LED luminaries etc at EPFO, Head Office Bhikaji Cama Place, New Delhi.

Shri Dilip Bhattacharya enquired about the loss incurred due to fire incident at Vigilance Headquarters of EPFO. CPFC informed that e-office system has been implemented to eliminate possibility of loss of files in future due to fire or any other disaster. He further informed that fire proofing of the office building has also been done.

The Chairman advised to constitute a committee to examine the PWD estimates and recommend replacement of only those items that need to be necessarily replaced. Subject to this observation, the proposal contained in the agenda was approved.

Item No. 7: Authorizing Central Provident Fund Commissioner (CPFC) to enter into agreement with International Training Centre of the International Labour Organisation (ITC-ILO) for Training and Capacity Building of Officers of Employees Provident Fund Organisation (EPFO).

Shri Govind Lele suggested that training can be conducted on digital platform as this would enable imparting training to all officers and would also result in savings on foreign travel expenses.

Shri Virjesh Upadhyay said that if officers are sent abroad for training, the economies of those countries would only benefit. While international training can be conducted on digital platform, training programmes in physical mode should be conducted only in India.

Shri Sunkari Malleshram said that since EPFO is an important social security organisation, EPFO should not just get training from international organisations but also impart training to the world.

CPFC suggested that EPFO officers may be allowed to avail of the training programmes conducted by ITC-ILO, whether in physical or digital form in order to give them exposure to global best practices. He assured that maximum training programmes would be conducted in India only.

The Chairman advised that, in view of the COVID-19 pandemic, the international training of officers of EPFO at present should be conducted on digital platforms only.

It was decided to defer the present agenda and to modify proposal in accordance with new realities.

Item No. 8: Authorizing Central Provident Fund Commissioner (CPFC) to depute officers of Employees Provident Fund Organisation (EPFO) for training at The International Training Centre of the International Labour Organisation (ITC-ILO).

The agenda item was deferred.

Item No. 9: Hiring of M/s Ernst & Young LLP (NICS) empanelled e-Governance Consultant) as Implementing Agency for Data Analytics Services for EPFO in project mode

The Chairman observed that Consultant should be selected in a transparent and fair manner and advised to re-examine the proposal with reference to extant rules and procedure applicable as per GFR.

The agenda item was deferred.

Other Issues:

Shri Dilip Bhattacharya and Shri Sunkari Mallesham said that the minimum pension under Employees' Pension Scheme, 1995 should be increased to Rs.3000/- per month. The Chairman informed that the matter is being taken up with the Ministry of Finance.

Shri Dilip Bhattacharya expressed concern that some employers deduct contributions from the wages of their employees but do not deposit the contributions with EPFO. He said that, consequently, such employees are also deprived of the benefits such as advance due to COVID-19. CPFC assured to take strict action in such cases.

Shri Dilip Bhattacharya said that EPFO has invested in ETF in order to get higher returns. He said that the loss incurred on investments in stock market is a matter of concern. CPFC clarified that the realised gains and losses on investments in ETF accrue only on actual sale or disposal by EPFO and that investments are made in accordance with the prescribed pattern of investment.

Shri Govind Lele and Shri Sunkari Mallesham complimented CPFC for his stewardship of EPFO in innovative use of technology to bring succour to the stakeholders of EPFO during the outbreak of COVID-19 pandemic. Shri Sunkari Mallesham appreciated the Prayas initiative through which members have been given Pension Payment Orders (PPO) on the date of retirement itself.

Shri Sunkari Mallesham appreciated the fact that the benefit has been increased to Rs. 10 lakhs from ex-gratia Death Relief Fund on death of an EPFO employee due to COVID-19 but still it is not sufficient. He suggested that the benefit of Rs. 50 lakhs, available to corona warriors under the scheme of Govt. of India, may be provided to staff members of EPFO. He said that appointment on compassionate grounds should also be fast-tracked. CPFC assured that compassionate appointments will be expedited and instructions have gone to field offices.

Shri Sunkari Mallesham said that the staff members should be given their due benefits under MACPS. He said that there are many vacancies in various posts which need to be filled up. He said that one-time benefit of a promotion should also be given to staff members in isolated cadres.

Shri Sunkari Mallesham said that the threshold of 20 employees for coverage of establishments under EPF Act should be reduced to 10 employees while the wage ceiling for coverage of employees should be increased from Rs. 15000/- per month to Rs. 25000/- per month.

Shri Sunkari Mallesham said that in order to increase the accessibility to the customers, there should be a district office of EPFO in each district of the country. He further suggested that each regional office should operate from a different building.

Shri Virjesh Upadhyay, on behalf of all members of the EC, thanked the Chairman for the guidance given by him to the EC and conveyed his best wishes on his retirement.

All suggestions were noted for suitable action as per rules.

The meeting ended with vote of thanks to the Chair.

List of attending members**98th meeting of Executive Committee, CBT (EPF)**

1	Shri Heera Lal Samariya, Secretary, Ministry of Labour & Employment	Chairman
2	Ms. Anuradha Prasad, Additional Secretary, Ministry of Labour & Employment.	Central Government's representatives
3	Ms. Sibani Swain, Additional Secretary and Financial Advisor, Ministry of Labour & Employment.	
4	Shri Prem Prakash Singh, Special Secretary (Labour), State Govt. (Uttar Pradesh).	State Government's representatives
5	Shri Raviraj Ilawe, Joint Commissioner of Labour, State Govt. (Maharashtra).	
6	Shri Arun Chawla	Employers' representatives
7	Shri Sougata Roy Choudhury	
8	Shri Govind Lele	
9	Shri Virjesh Upadhyay	Employees' representatives
10	Shri Sunkari Malleshram	
11	Shri Dilip Bhattacharya	
12	Shri Sunil Barthwal	CPFC & Member Secretary (ex-officio)

Following member could not attend the meeting:-

1	Principal Secretary, Govt. of Haryana, State Govt. (Haryana).	State Government's representative
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Item No. 2 : Action Taken Statement in respect of decisions taken in the EC meetings held upto 08-09-2020 (98th EC Meeting).

S. No.	Decisions/Directions of EC	Action Taken
1	<p>Proposal to engage on contract a Chief Technology Officer and a Chief Information Security Officer in the capacity of Consultants at the Employees' Provident Fund Organization.</p> <p>The Chairman said that the competence as well as the credibility of the officers appointed as consultants, needs to be ensured. Moreover, such personnel can also be engaged on deputation basis from other government organisations. He directed to accordingly reconsider the proposal.</p> <p>(Item No. 2(1); 98th EC; 08-09-2020) (Item No. 18; 97th EC; 04-03-2020)</p>	<p>Requisite approval for calling options on deputation has been obtained. The matter is being processed for advertising the post and calling applications for the post of Chief Information Security Officer (CISO) and the Chief Technology Officer (CTO).</p>
2	<p>Medical benefit for EPS pensioners :</p> <p>CPFC said that the proposal for grant of medical benefit to EPS pensioners will be re-examined.</p> <p>Shri Sunkari Malleshram said that EPF pensioners can be provided medical benefits under Ayushman Bharat Scheme.</p> <p>(Item No. 2(2); 98th EC; 08-09-2020) (Item No. 2(2); 97th EC; 04-03-2020) (Item No. B(2); 96th EC; 01-08-2019) (Item No. B(2); 95th EC; 20-05-2019) (Item No. 2(2); 94th EC; 25-06-2018) (Item No. 2(2); 93rd EC; 24-05-2018) (Item No. 2(2); 92nd EC; 27-03-2018) (Item No. 2(2); 91st EC; 21-02-2018) (Item No. 2(2); 90th EC; 01-11-2017) (Item No. 2(4); 88th EC; 27-03-2017) (Item No. 2(8); 87th EC; 13-12-2016) (Item No. 2(8); 86th EC; 29-09-2016) (Item No. 2(6); 85th EC; 05-07-2016) (84th EC; 28-03-2016)</p>	<p>Issue of grant of medical benefit to EPS pensioners can be re-examined after receipt of fresh proposal from ESIC and the same is awaited.</p> <p>Ministry of labour and employment has asked to do the cost benefit analysis of the proposal of medical benefit to the pensioners of EPS ,1995 through Ayushman Bharat / through ESIC. The ministry was informed vide email dated 25.11.2020 to direct ESIC to revise its proposal incorporating the suggestions given by NITI Aayog vide their letter No. 3(12)/2018-H&FW dated 13.11.2020 and work out the revised cost. ESIC is yet to submit fresh proposal. Comparison/ cost benefit analysis of the two schemes i.e. PM-JAY & ESIC Scheme, will be submitted to the Government after framing of scheme afresh by ESIC in accordance with directions of NITI Aayog.</p>

3	<p>Installation of Roof top Solar Photovoltaic Panels of System:</p> <p>Additional Secretary, MOL&E further informed that he personally took up the matter with Rajasthan Electronics an Instruments Ltd (REIL) and shortly the work will be started for installation of roof top solar panels appropriately.</p> <p>(Item No. 2(4); 98th EC; 08-09-2020) (Item No. 2(3); 97th EC; 04-03-2020) (Item No. B(4); 96th EC; 01-08-2019) (Item No. B(4); 95th EC; 20-05-2019) (Item No. 2(4); 94th EC; 25-06-2018) (Item No. 2(4); 93rd EC; 24-05-2018) (Item No. 2(4); 92nd EC; 27-03-2018) (Item No. 2(4); 91st EC; 21-02-2018) (Item No. 2(5); 90th EC; 01-11-2017) (Item No. 2(19); 88th EC; 27-03-2017)</p>	<p>80 offices of EPFO have been earmarked for installation of solar roof top panel. Out of the 80 offices, in 7 offices installation of solar roof top panel has been completed by M/s REIL and in 6 offices Power Purchase Agreement has been signed in between concerned OICs and developers.</p>
4	<p>Audited Annual Accounts in respect of Employees' Provident Fund Scheme, 1952, Employees' Pension Scheme, 1995 and Employees' Deposit Linked Insurance Scheme, 1976 for the financial year 2018-19.</p> <p>Shri Sunkari Mallesham, Shri Virjesh Upadhyay and Shri Govind Lele made specific observations about terminology with respect to 'claimed', 'unclaimed', 'inoperative' etc. accounts, wherein ambiguity if any, may be removed as per the accepted accounting practices. Suggestions were noted.</p> <p>(Item No. 3; 98th EC; 08-09-2020)</p>	<p>With response to the observation made by Hon'ble members, it is to submit that there is no ambiguity about terminology w.r.t. "Claimed", "Unclaimed", "Inoperative", etc. because as per para 72(6) of EPF Scheme 1952 the word, "Inoperative Accounts" has been defined. Accordingly, the same term is being used in annual accounts of EPFO also.</p>
5	<p>Preliminary Estimate (PE) for upgradation/replacement of Sub Station along with LT Panels, HT Panel, wiring, Fire Fighting accessories and replacement of old lights fixtures with LED luminaries etc at EPFO, Head Office Bhikaji Cama Place, New Delhi.</p> <p>The Chairman advised to constitute a committee to examine the PWD estimates and recommend replacement of only those items that need to be necessarily replaced.</p>	<p>The work has already been assigned to CPWD.</p>

	<p>Subject to this observation, the proposal contained in the agenda was approved.</p> <p>(Item No. 6; 98th EC; 08-09-2020)</p>	
6	<p>Authorizing Central Provident Fund Commissioner (CPFC) to enter into agreement with International Training Centre of the International Labour Organisation (ITC-ILO) for Training and Capacity Building of Officers of Employees Provident Fund Organisation (EPFO).</p> <p>It was decided to defer the present agenda and to modify proposal in accordance with new realities.</p> <p>(Item No. 7; 98th EC; 08-09-2020)</p>	<p>Agenda item is being placed in this meeting of the Executive Committee.</p>
7	<p>Hiring of M/s Ernst & Young LLP (NICSI empanelled e-Governance Consultant) as Implementing Agency for Data Analytics Services for EPFO in project mode</p> <p>The Chairman observed that Consultant should be selected in a transparent and fair manner and advised to re-examine the proposal with reference to extant rules and procedure applicable as per GFR.</p> <p>(Item No. 9; 98th EC; 08-09-2020)</p>	<p>Agenda item shall be placed before the next meeting of the Executive Committee.</p>
8	<p>Draft 66th Annual Report on the work and activities of the Central Board for the year 2018-19.</p> <p>Regarding Supreme Court judgement restricting stay on recovery proceedings to 6 months, CPFC assured that the issue will be examined.</p> <p>(Item No. 4; 98th EC; 08-09-2020)</p>	<p>Wherever stay on recovery action is vacated by Hon'ble Courts, action is taken as per Section 8B to 8G of the Act for recovery of the assessed dues.</p> <p>The cases in which stay is granted by the Hon'ble Courts are monitored by the RPFs of RO and ZO and review is periodically conducted at HO level.</p>

Proposal : **The Executive Committee, CBT, EPF is requested to take note of the action taken statement placed above.**

Item No. 3 : Draft 67th Annual Report on the work and activities of the Employees' Provident Fund Organisation for the year 2019-20.

Para 74 of the Employees' Provident Fund Scheme, 1952 provides that the Annual Report on the work and activities of the Central Board and its audited accounts together with the Report of the Comptroller and Auditor General of India shall be considered by the Executive Committee and shall be placed for adoption at a meeting of the Board to be held before the 10th of December following the close of the financial year concerned.

Provided that if the report of the Comptroller and Auditor General is not received by the first of December following the close of the financial year to which it pertains, the audited accounts together with report of the Comptroller and Auditor General may be placed before the Executive Committee/Central Board separately from the Annual Report on the work and activities of the Board.

The draft Annual Report on the work and activities of Central Board for the year 2019-20 is placed as **Annexure –A** before the Executive Committee, CBT (EPF) for consideration.

Proposal: The Executive Committee, CBT (EPF) may consider the draft 67th Annual Report on the work and activities of the Employees' Provident Fund Organisation for the year 2019-20 and recommend placing it before the Central Board (EPF) for adoption.

Item No. 4 : Status note on implementation of Double Entry Accounting System in EPFO.

1. EPFO is in process of shifting to Double Entry Accounting System of accounting from the present Cash based system of Accounting. EPFO has already shifted to Common Format of Accounts as prescribed by Government of India for autonomous bodies.
2. The migration to automated Double Entry system of accounting in EPFO will bring in uniformity and transparency in the preparation of Annual Accounts of EPFO.
3. On 20.05.2019, the Executive Committee (CBT) recommended the appointment of C-DAC as consultant for computerization of EPFO processes, which also covers Double Entry Accounting System. The Committee also advised to form an Advisory Committee of Experts which shall monitor the migration progress. The Advisory Committee of Experts has since met six times and considering delay in development of new application software by CDAC has recommended to attempt development of an in-house software and constituted a sub-committee of the Advisory Committee for same. The subcommittee has deliberated on the issues thrice. Various options and methodology were explored during the meetings and it was decided to first complete recording of transaction digitally which are currently not captured through software.
4. Presently in EPFO both contribution & payments are digitally recorded for EPF, EPS & EDLI scheme accounts and collection for EPF Administrative Accounts. Only the payments towards EPF administrative expenditure is currently not digitally captured.
5. IS division of EPFO on recommendation of sub-committee has attempted to develop an in-house budget control software for digitally capturing administrative expenses. The heads shared for accounting purpose have been incorporated in the module and this software is currently under testing. Post successful implantation of this new software, IS division will attempt to integrate all the accounts for MIS report generation.
6. This development will facilitate smooth migration to system based double entry accounting in new application software development by CDAC.

Proposal: The above status is placed before the Executive Committee for kind information.

Item No. 5 : Authorizing Central Provident Fund Commissioner (CPFC) to enter into agreement between Employees Provident Fund Organisation (EPFO) and International Training Centre of the International Labour Organisation (ITCILO) for Training and Research.

1. Introduction & Background:

Pandit Deendayal Upadhyaya National Academy of Social Security (PDNASS), the apex Training Institution of EPFO is mandated to train the officers of EPFO. In order to give exposure to the officers of EPFO of the latest in Social Security and its best practices, the possibility of a collaboration with the International Training Centre of the International Labour Organisation (ITC-ILO) for training and capacity building of officers of EPFO is being explored. Accordingly, correspondence with ITC-ILO was initiated. Accordingly, the same was placed as Item No. 7 in the 98th meeting of the EC, CBT, EPF held on 08.09.2020. The agenda and minutes are attached as **Annexure-A**. In accordance with the directions in the minutes, this agenda is proposed.

2. Purpose:

Due to the rapid changes in administering the Social Security Schemes and in order to equip the officers of EPFO to take on such challenges, a need is felt to give exposure in the international best practices to the officers of EPFO at the International Training Centre of the International Labour Organisation (ITC-ILO) at Turin, Italy for training and capacity building. Further as per the directions in the 98th meeting of the EC, the entire matter has been revisited and the proposal accordingly revised.

3. About ITC-ILO:

ITC-ILO is an advanced technical and vocational training institution in the heart of a riverside park in Turin, Italy. Founded in 1964 by the International Labour Organization and the Government of Italy, the Centre's mission is to achieve decent work for all women and men. The Centre offers learning, knowledge-sharing, and institutional capacity-building programmes for governments, workers' and employers' organizations, and development partners. It aims to be a forum where development intersects with all forms of knowledge in the world of work, from tripartism to technology.

4. Authorization: The Central Board may consider authorizing Central Provident Fund Commissioner (CPFC) to enter into agreement with International Training Centre of the International Labour Organisation (ITCILO) on the following:

I. EPFO may re-negotiate with ITCILO for online training programmes only including trainer's development programmes for EPFO faculty.

II. EPFO may also conduct joint international training programmes with faculty from EPFO/India and ITCILO.

III. EPFO may urge ITCILO to consider exchange of experts, faculty etc. for training purposes.

IV. EPFO may collaborate with ITCILO on course designing, developing course material and evaluation techniques in the revised tie-up.

V. Joint projects on Research & Publication be included in the proposed tie-up.

Proposal: The proposal at para 4 is placed before the Executive Committee, CBT EPF for consideration and approval.

Item No. 7: Authorizing Central Provident Fund Commissioner (CPFC) to enter into agreement with International Training Centre of the International Labour Organisation (ITCILO) for Training and Capacity Building of Officers of Employees Provident Fund Organisation (EPFO).

1. Introduction & Background:

Pandit Deendayal Upadhyaya National Academy of Social Security (PDNASS), the apex Training Institution of EPFO is mandated to train the officers of EPFO. In order to give exposure to the officers of EPFO of the latest in Social Security and its best practices, the possibility of a collaboration with the International Training Centre of the International Labour Organisation (ITC-ILO) for training and capacity building of officers of EPFO is being explored. Accordingly, correspondence with ITC-ILO was initiated.

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Due to the rapid changes in administering the Social Security Schemes and in order to equip the officers of EPFO to take on such challenges, a need is felt to give exposure in the international best practices to the officers of EPFO at the International Training Centre of the International Labour Organisation (ITC-ILO) at Turin, Italy for training and capacity building.

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The Centre offers learning, knowledge-sharing, and institutional capacity-building programmes for governments, workers' and employers' organizations, and development partners. It aims to be a forum where development intersects with all forms of knowledge in the world of work, from tripartism to technology.

4. Authorization:

In order to give International exposure to the Officers of EPFO on training and capacity building for improving efficiency and effectiveness in delivering services to esteemed stakeholders, the Central Provident Fund Commissioner may be authorized to enter into agreement with ITC-ILO.

Proposal: The agenda at para 4 is placed before the Executive Committee, CBT EPF for consideration and approval.

**MINUTES OF THE 98th MEETING OF
THE EXECUTIVE COMMITTEE, CBT (EPF)
(By Video Conference; 08th September 2020, 03:00 PM)**

The 98th meeting of the Executive Committee (EC), CBT (EPF) was chaired by Shri Heera Lal Samariya, Secretary to the Govt. of India, Ministry of Labour and Employment. List of attending members is at **Annexure A**.

CPFC welcomed the Chairman and all the members to the 98th meeting of the Executive Committee.

Item No. 1: Confirmation of minutes of the 97th meeting of the Executive Committee, CBT (EPF) held on 04.03.2020.

The proposal contained in the agenda was approved.

Item No. 2: Action Taken Statement in respect of decisions taken in the EC meetings held upto 04.03.2020 (97th EC Meeting).

2(2) Shri Sunkari Mallesham said that EPF pensioners can be provided medical benefits under Ayushman Bharat Scheme.

The Committee took note of the information in ATN placed before it.

Item No. 3: Audited Annual Accounts in respect of Employees' Provident Fund Scheme, 1952, Employees' Pension Scheme, 1995 and Employees' Deposit Linked Insurance Scheme, 1976 for the financial year 2018-19.

The audited annual accounts of all three schemes were discussed in FIAC and the Committee applauded the Finance and Accounts team for completing the work and resolving all issues in a timely manner and the report finalised with satisfaction of CAG.

Shri Sunkari Mallesham, Shri Virjesh Upadhyay and Shri Govind Lele made specific observations about terminology with respect to 'claimed', 'unclaimed', 'inoperative' etc. accounts, wherein ambiguity if any, may be removed as per the accepted accounting practices. Suggestions were noted.

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Shri Sunkari Mallesham said that the decision of the Supreme Court in the case of Regional Provident Fund Commissioner (II) West Bengal vs Vivekananda Vidya Mandir and Ors should be implemented so that the members get their due benefits, at least prospectively. Shri Dilip Bhattacharya said that it should be ensured that due amount is recovered from the establishments defaulting in payment of interest.

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Supreme Court judgement restricting stay on recovery proceedings to 6 months, CPFC assured that the issue will be examined. CPFC further informed that interest is being recovered as per the provisions in the Act.

The proposal contained in the agenda was approved.

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The Committee took note of the information placed before it.

Item No. 6: Preliminary Estimate (PE) for upgradation/replacement of Sub Station along with LT Panels, HT Panel, wiring, Fire Fighting accessories and replacement of old lights fixtures with LED luminaries etc at EPFO, Head Office Bhikaji Cama Place, New Delhi.

Shri Dilip Bhattacharya enquired about the loss incurred due to fire incident at Vigilance Headquarters of EPFO. CPFC informed that e-office system has been implemented to eliminate possibility of loss of files in future due to fire or any other disaster. He further informed that fire proofing of the office building has also been done.

The Chairman advised to constitute a committee to examine the PWD estimates and recommend replacement of only those items that need to be necessarily replaced. Subject to this observation, the proposal contained in the agenda was approved.

Item No. 7: Authorizing Central Provident Fund Commissioner (CPFC) to enter into agreement with International Training Centre of the International Labour Organisation (ITC-ILO) for Training and Capacity Building of Officers of Employees Provident Fund Organisation (EPFO).

Shri Govind Lele suggested that training can be conducted on digital platform as this would enable imparting training to all officers and would also result in savings on foreign travel expenses.

Shri Virjesh Upadhyay said that if officers are sent abroad for training, the economies of those countries would only benefit. While international training can be conducted on digital platform, training programmes in physical mode should be conducted only in India.

Shri Sunkari Malleshram said that since EPFO is an important social security organisation, EPFO should not just get training from international organisations but also impart training to the world.

CPFC suggested that EPFO officers may be allowed to avail of the training programmes conducted by ITC-ILO, whether in physical or digital form in order to give them exposure to global best practices. He assured that maximum training programmes would be conducted in India only.

The Chairman advised that, in view of the COVID-19 pandemic, the international training of officers of EPFO at present should be conducted on digital platforms only.

It was decided to defer the present agenda and to modify proposal in accordance with new realities.

Item No. 8: Authorizing Central Provident Fund Commissioner (CPFC) to depute officers of Employees Provident Fund Organisation (EPFO) for training at The International Training Centre of the International Labour Organisation (ITC-ILO).

The agenda item was deferred.

Item No. 9: Hiring of M/s Ernst & Young LLP (NICS) empanelled e-Governance Consultant) as Implementing Agency for Data Analytics Services for EPFO in project mode

The Chairman observed that Consultant should be selected in a transparent and fair manner and advised to re-examine the proposal with reference to extant rules and procedure applicable as per GFR.

The agenda item was deferred.

Other Issues:

Shri Dilip Bhattacharya and Shri Sunkari Mallesham said that the minimum pension under Employees' Pension Scheme, 1995 should be increased to Rs.3000/- per month. The Chairman informed that the matter is being taken up with the Ministry of Finance.

Shri Dilip Bhattacharya expressed concern that some employers deduct contributions from the wages of their employees but do not deposit the contributions with EPFO. He said that, consequently, such employees are also deprived of the benefits such as advance due to COVID-19. CPFC assured to take strict action in such cases.

Shri Dilip Bhattacharya said that EPFO has invested in ETF in order to get higher returns. He said that the loss incurred on investments in stock market is a matter of concern. CPFC clarified that the realised gains and losses on investments in ETF accrue only on actual sale or disposal by EPFO and that investments are made in accordance with the prescribed pattern of investment.

Shri Govind Lele and Shri Sunkari Mallesham complimented CPFC for his stewardship of EPFO in innovative use of technology to bring succour to the stakeholders of EPFO during the outbreak of COVID-19 pandemic. Shri Sunkari Mallesham appreciated the Prayas initiative through which members have been given Pension Payment Orders (PPO) on the date of retirement itself.

Shri Sunkari Mallesham appreciated the fact that the benefit has been increased to Rs. 10 lakhs from ex-gratia Death Relief Fund on death of an EPFO employee due to COVID-19 but still it is not sufficient. He suggested that the benefit of Rs. 50 lakhs, available to corona warriors under the scheme of Govt. of India, may be provided to staff members of EPFO. He said that appointment on compassionate grounds should also be fast-tracked. CPFC assured that compassionate appointments will be expedited and instructions have gone to field offices.

Item No. 6 : Renewal of contract of C-DAC for maintenance of Unified Portal (UAN 2.0 with multi banking facility) & Application Software for PMRPY.

1. The Centre for Development of Advanced Computing (C-DAC), an organization under the Ministry of Electronics and Information Technology (MeitY) has been engaged for maintenance of Unified Portal (UAN 2.0 with multi banking facility) & Application Software for PMRPY. The Contract with C-DAC for the annual services expired on 15.10.2019. CDAC has continued providing the services for maintenance from 16.10.2019 onward with enhanced manpower resource deployment.

2. C-DAC vide letter dated 17th January, 2020 submitted proposal/contract for Maintenance of Unified Portal (UAN 2.0, ECR 2.0 with multi banking facility) & Application Software for PMRPY of EPFO for one year period i.e. 16th October 2019 to 15th October 2020. The C-DAC proposed to engage a maintenance team of 34 Software professionals for a period of one year to ensure smooth functioning of Unified Portal and Application Software for PMRPY. Further, any additional work requirement will be chargeable to EPFO on a standard man month rate of Rs. 1,75,000/- per man month.

3. A Committee was constituted for evaluation of proposal submitted by C-DAC. The Committee found that the blended rate per man month quoted by CDAC does not appear unreasonable or exorbitant and is appropriate for the services being provided under the maintenance contract. The Committee recorded that to arrive at the total price for AMC for the period 16.10.2019 to 15.10.2020, the C-DAC has made a projection of human resource deployment in various categories for 12 months, based on such assessment of human resources man months has been calculated for each resource category which adds to 402 man months. Further, price of AMC is arrived at Rs. 703.5 Lakh by multiplying the 402 man months with blended rate (for all categories of resources) of Rs. 1,75,000/- per man month.

4. The Committee recommended that the proposal for renewal of the Maintenance Contract with CDAC at the revised rates may be considered with specific direction to make an actual assessment of man month usage for payment to C-DAC against their bills.

5. The recommendation of the Committee were placed before the Internal Finance Division (IFD) of EPFO. IFD concurred on the blended rate of Rs 1,75,000/- per month while the technical expertise of manpower being deployed by CDAC needs to be verified by the subject division before release of payment so as to justify the payment as per enhanced blended rate. The proposal along with concurrence and recommendations of the IFD were

accepted by the CPFC with directions to place the matter before the next meeting of the Executive Committee. An Agreement with for maintenance of Unified Portal (UAN2.0, ECR2.0 with Multi-Banking & Application Software for PMRPY) has been signed with C-DAC on 08.09.2020.

6. Subsequently a proposal was received from C-DAC for renewal of maintenance Unified Portal (UAN2.0, ECR2.0 with Multi-Banking & Application Software for PMRPY for the period 16.10.2020 to 15.10.2021 on the same rate and terms and condition. The proposal along with concurrence and recommendations of the IFD were accepted by the CPFC with directions to place the matter before the next meeting of the Executive Committee. The annual financial implication of the contract with C-DAC is Rs.7,03,50,000/- and Rs.14,07,00,000/-, which is within the administrative and financial powers of the Executive Committee (EC).

7. The details of manpower resource deployment, blended rate, man months and cost involved for one year is as under:

S. No.	Resource Category	Resources	Man Months	Blended Rate(Rs.)	Total Amount(Rs.)
1	Project Manager	1.5	18	1,75,000/-	31,50,000/-
2	Systems Analyst	1	12		21,00,000/-
3	Senior Developers	3	36		63,00,000/-
4	Developers	24	288		504,00,000/-
5	Testing Team	3	36		63,00,000/-
6	Technical writer	1	12		21,00,000/-
	Total	33.5	402	1,75,000/-	7,03,50,000/-

8. Accordingly, it is submitted that the EC, CBT may please consider to accord approval for entering into contract with C-DAC for maintenance of Unified Portal (UAN2.0, ECR2.0 with Multi-Banking & Application Software for PMRPY) for the period 16.10.2019 to 15.10.2020 at cost of Rs.7,03,50,000/- for deployment of resources for 402 man months at blended rate of Rs.1,75,000/- and renewal of contract for one year from 16.10.2020 to 15.10.2021 at same cost of Rs.7,03,50,0000/-. The total financial implication of proposal for two year is Rs.14,07,00,000/- as detailed above. The payments shall be released to C-DAC on basis of actual mandays utilization of resources duly certified.

Proposal: The proposal at Para 8 is submitted for approval.

Item No. 7 : Continuation of Data Centre Services and renewal of Agreement with M/s. RailTel Corporation of India.

1. The Executive Committee (EC) in its 81st Meeting held 18-02-2015 decided that EPFO will have its Data Centres at NDC, New Delhi as DC, Near DR at Faridabad and Far DR site at Chennai. Subsequently, issues were raised by Department of Electronics and Information Technology (DEITY) and a meeting was held in this regard at the level of Secretary (L & E) on 4th March, 2015. It was decided that it may not be advisable to have its own Data Centres by EPFO but it would be preferable to locate these DR Sites in locations managed by third parties. It was also felt that it will not be advisable to host this data in private sector domain or domains managed by private sector as the data was valuable and sensitive.
2. Subsequently, various PSUs were contacted such as RAILTEL, TCIL, ITIL, NIC, UTIITSL and BSNL The setup of each of these entities was considered and it was found that only one PSU namely RAILTEL, was running and managing its data centres on its own. RAILTEL have their data centres located at Gurgaon and Secunderabad, which also suits EPFO. It was recorded that no other agency including BSNL have data centres exclusively managed by themselves and are being run in collaboration with private third party entities. Accordingly, being only agency reliable where the financially sensitive data of EPFO can be hosted, RAILTEL was entrusted the only agency.
3. The matter was considered by the Sub Committee on IT in its 4th meeting held on 11th August 2015. It deliberated upon the issue. DEITY representative and NIC representatives were present. The Sub Committee agreed on the engagement of RAILTEL for co-location services on nomination basis for two centres. As regards, firming up the charges, a committee under the chairmanship of CPFC meet officers of RAILTEL and firm up the charges. It was also felt that RAILTEL be asked to enter into an agreement that at no point they will give work of the management of DC and DR Site to private parties.
4. The EC, CBT in its 82nd Meeting 20 August 2015 approved the proposal on engagement of RAILTEL for colocation services on nomination basis for two Centres at the expected annual cost of Rs. 1.75 crores per centre.
5. A Master Service Agreement (MSA) was entered with M/s. RailTel Corporation on 16th August 2018 for an initial period of five years from the dated i.e. 01st March 2016 (**Annexure-A**). Present MSA is expiring on 28th February 2021.
6. A proposal for extension of MSA for services i.e. ILL, DC, MPLS-VPN Services for five years i.e. from 1st March 2021 to 28 February 2026 has been received from RailTel Corporation of India Limited wherein RailTel proposed 10% enhancement in the price of Data Centre Services. RailTel has consent to extend the MSA on same terms and conditions agreed in 2018

(Annexure-B). A meeting with RailTel was held on 28th January 2021, wherein RailTel was requested to reconsider the rates. RailTel vide email dated 04.02.2021 furnished revised rate for the services wherein RailTel agreed to retain the same price as agreed in previous Agreement (Annexure-C). Details of Annual Recurring Charges for data Centre as under:

Sl. no.	Item Description	Current Unit rate charges (excl of GST)	Remarks
1.	Full Rack with 3 KVA power	5,71,824/-	Existing Rate 1. One Time Charges (OTC) will be as mutually agreed for case to case basis. 2. Taxes will be extra, as applicable.
2.	Full Rack with 5 KVA power	7,67,360/-	
3.	Additional power required per 01 KVA power	97,967	
4.	Cage with 05 Rack with 3 KVA	29,24,910	
5.	Space Collocation charges (For storage Racks) without Power	10,813	
6.	Ports	@₹ 350/port/month + Taxes	New Item

8. **Financial Implication:** As per the information shared by RailTel, EPFO has 9 Racks at DC, Gurugram and 07 Racks at DR, Secundrabad. Further a proposal for hiring of two additional Full racks (5 KVA) is under consideration for 10 additional Servers.

A. Racks			
S.NO.	Quantity	Unit cost (excl of GST)	Total Cost (Annually) (excl of GST)
1.	Existing + Proposed = 16+2= 18	Rs. 7,67,360 @5KVA	Rs. 1,38,12,480/-
B. Ports			
2.	78	Rs. 350 (per month)	Rs. 3,27,600/-
3.	Total One time Charges towards Installation, Testing, Configuration and Integration with existing Networks		Rs. 2,00,000/-
TOTAL (annually)			Rs. 1,43,40,080/- + taxes

With dynamic demands of racks at data centre, the approximate financial implication annually is proposed as Rs. 1.75 crores + taxes and the total financial implication for five years is calculated as Rs. 8.75 crores. The Employees' Provident Fund Organization intends to seek EC's approval to renew Master Service Agreement (MSA) with RailTel Corporation of India Limited for Data Centre Services with the annual expected cost of Rs. 1.75 crores on the same terms and condition approved earlier for six months. Since this is a long term engagement, the EPFO shall explore the market for better and qualitative vendors at competitive rates and come back to this committee within stipulated time.

It is highlighted that EC, CBT in its 82nd Meeting 20 August 2015 had approved the proposal on engagement of RAILTEL for colocation services on nomination basis for two centres at the expected annual cost of Rs. 1.75 crores per centre.

9. It is proposed to renew Master Service Agreement (MSA) with RailTel Corporation of India Limited for Data Centre Services with the annual expected cost of Rs. 1.75 crores on the same terms and condition approved earlier for six months from 01/03/2021 to 31/08/2021.

Proposal: The agenda is placed for approval.

(011)28093025



rc.ndc@epfindia.gov.in

(011) 28093029



कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND ORGANISATION
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
(MINISTRY OF LABOUR & EMPLOYMENT, GOVT. OF INDIA)
राष्ट्रीय डाटा केंद्र / NATIONAL DATA CENTER

1st Floor, Bhavishya Nidhi Bhawan, Plot No.23, Sector-23, Dwarka, New Delhi-110075Website: www.epfindia.gov.in

File No.IS 6(3)2012/ECR/Vol-III/ 212

Dated: 16.08.2018

To,

Sh.K Manohar Raja
Railtel Corporation of India Limited
143, Institutional Area
Sector 44, Gurugram
Haryana

Sub.:- Signing of agreement between EPFO and Railtel - Regarding.

Sir,

Please find enclosed herewith agreement (Original) duly signed between EPFO and Railtel with respect to providing managed MPLS-VPN services (at various EPFO locations including DC ,DR and NDC) and co-located Data Centre Services (at DC, Gurgaon and DR, Secunderabad).

Kindly acknowledge receipt.

Yours Faithfully

Animesh Mishra
RPFC -I (IS-HW)

AGREEMENT BETWEEN

Central Board of Trustees, Employees'
Provident Fund (CBT, EPF)

AND

RailTel Corporation of India Limited





हरियाणा HARYANA

T 656396

AGREEMENT

This agreement is entered into at Gurugram (Haryana) on this 16th day of August 2018

BETWEEN

Central Board of Trustees (CBT), Employees' Provident Fund (EPF), a statutory body under the administrative control of Ministry of Labour and Employment, Government of India providing social security services, and having its head office at Bhavishya Nidhi Bhawan, 14-Bhikaiji Cama Place, New Delhi- 110066 is here in after referred as the 'FIRST PARTY' (i.e. "CBT, EPF"), which expression shall, unless excluded by or repugnant to the context, be deemed to include its successors, administrators, heirs, assigns and nominees of FIRST PARTY.

AND

M/s. RailTel Corporation of India Ltd. (a Government of India Undertaking) (CIN: U64202DL2000GOI107905), having its registered office at 6th Floor, IIIrd Block, Delhi Technology Park, Shastri Park, Delhi-110053 and Corporate Office at Plot no.-143, Sector 44, Institutional Area, Gurgaon-122003, Haryana, India (which expression should unless repugnant to the context or meaning thereof include its successor and permitted assigns) hereinafter called the SECOND PARTY ('RailTel'),



[Handwritten signature]



WHEREAS RAILTEL has been issued a National Long Distance license by the Department of Telecommunications (DOT), Ministry of Communications, Government of India (GOI) vide license No. 10-10/06-BS-I (NLD-06) dated 07.07.2006 under the Indian Telegraph Act, 1885 to provide end to end bandwidth i.e. digital transmission capacity. RAILTEL has also been issued an Infrastructure Provider Category-I registration bearing No. 50/2005/2002 dated 15.4.2002 by the DOT, GOI under the Indian Telegraph Act, 1885 to inter-alia provide co-location. RailTel has also been issued ISP Class A certificate by Government of India, Ministry of Communications vide license no. 820-594/2002-LR to provide Internet Bandwidth and Internet Telephony;

AND WHEREAS CBT, EPF is involved in providing social security services.

FURTHER WHEREAS the CBT, EPF is desirous of utilizing RailTel's active network infrastructure facility from and out of the total network infrastructure available across India.

AND FURTHER WHEREAS the RailTel has agreed to lease out the capacity wherever feasible out of the total network available with it at various Points of Presence to CBT, EPF upon the terms and conditions hereafter contained.

1. SCOPE

1.1 MPLS-VPN Network:

1.1.1 Creation/Provision of MPLS VPN network for the CBT, EPF based on the requirement placed by PO.

1.1.2 The no. of locations may also increase/ decrease in future as per requirement of CBT, EPF.

1.1.3 Maintenance of MPLS VPN network and equipments including CPE equipment at all the locations.

1.1.4 RailTel will provide Public IPs to CBT, EPF as per RailTel policy on mutual understanding of both the parties.

1.1.5 RailTel will upgrade the existing links based on specific request from CBT, EPF.

1.1.6 RailTel will provide Web Portal wherein CBT, EPF can log on through credentials and view health of the links to monitor SLA parameters like link availability, utilization graph, uptime/ downtime report etc.

1.2 Data Center Services:

1.2.1 The scope of work shall include server co-location with power charges for 3KVA load in Tier-III DC environment. The equipment will be shifted to the Server farm area only after successful testing in the staging room.

1.2.2 RAILTEL will facilitate services to CBT, EPF in Secunderabad/Gurgaon Data center, with an average 3 KVA power consumption per full rack.



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1.2.3 The Data Center should be used only for lawful purposes as permitted by Government of India or any Regulatory authority from time to time and shall not be utilized for any other purpose.

1.2.4 The CBT, EPF shall issue Purchase Orders as per format mutually agreed upon between the parties, for capacity enhancement of racks to RAILTEL any time during the currency of this agreement and RAILTEL may accept such proposals based on availability, on mutual agreed terms and conditions and SLA.

1.2.5 The Data Center shall be considered commissioned on the date of joint signing of the acceptance, certificate ("hereinafter called commissioning Date"). Failure of any commissioning/acceptance tests shall require RAILTEL to rectify the outstanding items/faults and re-conduct the tests for acceptance by the Government. The commencement date for further enhancement of racks shall be the actual date of enhancement as per the purchase orders(s) issued from time to time by CBT, EPF duly accepted by RAILTEL.

1.2.6 RailTel will issue or arrange to get issued entry passes to authorized persons of the CBT, EPF, to ensure their easy accessibility round the clock to RailTel DATA CENTER for checking the functioning and maintenance of servers.

2. ACCESS/LAST MILE:

2.1 That the First Party (i.e. CBT, EPF) will facilitate and permit to the Second Party (RailTel) to bring in its fiber and install its equipment in existing rack of CBT, EPF, provide protected AC/DC power and telecom grade earth in such locations, based on space availability and technical feasibility, where the Second Party (RailTel) reaches with its own or arranged fiber. The space, power and earth being provided at no cost to RailTel as long as CBT, EPF is getting serviced by the Second Party (i.e. RAILTEL).

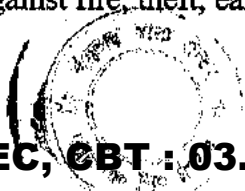
3. GENERAL CONDITIONS

3.1 That the compliance of all statutory laws of land and other relevant statutory laws including those of Central, State and local Authorities concerned, applicable on date or in future, for the operation of services or businesses of CBT, EPF using RailTel's assets. The First Party shall be answerable or liable or responsible to any suits, litigations or penalties arising out of violation of any such laws for its own fault/mistake respectively.

3.2 That both the parties shall at all times keep the each other indemnified against all claims, demands, suits, losses, damages, costs, charges and expenses whatsoever which either party may sustain or incur by reason or in consequence of any injury to any person or to any property resulting directly or indirectly in the carrying on of any business by other party on the said premises or any part thereof.

3.3 That the Second Party (i.e. RailTel) shall obtain all statutory/non-statutory and administrative approvals / permissions required in connection with operation of their business.

3.4 O&M of CBT, EPF's equipment including insurance against fire, theft, earthquake, riots, etc will also be CBT, EPF's responsibility.



- 3.5 That the First Party (i.e. CBT, EPF) shall not be bound to pay any other operational expense to the Second Party (i.e. RailTel), which are not covered and anticipated in this agreement. The quantum of such payment if agreed; shall be the sole discretion of the first Party (i.e. CBT, EPF) only; the Second party cannot compell the First party (i.e. CBT, EPF) to pay such amount.

4. PAYMENT TERMS

- 4.1 The payment will be released on quarterly basis on receipt of pre-receipted bills.
- 4.2 **For MPLS-VPN services:** The mobilisation advance of INR 35,00,000/- shall be paid to RailTel after submitting the acceptance letter against the work order. The mobilization advance shall be adjusted with the subsequent annual recurring charges (Quarterly bills). **For Data Center Services:** One Time Charges (INR 20,000 per rack) shall be payable in advance along with Work Order and remaining annual recurring charges shall be payable on receipt of pre-receipted invoice.
- 4.3 All taxes/duties and levies are extra and applicable from time to time as per GoI notification.

5. SERVICE PARAMETERS

- 5.1 That the service SLA calculation structure is as defined as in annexure-I.
- 5.2 That the Second Party (RailTel) will ensure that the capacity leased to First Party (i.e. CBT, EPF) will be available 99% (excluding 0.5% scheduled service maintenance) of time on quarterly basis with exception for Force Majeure Events and, for reasons attributable to CBT, EPF.
- 5.3 That the down time shall be calculated on quarterly basis for each link. Link availability does not include scheduled and preventive maintenance. Such maintenance shall be conducted between 0100 hours (1 AM) and 0500 hours (5 AM) that fully or partly includes software upgrade, interface upgrade, switch fabric upgrade, memory upgrade, NMS database upgrade etc. Downtime does not include any unavailability resulting from:
- 5.3.1 CBT, EPF's applications, equipment or facilities
- 5.3.2 For incidents of disaster and Force majeure.
- 5.4 For the shifting of the circuit in the case of change in the address of the location of first party, CBT, EPF will inform RailTel in the form of a written letter and RailTel will provide the feasibility of the new location and if feasible commercials will be mutually decided for the new location. Last mile medium (Fiber/RF) to be used at new location will be mutually decided.
- 5.5 That the First Party (i.e. CBT, EPF) will ensure round the clock availability of staff who are capable of dealing with the leased circuit equipment. The period in which CBT, EPF premises is found closed or no staff is available when RailTel staff visits the premises for testing or want to test the circuit from RailTel location be excluded from fault duration.
- 5.6 That the First Party (i.e. CBT, EPF) shall provide all necessary assistance and access to its facilities for preventive and corrective maintenance to RailTel staff all the time.



- 5.7 That the Second Party (i.e. RAILTEL) will provide a 24-hour support facility for fault redressal for any technical snags or operational failure. For this, RAILTEL will exchange their escalation matrix along with their telephone numbers at least seven (7) days before the commencement of service. On observation of any fault CBT, EPF will lodge a complaint to RAILTEL and RAILTEL will provide a docket No and close the call after satisfactory resolution of the problem. CBT, EPF representative will extend all support to RAILTEL NOC for local testing activities.
- 5.8 That the rebate/penalty shall be limited to 10% of the service income for the respective port during the SLA period under consideration.

6. PERIOD OF THE AGREEMENT

- 6.1 That the said agreement will be for an initial period of five years from the effective date i.e. 01-March-2016 and shall thereafter can be renewed for further for a period as desired by both the parties on mutual consent.

7. TERMINATION

That the termination of the contract shall not be applicable for reasons other than those noted below:

7.1 TERMINATION FOR CONVENIENCE

The parties hereto consider termination of this contract for convenience or reasons other than those notes below. Such termination can be done only after providing advance notice of 03 (three) months. In case of the First Party (i.e. CBT, EPF) seeks termination under this clause in the first year commencement of services under this agreement, it shall be liable to pay charges for full year as the leasing of circuits will be for a minimum period of 01 year.

7.2 TERMINATION FOR DEFAULT

That the Second Party (RailTel), without prejudice to its other rights at law or in equity, may terminate this agreement after advance Notice of 30 days to the First Party (CBT, EPF), if CBT, EPF is in default in the payment of any amount due hereunder and has failed to remedy such default within thirty (30) days of receipt of written notice from RailTel; or in the event of any evidence of the potential or imminent insolvency or bankruptcy of CBT, EPF.

That the First Party (i.e. CBT, EPF) may terminate this Agreement if the Second Party (RailTel) fails to perform and discharge its service obligations as set forth in this contract. That the First Party (i.e. CBT, EPF) shall communicate such termination of this contract to the Second Party (i.e. RailTel) in writing at least 30 days advance Notice and the First Party (CBT, EPF) shall remain liable for paying all recurring charges for such notice period to the Second Party (i.e. RailTel).

8. INTELLECTUAL PROPERTY RIGHTS

- 8.1 That nothing contained in this Agreement shall be construed to confer or be deemed to confer on one party any rights or license in the intellectual property of the other party.

- 8.2 That neither party will use the trade name and logo of the other party. No reference to the other party shall be made in the advertisement, self campaigns and publicity materials complied by one party.

9. NON EXCLUSIVITY

Nothing in this agreement shall mean that either party is anytime precluded from having similar arrangements with a third person/party subject to maintaining confidentiality provisions of this agreement.

10. NON-DISCLOSURE CLAUSE:

- 10.1 Such confidential information that which by its nature it is obvious to the party receiving it is confidential or proprietary, the receiving party agrees to treat the same as strictly confidential and shall not divulge, directly or indirectly, to any other person, firm corporation, association or entity, for any purpose whatsoever, the confidential information so received by it and shall not make use of or copy such confidential information, except for the purpose of this contract. Such confidential information may be disclosed by the party receiving it only to such of the employees, consultant, advisers and sub-contractors of the receiving party who reasonably require access to such information for the purpose for which it was disclosed and who have secrecy obligations to the receiving party. The commitment shall impose no obligation upon either party with respect to any portion of such information that was known to the receiving party prior to its receipt from the other party; is known or which (through no act or failure on the part of the receiving party) becomes generally known ; or
- (i) is supplied to receiving party by a third party which the receiving party in good faith believes is free to make such disclosure without restriction on disclosure.
 - (ii) Is disclosed by the disclosing party to a third party generally, without restriction on disclosure.
 - (iii) Is independently developed by the receiving party without use of any confidential information provided by the disclosing party.

11. LAW GOVERNING THE CONTRACT:

This agreement shall be governed by the relevant / applicable Law of India. Any dispute or disputes arising between the parties shall be subjected to the jurisdiction of the Courts in Delhi only.

12. SEVERABILITY CLAUSE :

In the event any provision of this agreement is held invalid or enforceable by a court of competent jurisdiction, such provision shall be considered separately and such determination shall not invalidate the other provisions of this agreement and Annexure/s which will be in full force and effect.

13. FORCE MAJEURE:

- 13.1 If during the agreement, the performance in whole or in part, by other party, of any obligation under this is prevented or delayed by reason beyond the control of the parties including war, hostility, acts of the public enemy, civic commotion, sabotage, Act of State or direction from Statutory Authority, explosion, epidemic, quarantine restriction, strikes and lockouts (as are not limited to the establishments and facilities of the parties), fire, floods, earthquakes, natural calamities or any act of GOD (hereinafter referred to as EVENT) , provided notice of happenings of any such event is given by the affected party to the other, within twenty one (21) days from the date of occurrence thereof, neither party shall have any such claims for damages against the other, in respect of such non-performance or delay in performance. Provided service under this agreement shall be resumed as soon as practicable, after such EVENT comes to an end or ceases to exist.
- 13.2 In the event of a Force Majeure, the affected party will be excused from performance during the existence of the force Majeure. When a Force Majeure occurs, the affected party after notifying the other party will attempt to mitigate the effect of the Force Majeure as much as possible. If such delaying cause shall continue for more than sixty (60) days from the date of the notice stated above, the party injured by the inability of the other to perform shall have the right, upon written notice of thirty (30) days to the other party, to terminate this Agreement. Neither party shall be liable for any breach, claims, and damages against the other, in respect of non-performance or delay in performance as a result of Force Majeure leading to such termination.

14. SETTLEMENT OF DISPUTE THROUGH GOOD NEGOTIATIONS AND ARBITRATION

14.1 GOOD FAITH NEGOTIATION

- 14.1.1 The parties shall endeavor, in the first instance to resolve any dispute, disagreement or difference arising out of or in connection with this Agreement through Good Faith Negotiation.
- 14.1.2 For the purpose of conducting good faith negotiations, each party shall within 15 days of the commencement of the agreement designate in writing to the other party a representative who shall be authorized to negotiate on its behalf with a view to resolving any dispute. Each such representative shall remain so authorized until his replacement has been designated in writing to the other party by the party he represents.
- 14.1.3 The dispute shall not be referred to Arbitration unless and until the provisions of clause 14.1.1 of this agreement have been complied with.
- 14.1.4 The representative of the party which considers that a dispute has arisen shall give to the Representative of the other party, a written notice setting out the material particulars of the dispute in issue, in short a Dispute Notice shall be served upon by the representative of the party which considers that a dispute has arisen to the representative of the other party.



[Handwritten signature]



14.1.5 Within 30 (thirty) days, or such longer period as may be mutually agreed to, of the Dispute Notice, having been delivered to the other party, the representative of both parties shall meet in person at either of the registered office of the parties or at any designated place to attempt in good faith, and using their cost endeavors at all times to resolve the dispute. Once the dispute is resolved, the terms of the settlement shall be reduced in writing and signed by the Representatives of both the parties (the settlement).

14.2 SETTLEMENT OF DISPUTE AND ARBITRATION

Without prejudice to the provisions hereof, in event of any dispute, difference, conflict or question arising between the parties hereto, relating to or arising out of this agreement and no settlement is reached within 30 days after negotiation on date, such dispute shall be referred to Arbitration.

The venue of arbitration shall be at New Delhi only.

The Arbitral proceeding in respect of dispute shall commence of the date on which the Arbitrator call upon the parties to file their claim and Defence statement.

The work under the contract, if reasonable possible continue during the arbitration proceeding and no payment due or payable to the Contractor shall be withheld on account of such proceeding.

The cost of arbitration shall be borne by parties as per the decision of the Arbitrator.

The Arbitrator shall give separate award in respect of each dispute or difference referred to him.

Subject as aforesaid the Arbitration & Conciliation Act 1996 shall apply to the Arbitration proceedings under this clause. Any amendment in the aforesaid Act Arbitration & Conciliation Act 1996 will be applicable upon both the parties and result therefrom due to such amendment.

Name of the Arbitrator will be suggested by the First Party and may be agreed to by the Second Party. In case the Second Party is not agreeable to the name suggested by the first party, both parties will suggest the name of one Arbitrator each, and these two Arbitrators will choose an Arbitrator who will be the third and the Presiding Arbitrator.

The Arbitrator must either be a retired Judge of High Court or an officer of the rank of Additional Secretary to the Government of India or equivalent rank in Government of India.

All disputes will be subject to jurisdiction of Courts at Delhi only.



15. RELATIONSHIP BETWEEN THE PARTIES :

Nothing in this agreement shall constitute or be deemed to constitute a partnership or joint venture between Parties or confer on any Party any authority to bind the other or to contract in the name of the other or to incur any liability or obligation on behalf of the other or shall be construed as creating a tenancy or to be deemed to be the agent of the other in any way.

16. ASSIGNMENT

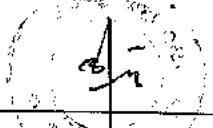
That the either party can assign their rights and obligations derived under this agreement, in the event of any change in the respective constitution, with prior written approval of the other party. This agreement shall accrue to the benefit of and be binding upon parties hereto and any successor entity into which either party shall have merged or consolidated. All rights and obligations of either party shall be binding on their respective assignee or successor entities.

17. NOTICES

That any notice or other communication between the parties under this agreement shall be given in writing at their addresses that may be intimated from time to time.

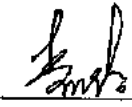
IN WITNESS WHEREOF both Parties have caused these presents to be signed by their respective authorized signatories on the date and year first above written.

For The CBT, EPF

Sign: 
Name: ANIMESH MISHRA
Title: RPFC - I (IS)

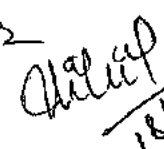
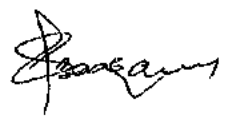
Witness:

For The RailTel Corporation of India Limited

Sign: 
Name: J. S. Marwaha
Title: C.S & DGM / Law

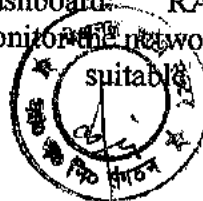


Witness:

- ① Nikita Kakkar
ACS 
18/07/20
- ② S. BASUKAN
DDCS, EPFO 

Service Level Agreement (SLA) for MPLS-VPN / Internet Leased Line

1. **Service availability:**
RAILTEL is having the experience in providing MPLS/Internet Leased Line/VOIP/Layer-2/ Layer-3/VPN/Multi cost/dark fiber as service.
2. **Packet loss:**
The acceptable levels of packet loss is <1 %.
3. **Latency:**
The latency tolerance should be at <100 ms.
4. **Compatibility of IPv6:**
The internal protocol and devices to be provide by the RAILTEL , which will support IPv4 and IPv6 protocols.
5. **Expendability:**
On need basis the bandwidth may be upgraded to 4 /6/8/10/24/32/50/100 Mbps. RAILTEL will ensure availability of such bandwidth at the time of requirement to CBT, EPF.
6. **Support for Video and Voice:**
RAILTEL will ensure compatibility and support of video and voice to meet the future requirement.
7. **Average and maximum Jitter in backbone:**
The average and maximum Jitter in backbone is to be 20 ms and 30 ms respectively.
8. **Uptime:**
RAILTEL will ensure 99.50% uptime always.
9. **Last mile connectivity:**
The last mile connectivity for CBT, EPF is on own fiber in all locations. In case of any ROW issue where the third party is to be engaged, such third party will not be BSNL and the entire last mile connectivity will be fully secure and will be under the management and control of RAILTEL there will not be any scope for threat and data leakage at any point. The last mile connectivity will be on fiber only. The RF link will not be provided at any location(s) in case fiber connectivity is not present.
10. **Implementation strategy:**
RAILTEL will implement MPLS network in all CBT, EPF locations directly.
11. **NOC facility/management dashboard:** RAILTEL will provide NOC facility/management dashboard to monitor the networks, bandwidth utilization etc, at any location
CBT, EPF. to



12. Hardware:

The routers are state of art having (two ports) with termination through RJ45. The hardware will be compatible to implement the IPSEC / VPN Tunnels to meet the CBT, EPF's secured networking requirements. Further, M/s RAILTEL is agreed to implement the IPSEC / VPN tunnels in all CBT, EPF locations.

13. Escalation matrix:

RAILTEL will provide zonal level location wise escalation matrix for problem redressal.

14. Commitment Period :

The minimum commitment period of this proposal is 5 years and shall be expandable with mutual discussions. After five years the prices will be discussed mutually as per the market trend and service availability.

15. Bandwidth upgradation :

CBT, EPF shall increase / decrease the bandwidth with prior intimation subject to the project requirements. In case of any upgradation of links, RAILTEL shall conduct the feasibility study and submit the proposal along with upgradations charges.

16. Customer notification in case of any problem in Mpls network:

A single point contact will be provided on 24x7x365 basis it shall be backed with high reliability of response and immediate enhancement of capacity whenever any short fall in service is noticed. It will be backed by immediate notification by SMS alerts, email as well as telephone to CBT, EPF by the local NOC.

17. Site Readiness : Site Readiness documents will be issued by RailTel to CBT, EPF, necessary instruction will be issued by CBT, EPF HQ to CBT, EPF offices for site readiness and necessary assistance for smooth implementation.**18. Others Terms and Conditions.**

CBT, EPF should provide necessary permission / approvals to RAILTEL in case the MPLS / ILL connectivity needs to be extended to towards any non CBT, EPF Site / Building (Eg. SBI / BSNL DC / UIDAI etc.,)

19. Shifting & decommissioning on links

In case of shifting of links from one location to another, RAILTEL will submit the proposal after conducting the feasibility study along with financial implication.

20. Delivery of hardware and commissioning of MPLS connectivity in CBT, EPF :

2 Months from the date of accepting the work order.

21. Priority locations :

CBT, EPF shall provide the priority wise locations for speedy implementation. In response, RAILTEL will submit the location wise implementation schedule.

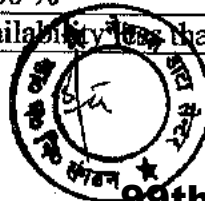
22. Through port :

M/s RAILTEL is agreed to provide 80% throughput of each connection at each location as per the industry standard. The throughput for bandwidth utilization/availability in each case of ILL and MPLS shall be provided through the NOC by RAILTEL, to CBT,

23. Service Availability

- 23.1 M/s RAILTEL is ensuring 99.5% uptime always.
- 23.2 In case of any breakdown in services beyond that is stipulated in the SLA commitment, CBT, EPF will consider the breakdown as downtime and necessary penalty will be imposed as per the agreement / SLA
- 23.3 In case, the provided bandwidth is less than the committed bandwidth continuously for more than 02 Hours (two hours), CBT, EPF will consider this as breakdown and necessary penalty will be imposed as per SLA
- a) "Uptime": uptime shall mean the time period for which the specified services / components with specified technical and service standards are available to CBT, EPF. Uptime, in percentage, on any component can be calculated as $Uptime = [1 - \text{downtime} / \text{total time}] \times 100$.
- b) "Downtime": Downtime is the time the services and facilities are not available and excludes the schedule outages planned in advance for the Data Centre and the link failures (Power / UPS / Network / Support services).
- c) RAILTEL has to ensure the following service level requirements (SLR) for the following components. The SLA will be on annual basis. RAILTEL will provide necessary reports to CBT, EPF periodically.

No	Item	Availability	Deduction
1	Internet Leased Line Connectivity	99.50% or above	No penalty.
		99.50 % < Availability >= 99.40 %	0.1 % of total cost
		99.40 % < Availability >= 99.30 %	0.3 % of total cost
		99.30 % < Availability >= 99.20 %	0.5 % of total cost
		99.20 % < Availability >= 99.10 %	0.7 % of total cost
		99.10 % < Availability >= 99.00 %	1 % of total cost.
		Availability less than 99.00 %	10% of total cost.
2	MPLS connectivity	99.50% or above	No penalty.
		99.50 % < Availability >= 99.40 %	0.1 % of total cost
		99.40 % < Availability >= 99.30 %	0.3 % of total cost
		99.30 % < Availability >= 99.20 %	0.5 % of total cost
		99.20 % < Availability >= 99.10 %	0.7 % of total cost
		99.10 % < Availability >= 99.00 %	1 % of total cost.
		Availability less than 99.0%	10% of total cost



Annexure- II

Service Level Agreement (SLA) for DC Co-Location Service**1. Service Level Agreement.**

The Service Level Agreement (SLA) set out the service levels provided by RAILTEL under the Master Service Agreement between the CBT, EPF and RAILTEL for the provision of Data Centre Services (Co-location services).

2. DEFINITION

Except as otherwise defined in this SLA or unless the context otherwise requires, all defined terms in this SLA shall have the same meanings as defined in the Agreement.

- 2.1. "Service Availability" means the aggregate percentage of hours in a calendar month during which the Data Center Services is actually available for use by Customer.
- 2.2. "Fault" means failure to meet the applicable service level set out in this SLA.
- 2.3. "Total Time (TT)" means the total hours in the calendar month. E.g. 30x24=720 hours in a 30 day calendar month.
- 2.4. "Emergency Maintenance" shall mean maintenance carried out under a condition or situation which poses danger to the system, equipment, network, facilities required for rendering the Service, danger to life etc. as the case may be and has to be attended immediately. RailTel shall try to notify the Customer about the emergency maintenance in advance, however depending upon the demands of the situation; RailTel may do so at earliest opportunity after the performance of the emergency maintenance.
- 2.5. "Excused Unavailability (EU)" - means the agreed aggregate number of hours in any month that RailTel shall seek to carry out troubleshooting or upgrade to the equipment, with intent to better the Services. This Unavailability will be subject to prior written consent and confirmation from Customer. The Emergency Maintenance is part of the Excused Unavailability.
- 2.6. "Planned Unavailability (PU)" - means the aggregate number of hours in any month during which the Services unavailability is requested by RailTel to carry out checks, configuration changes, preventive maintenance of RailTel material (a) of which Customer is notified 48 hours in advance and (b) that is performed during a standard maintenance window from 11 PM to 6 AM local time of Data Center or (c) performed during a nonstandard maintenance window at a time approved by Customer by a method chosen by RailTel (telephone, e-mail or fax). Nothing herein shall restrict RailTel from conducting Emergency Maintenance on an as needed basis. The Customer may at their discretion ask for Planned Unavailability to repair the Customer Material. Examples of activities covered under Planned Unavailability include (but not limited to):

- Anti-virus & patch updates
- Routine Preventive Maintenance
- Preventive Maintenance of utilities like AC, UPS, Server Room.
- Application Version upgrades.
- Cold backups scheduled or as requested by Customer.

- 2.7. "Service Unavailability (SU)" shall mean an unscheduled disruption/failure in any Data Center Service offered by RailTel as per the executed Sales Order.
- 2.8. "Exceptions" shall mean either an event or a set of events as are more particularly detailed in Section 5 hereto, the occurrence and the duration of occurrence of which shall not constitute a Service Unavailability for the purposes of this SLA.
- 2.9. "Trouble Ticket" shall mean the issue of a ticket bearing an identification number confirming logging in of the Customer complaint to RailTel in relation to Service Unavailability upon the Customer reporting a fault by a method set out herein.
- 2.10. "Rebates" means Rebates payable in accordance with this SLA.

Service Availability : The Service availability is calculated as follows :

$$\text{Service Availability [SA]} = \frac{[(TT)-(EU)-(PU)-(SU)]}{[(TT)-(EU)-(PU)]} \times 100$$

TT- Total Time (refer pt. 2.3)

EU- Excused Unavailability (refer pt. 2.5)

PU- Planned Unavailability (refer pt. 2.6)

SU- Service Unavailability (refer pt. 2.7)

2.11 Service Level Assurances

- a) In case of any breakdown in services more than the SLA commitment, CBT, EPF will consider the breakdown as downtime and necessary penalty will be imposed as per the agreement / SLA.
- b) "Uptime": uptime shall mean the time period for which the specified services / components with specified technical and service standards are available to CBT, EPF. Uptime, in percentage, on any component can be calculated as Uptime = [1 - downtime / total time] x 100.
- c) "Downtime": Downtime is the time the services and facilities are not available and excludes the schedule outages planned in advance for the Data Centre and the link failures (Power / UPS / Network / Support services).
- d) RAILTEL ensure the following service level requirements (SLR) for the following components. The SLA will be on annual basis. RAILTEL will provide necessary reports to CBT, EPF periodically.

No	Item	Availability	Deduction
1	DG/ UPS/ HVAC/ Electrical Infrastructure	99.50% or above	No penalty.
		99.5 % < Availability >= 99.4 %	0.1 % of total cost
		99.4 % < Availability >= 99.3 %	0.3 % of total cost
		99.3 % < Availability >= 99.2 %	0.5 % of total cost
		99.2 % < Availability >= 99.1 %	0.7 % of total cost
		99.1 % < Availability >= 99.0 %	1 % of total cost.
		99.0 % < Availability >= 98.0 %	2 % of total cost.
		Availability less than 98.00 %	10% of total cost.
2	VESDA, Rodent, Water Leak Detection, BMS/DCIM	Availability less than 99.95 %	1 % of total cost.

Supply air temperature and humidity: The supply air temperature should be within 24 (+-2) degree C and humidity should be as per ASHRAE 2011 thermal guidelines. The SLA will be on monthly basis. RAILTEL will provide necessary reports to CBT, EPF for confirmation of services.

No	Temperature/ humidity at server inlet	Non-performance deduction in each case
1	Within limits	No deduction
2	Not within specified limits continuously for 30 minutes	0.5% of the annual maintenance contract value for the month.
3	More than 4 breaches in a month	5% of the annual maintenance contract value for the month.

3. Data Centre Services:

- 3.1. The data centre is Tier-3 complaint. Both DC (Gurgaon) and DR (Securndrabad).
- 3.2. The data centre is having the capabilities of providing co-location services, dedicated hosting along with DR Site support services.
- 3.3. The scope of work which includes providing required power, cooling and Network cable connection from the Network Room in each rack. Each rack to be powered with UPS from two independent UPS sources. Any add on services may be availed at the time of implementation as per the approved rates.
- 3.4. In case of any incidental expenditure related to implementation / commissioning the cost will be paid by CBT, EPF after obtaining necessary approvals.
- 3.5. The RAILTEL Data centre is equipped with Sufficient skilled / experienced technical manpower in the area of Data Centre maintenance, Operating System, Network, Security, Database etc., for instantaneous support as per the service delivery terms and SLA signed between CBT, EPF and RAILTEL.
- 3.6. M/s RAILTEL is ensuring 99.5% uptime always.
- 3.7. CBT, EPF shall increase / decrease the quantity of racks / services depend upon the project requirements. The requirements shall be intimated in advance (4 weeks notice).
- 3.8. Delivery : Immediate

4. Monitoring

- 4.1 Necessary dashboard / monitoring / Reporting facility shall be provided by RAILTEL to CBT, EPF for monitoring the hardware, network etc.,
- 4.2 24 x 7 x 365 customer services must be provided for instantaneous support in case of any problem.

5. Networking

The Data centre is having the facility to terminate multiple MPLS / Internet Leased Line Connectivity from non RAILTEL service provider for the use of CBT, EPF. RAILTEL is having the required infrastructure support at both places (Gurgaon and Secunrdrabad).



6. Co-location services commitment period.

The minimum commitment period of this proposal is 5 years and shall be expandable with mutual discussions. After five years the prices will be discussed mutually as per the market trend and service availability. There is no change in rates within five years. In case of any unforeseen expenditure due to technological growth / service requirement, the rates will be discussed and finalised mutually.

7. Other Terms and conditions.

7.1 RAILTEL shall provide all technical support required to CBT, EPF to setup, install and commission the hardware co-located in their DC and DR, if required on chargeable basis.

7.2 There will not be any deviation in the services offered between DC (Gurgaon) and DR (Secundrabad).

7.3 Reports on System Health, concurrent connection, services etc., will be made available to CBT, EPF as and when required.

7.4 The Service availability factors shall be calculated on quarterly basis as per the agreed SLA parameters.

7.5 RAILTEL shall provide the facility of Support Helpdesk/ Portal available on 24 x 7 x 365 basis.

8. Notification to CBT, EPF for planned and unplanned maintenance activities

8.1 **Planned Activities:** Planned activities mean the up gradation/ maintenance of the circuit/ equipments. At the time of planned activities, RailTel technical team will intimate to CBT, EPF about the date and time when the planned activity will take place.

8.2 **Unplanned Activities:** Unplanned activities mean the fiber cut, major electric failure, equipment failure (at RAILTEL). At the time of unplanned shutdown, RAILTEL technical team will try to rectify the problem as soon as possible and will intimate to CBT, EPF regarding the same.

8.3 The preventive maintenance activities shall be conducted through mutual agreement and advance notifications to CBT, EPF.

8.4 **Fault Reporting /Trouble Ticket handling processes:**

- a. At any point of failure, the NOC / Operations Management Team will intimate to the CBT, EPF through SMS/ e-mail / phone.

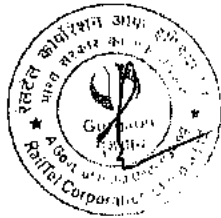
In case of failure occurred at RAILTEL's side, then the technical team will resolve the problem as soon as possible. If the failure will occurred at CBT, EPF side, then RAILTEL will inform the problem to the CBT, EPF.



Annual Recurring Charges for MPLS-VPN Services:

Annual Recurring Charges applicable for various granularities of MPLS-VPN bandwidth ports provisioned by RailTel for CBT, EPF are as below :

S.No.	MPLS-VPN Port Capacity	Annual Recurring Charges (in Rs.)	Remarks
1	02 Mbps	2,62,667	1. One Time Charges (OTC) will be as mutually agreed for case to case basis. 2. Taxes will be extra, as applicable
2	04 Mbps	3,49,334	
3	06 Mbps	4,36,000	
4	08 Mbps	4,62,000	
5	20 Mbps	6,18,000	
6	34 Mbps	8,00,000	
7	45 Mbps	11,98,700	
8	100 Mbps	26,63,778	
9	300 Mbps	34,00,552	
10	500 Mbps	48,24,072	
11	01 Gbps	85,79,032	



Annual Recurring Charges for Data Centre Services:

Annual Recurring Charges applicable for Data Centre Services is as below :

S.No.	Item Description	Rate/Quantity in Per Annum	Remarks
1	Full Rack with 3 KVA Power	5,71,824	1. One Time Charges (OTC) will be as mutually agreed for case to case basis.
2	Full Rack with 5 KVA Power	7,67,360	
3	Additional Power Requirement per 01 KVA Power	97,768	
4	Cage with 05 Rack with 03 KVA	29,24,910	2. Taxes will be extra, as applicable
5	Space Collocation Charges (For Storage Racks) without Power	₹ 10,813 per sq.ft per annum	



Annual Recurring Charges for Internet Lease Line (ILL) Services:

Annual Recurring Charges applicable for various granularities of Internet Lease bandwidth ports provisioned by RailTel for CBT, EPF are as below :

S.No.	ILL Port Capacity	Annual Recurring Charges (in Rs.)	Remarks
1	10 Mbps	1,70,000	1. One Time Charges (OTC) will be as mutually agreed for case to case basis. 2. Taxes will be extra, as applicable
2	20 Mbps	3,20,000	
3	50 Mbps	8,00,000	
4	100 Mbps	13,00,000	
5	300 Mbps	31,84,200	
6	500 Mbps	51,34,820	
7	01 Gbps	72,50,000	



List of Office Location of CBT, EPF Under Service:

S.No.	CBT, EPF LOCATION	Remarks
1	AGARTALA	MPLS
2	AGRA	MPLS
3	ROYAPETTAI	MPLS
4	AKOLA	MPLS
5	ALLAHABAD	MPLS
6	AMBATTUR - MUGGAPAIR	MPLS
7	AMRITSAR	MPLS
8	AURANGABAD	MPLS
9	BANDRA	MPLS
10	BANGALORE	MPLS
11	BAREILLEY	MPLS
12	BARRACKPORE	MPLS
13	BHARUCH	MPLS
14	BEHRAMPUR	MPLS
15	BELLARY	MPLS
16	BHAGALPUR	MPLS
17	BHATINDA	MPLS
18	BHOPAL	MPLS
19	BHUBANESWAR	MPLS
20	BOMMASANDRA	MPLS
21	CHANDIGARH	MPLS
22	CHENNAI	MPLS
23	COIMBATORE	MPLS
24	CUDDAPAH	MPLS
25	DEHRADUN	MPLS
26	DELHI (NORTH)	MPLS
27	DELHI (S)	MPLS
28	DURGAPUR	MPLS
29	FARIDABAD	MPLS
30	GOA	MPLS
31	GORAKHPUR	MPLS
32	GULBARGA	MPLS
33	GUNTUR	MPLS
34	GURGAON	MPLS
35	GUWAHATI	MPLS
36	HALDWANI	MPLS
37	HEAD-OFFICE	MPLS / ILL
38	HOWRAH	MPLS
39	HUBLI	MPLS
40	HYDERABAD	MPLS
41	INDORE	MPLS
42	JABALPUR	MPLS
43	JAIPUR	MPLS
44	JALANDHAR	MPLS
45	JALPAIGURI	MPLS

46	JAMSHEDPUR	MPLS
47	JODHPUR	MPLS
48	K.R. PURAM	MPLS
49	KANDIVALI (SRO MALAD)	MPLS
50	KANNUR	MPLS
51	KANPUR	MPLS
52	KARIMNAGAR	MPLS
53	KARNAL	MPLS
54	KEONJHAR	MPLS
55	KOCHI	MPLS
56	KOLHAPUR	MPLS
57	KOLKATA	MPLS
58	KOLLAM	MPLS
59	KOTA	MPLS
60	KOTTAYAM	MPLS
61	KOZHICODE(CALICUT)	MPLS
62	KUKATPALLI	MPLS
63	LAXMI NAGAR	MPLS
64	LUCKNOW	MPLS
65	LUDHIANA	MPLS
66	MADURAI	MPLS
67	MANGALORE	MPLS
68	MEERUT	MPLS
69	MUZAFFARPUR	MPLS
70	MYSORE	MPLS
71	MYSORE ROAD	MPLS
72	NAGERCOIL	MPLS
73	NAGPUR	MPLS
74	NARODA	MPLS
75	NASIK	MPLS
76	NDC(DELHI)	MPLS / ILL
77	NIZAMABAD	MPLS
78	NOIDA	MPLS
79	PARKSTREET	MPLS
80	PATANCHERU	MPLS
81	PATNA	MPLS
82	PEENYA	MPLS
83	PONDICHERRY	MPLS
84	PUNE (AKURDI)	MPLS
85	PUNE	MPLS
86	RAICHUR	MPLS
87	RAIPUR (CHATTISGARH)	MPLS
88	RAJAHMUNDRY	MPLS
89	RAJKOT	MPLS
90	RANCHI	MPLS
91	ROHTAK	MPLS
92	ROURKELA	MPLS
93	SAGAR	MPLS
94	SALEM	MPLS
	SECUNDERABAD DR	MPLS / ILL

96	SHILLONG	MPLS
97	SHIMLA	MPLS
98	SHIMOGA	MPLS
99	SIDDIPET	MPLS
100	SILIGURI	MPLS
101	SOLHAPUR	MPLS
102	SURAT	MPLS
103	TAMBARAM	MPLS
104	THANE	MPLS
105	TINSUKIA	MPLS
106	TIRUNELVELI	MPLS
107	TIRUVANANTAPURAM	MPLS
108	TRICHY	MPLS
109	TUMKUR	MPLS
110	UDAIPUR	MPLS
111	UDUPI	MPLS
112	UJJAIN	MPLS
113	VADODARA	MPLS
114	VAPI	MPLS
115	VARANASI	MPLS
116	VASHI	MPLS
117	VATWA	MPLS
118	VELLORE	MPLS
119	VISHAKAPATNAM	MPLS
120	WARANGAL	MPLS
121	YELAHANKA	MPLS
122	ZTE WEST ZONE UJJAIN	MPLS
123	ZTI SOUTH ZONE CHENNAI	MPLS
124	DC RailTel	MPLS / ILL
125	ZTI East Zone, Kolkata	MPLS
126	ZTI North Zone FBD	MPLS
127	NATRASS	MPLS
128	AHMEDABAD	MPLS
129	Bangalore (Yelahanka)	MPLS
130	Alternate DC (Begumpet)	MPLS
131	GWALIOR	MPLS
132	DARJELLING	MPLS
133	BEHRAMPUR	MPLS
134	CHIKMAGLUR	MPLS

*Note : Date of Commissioning (DoC) for respective links (Office Location) & type of service (MPLS/ILL/DC) and as per upgradation/downgradation of bandwidth will be as mutually agreed between CBT, EPF and RailTel. Billing of the link will be as per mutually agreed DoC.





रेलटेल
RAILTEL

A mini
ratna enterprises

To,

Date: 7th Jan 2021

Regional P.F. Commissioner-I (IS-HW)
National Data Center
1st Floor, Bhavishya Nidhi Bhawan,
Plot no. 23, Sector-23, Dwarka,
New Delhi – 110075

Sub: Renewal of Agreement

Ref : i) Agreement between EPFO and RailTel dated 16th Aug 2018

ii) Commercial offer no: RailTel/SR/SC/2020-21/EPFO/renewal-01; dated 7th Jan 2021

Dear Sir,

Vide **Ref (i)** EPFO and RailTel had entered into an agreement for ILL, DC and MPLS-VPN services currently being provided by RailTel.

As the validity of agreement is five years from 1st March 2016, the validity is getting expired on 28th Feb 2021

Please find enclosed the revised commercial for ILL, DC, MPLS-VPN services for the period of 1st Mar 2021 to 28th Feb 2026.

It is requested to renew the contract as per enclosed commercial for the next five years.

Looking forward for your renewal at the earliest.

Thanks & Regards,


NIRAV VAGHELA
सहायक मंडाप्रबंधक/विपणन
Asst. GM/Marketing
रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड
RailTel Corporation of India Ltd.
दक्षिण क्षेत्र/Southern Region
सिकंदराबाद/Secunderabad-500071

RailTel Corporation of India Ltd. (A Government of India Undertaking)

रेलटेल कॉर्पोरेशन ऑफ इण्डिया लिमिटेड (भारत सरकार का उपक्रम)

CIN : U64202DL2000GOI107905

RailTel Corporation of India Limited
A Government of India (Ministry of Railways) Undertaking

To,
Regional P.F. Commissioner-I (IS-HW)
National Data Center
1st Floor, Bhavishya Nidhi Bhawan,
Plot no. 23, Sector-23, Dwarka,
New Delhi - 110075



Commercial Offer

1 Commercial Offer number	RailTel/SR/SC/2020-21/EPFO/renewal-01
2 Date of Issue	7th Jan 2021
3 Period of service	1st March 2021 to 28th Feb 2026
4 Service	MPLS-VPN, DC and ILL
5 Payment Terms	Quarterly in arrears
6 Ref	Signed Agreement between RailTel & EPFO dated 16-Aug-2018

Table-A Annual Recurring charges for MPLS-VPN services			
Sl No	Service Description	Unit Annual Recurring Charges (excl of GST)	Revised Annual Recurring Charges (excl of GST)
1	02 Mbps	₹ 2,62,667	₹ 2,62,667
2	04 Mbps	₹ 3,49,334	₹ 3,49,334
3	06 Mbps	₹ 4,36,000	₹ 4,36,000
4	08 Mbps	₹ 4,62,000	₹ 4,62,000
5	20 Mbps	₹ 6,18,000	₹ 6,18,000
6	34 Mbps	₹ 8,00,000	₹ 8,00,000
7	45 Mbps	₹ 11,98,700	₹ 11,98,700
8	100 Mbps	₹ 26,63,778	₹ 26,63,778
9	300 Mbps	₹ 34,00,552	₹ 34,00,552
10	500 Mbps	₹ 48,24,072	₹ 48,24,072
11	1 Gbps	₹ 85,79,032	₹ 85,79,032

Table-B Annual Recurring charges for ILL (Internet Leased Line) services.			
Sl No	Service Description	Unit Annual Recurring Charges (excl of GST)	Revised Annual Recurring Charges (excl of GST)
1	10 Mbps	₹ 1,70,000.00	₹ 1,70,000.00
2	20 Mbps	₹ 3,20,000.00	₹ 3,20,000.00
3	50 Mbps	₹ 8,00,000.00	₹ 8,00,000.00
4	100 Mbps	₹ 13,00,000.00	₹ 13,00,000.00
5	300 Mbps	₹ 31,84,200.00	₹ 31,84,200.00
6	500 Mbps	₹ 51,34,820.00	₹ 51,34,820.00
7	1 Gbps	₹ 72,50,000.00	₹ 72,50,000.00

Table-C Annual Recurring charges for DC (Data Centre) services.			
Sl No	Service Description	Unit Annual Recurring Charges (excl of GST)	Revised Annual Recurring Charges (excl of GST)
1	Full Rack with 3 KVA Power	₹ 5,71,824.00	₹ 6,29,006.40
2	Full Rack with 5 KVA Power	₹ 7,67,360.00	₹ 8,44,096.00
3	Additional Power Requirement per 01 KVA Power	₹ 97,768.00	₹ 1,07,544.80
4	Cage with 05 Rack with 03 KVA	₹ 29,24,910.00	₹ 32,17,401.00
5	Space Collocation Charges (for storage racks) without power. Per sq.ft.	₹ 10,813.00	₹ 11,894.30

Assuring you best of our services at all times.

Brief Terms and Conditions

- 1 Above commercial are exclusive of GST. Currently Applicable GST @ 18%
- 2 Price includes all the above mentioned services. Additional services required by EPFO will be at additional cost.
- 3 Other Terms and Conditions will be as per Agreement signed between EPFO & RailTel Corporation of India Ltd.
- 4 Payment terms : Quarterly in Arrears
- 5 Billing for the above items will start from the date of provisioning of at RailTel DC.

Nirav Vaghela 07/01/2021

Asst.GM/Marketing/Secuderabad

निरव वाघेला / NIRAV VAGHELA
सहायक महाप्रबंधक/विपणन
Asst.General Manager / Marketing
रेलटेल कॉर्पोरेशन आफ इंडिया लिमिटेड
RailTel Corporation of India Ltd.
दक्षिण क्षेत्र/Southern Region
सिकंदराबाद/Secunderabad-500071

Email

EPFO Project

Revised Proposal for Renewal of MSA between EPFO and RailTel

From : manish@railtelindia.com Thu, Feb 04, 2021 08:02 AM
Subject : Revised Proposal for Renewal of MSA between EPFO and RailTel 2 attachments
To : Regional PF Commissioner EPFO Ministry of Labour <rc.ndc@epfindia.gov.in>
Cc : APFC NDC <apfc.ndc@epfindia.gov.in>, EPFO Project <epfo.project@epfindia.gov.in>, naresh kumar <naresh.kumar@railtelindia.com>

Dear Sir,

As the current Master Service Agreement (MSA) is due for renewal on **28-Feb-2021**, we had submitted our request for renewal with below proposal :

1. Charges for DC Services (Rack Colocation) to be increased by 10%.
2. No increase in charges of all other services.

However, as put forth by EPFO during meeting dt. 22-Jan-2021 at NDC and considering the long standing relationship between both organization, we are revising our proposal as below :

1. No increase in charges for DC Services (Rack Colocation). However, all colocated elements to be charged as Rack Colocation. Accordingly, 09 Racks (Gurugram) and 07 Racks (Secundrabad) to be considered for billing @ ₹ 5,71,824/Rack (with 03 KVA power) /Year + Taxes. Per Additional 01 KVA Power or part thereof to be charged @ ₹ 97,768/Year + Taxes.
2. No increase in charges for MPLS & IBW links. Additionally, 20% enhancement in existing capacity of links (on same port) is offered at no additional cost to EPFO.
3. For Internet Links at DC (Gurugram) and DR (Secundrabad), DDoS mitigation capacity of upto 05 Gbps is offered at no additional cost to EPFO.

We hope that the above revised submission is in line with EPFO's expectations. It is requested that a line of revert-cum-acknowledgement may be shared so that documents related to renewed MSA may be signed at earliest.

PS : EPFO is requested to convey the continuation of requirement of RailTel's Switch Ports (plz refer attached mail) so that same may be considered for incorporation into MSA.

Warm Regards

Manish | Sr. Manager | Marketing
Mobile / WhatsApp / Kaizala / Telegram : 9717644211

RailTel Corporation of India Ltd.

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99th EC, CBT : 03.03.2021

Item No. 8 : Renewal of essential services i.e. MPLS-VPN connectivity and Internet Leased Line (ILL) at co-located Railtel Data Centres (DC, Gurugram, DR, Secundrabad), National Data Centre, EPFO, Dwarka, New Delhi and EPFO Field Offices through Railtel and BSNL.

1. MPLS-VPN and Internet Leased Line connectivity services are being used at Nation Data Centre (NDC), Dwarka, Data Centre, Gurguram (DC) Disaster Recovery Centre (DRC), Secundrabad and EPFO's offices. Background is given below:

A. MPLS - VPN connection and Consolidation of Field Offices

2. The Executive Committee (EC) in its 79th meeting held on 27-06-2014 accorded the approval to appoint CDAC, Pune as Technical Consultant to EPFO. Accordingly, CDAC submitted the architecture and solution document for the next phase of IT Reforms. The same was approved by EC in its 80th meeting held on 18-12-2014.

3. The proposal for the up - gradation and extension of MPLS connectivity at all EPF Field Offices was mooted in the 81st EC meeting, which was approved along with the proposed agenda item for enhancement of bandwidth as well as an alternate redundancy line at all the 120 locations. The 81st EC had also considered that EPFO shall explore the back - up redundancy MPLS connectivity option. Accordingly, M/s. Railtel Corporation of India was selected on nomination basis as the secondary backup service provider for MPLS connectivity as it is a "Mini Ratna (Category - I)" PSU and one of the largest neutral telecom infrastructure providers in the country owning a Pan - India optic fiber network. The same was also approved by EC, CBT in its 82nd meeting held on 20-08-2015.

4. Since forth, the MPLS-VPN connectivity were made available through both service providers namely Railtel and BSNL at Railtel co-located Data Centres (DC – Gurugram, DR Secundrabad, National Data Centre (NDC) and EPFO field offices. All the EPFO Field Offices are connected to the Central Server to access the legacy application in a secured manner.

5. Railtel connectivity is being used as primary link and BSNL is being used as backup link. The EC in its 87th Meeting held on 13th December, 2016 accorded the approval for the enhancement of bandwidth at medium and bigger offices. Accordingly, the bandwidth has been increased from 2 Mbps to 4 Mbps at medium size offices and 2 Mbps to 6 Mbps at bigger offices.

6. The location wise bandwidth details are attached at **Annexure-A**. The payments are being released on post quarterly basis.

7. EC in its 95th meeting held on 20th May, 2019 accorded the approval for the continuity of MPLS - VPN and Internet Services through the existing service providers namely Railtel and BSNL for MPLS - VPN connection and Railtel and PGCIL for Internet Leased Line Connection with a financial implication of Rs.12,29,05,838/- Plus taxes as applicable from time to time. Agenda and Minutes of meeting placed at correspondence side.

B. ILL connection through Railtel and PGCIL at DC, DR and NDC.

8. The Unified Portal was launched on 23rd December 2016 comprising of UAN 2.0 and ECR 2.0 with multi banking facilities, with several internet based servers. The following internet based facilities have been provided in the Unified Portal:

- (a) Online request for Basic Details up-dation (Name, DOB & Gender)
- (b) Online calculation of Damages & Interest for defaulted establishment (14B & 7Q)
- (c) Aadhar based UAN allotment by the employer
- (d) Online Claims request
- (e) Online Aadhar seeding facility
- (f) Various dashboards for better monitoring and decision making purpose
- (g) Online Claims and Field Office Interface
- (h) Integration with NIC Developed Centralized portal

9. In addition to these, the following services are also being provided through internetbased facilities:

- a. Common Registration of Establishments (EPFO & ESIC) using ShramSuvidha Portal.
- b. Common ECR (EPFO & ESIC) using ShramSuvidha Portal.
- c. Jeevan Pramaan (Pension related – Digital Life Certificate)
- d. UMANG (mobile application)

10. After implementation of the above services, utilization of Internet Leased Line Bandwidth went beyond the proposed bandwidth i.e. 100 Mbps and had to be increased to 1 Gbps at DC and DR. At NDC, the bandwidth had been increased to 100 Mbps with PGCIL and 50 Mbps with RailTel.

11. As regards backup connectivity, the backup Internet Leased Connectivity was established through Power Grid Corporation of India (PGCIL) (a Public Section Under Taking Company under Government of India) on nomination basis within the powers of CPFC due to non - availability of required bandwidth with BSNL at that time and to provide seamless services to EPFO customers.

12. EC in its 97th Meeting held on 04th March 2020 approved proposal for continuity beyond 31/03/2020 i.e. from 01/04/2020 to 31/03/2021 (one year). Agenda and Minutes are placed at correspondence side. Accordingly, tenure of engagement of BSNL, Railtel and PGCIL was extended upto 31.03.2021.

13. Since sanction for the services are obtained from EC, CBT from time to time, BSNL, Railtel and PGCIL were requested to convey their consent on continuation of MPLS VPN and ILL Services. BSNL, Railtel and PGCIL have conveyed their consent for extension of services on the same rates and terms and condition. PGCIL in its proposal dated 01st February 2021 has offered to provide additional DDoS protection service without any additional increase in expenditure. M/s. Railtel in its proposal dated 04th February 2021 has also offered DDoS mitigation capacity of upto 05 Gbps for Internet Links at DC (Gurugram) and DR (Secundrabad) at no additional cost to EPFO. Railtel further offered additionally, 20% enhancement in existing capacity of links (on same port) is offered at no additional cost to EPFO.

14. Considering the necessity of services, it is proposed to renew existing services of MPLS VPN & ILL Services of BSNL, Railtel and PGCIL for six months i.e., 01st April 2021 to 30th September 2021 as under:

BSNL	A. BSNL (MPLS VPN Connection)	No of Location	Unit Rate	Bi-Annual Recurring Expenditure (in Rs.)
1	2 Mbps MPLS-VPN Connection	122	257644	1,57,16,284.00
2	New Connection to be established at Kandivali 2	1	257644	1,28,822.00
3	34 Mbps MPLS-VPN Connection at NDC, Dwarka	1	800000	4,00,000.00
4	45 Mbps MPLS-VPN Connection at DC, Gurugram and DR Secundrabad	2	1190532	11,90,532.00
5	6 Mbps MPLS-VPN Connection at Alternate Data Centre, Secundrabad	1	436000	2,18,000.00
6	8 Mbps MPLS-VPN Connection at Bandra	1	462000	2,31,000.00
7	128 Mbps satellite connection at Port Blair	1	1235323	6,17,661.50
	Total	129		1,85,02,300

S. no.	B. Railtel (MPLS VPN Connection)	No of Location	Unit Rate	Bi-Annual Recurring Expenditure (in Rs.)
1	2 Mbps MPLS-VPN connectivity at all EPFO Field Offices, ZTI, PDUNASS, Head Office	120	2,62,667	1,57,60,020
2	4 Mbps MPLS-VPN Connectivity at Medium Size Office (Delhi North, Delhi South, Faridabad, Hyderabad, Peenya & Bangalore)	6	3,49,334	10,48,002

3	6 Mbps MPLS-VPN Connectivity at ADC and above Medium Level Offices (Chennai, ADC Gurugram and Bandra)	4	4,36,000	8,72,000
4	300 Mbps MPLS-VPN Connection at NDC, Dwarka, New Delhi	1	34,00,552	17,00,276
5	1 Gb MPLS-VPN Connection at co-located Data Centre, DC- Gurugram and DR Secundrabad.	2	85,79,032	85,79,032
		133	Total	2,79,59,330

Sl. no.	C. Internet Leased Line Connection through Railtel	No. of Location	Unit Rate	Bi-Annual Recurring Expenditure (in Rs.)
1.	1 Gbps Internet Leased Line Connection at DC & DR	2	72,50,000	72,50,000.00
2	100 Mbps internet leased line Connection at NDC, Dwarka	1	13,00,000	6,50,000.00
3	50 Mbps Internet Leased Line at NDC and CPFC's Secretariat	2	8,00,000	8,00,000.00
4	20 Mbps Internet Leased line exclusively for Video Conferencing at Vigilance Division	1	3,20,000	1,60,000.00
5	10 Mbps Internet Leased line exclusively for CSD	1	1,70,000	85,000.00
6	10 Mbps Internet Leased line Connection at Regional Office, Jammu	1	1,70,000	85,000.00
7	10 Mbps internet Leased Line Connection at Srinagar & Leh (one time cost)	2	1,70,000	1,70,000.00
	Total	10		92,00,000.00

Sl. No.	D. Internet Leased Line Connection through PGCIL	No. of Location	Unit Rate	Bi-Annual Recurring Expenditure (in Rs.)
1.	1Gbps Internet leased Line Connectivity (1:1) at DC, Gurgaon and DR Secundrabad	2	72,50,000	72,50,000.00
2.	100 Mbps Internet leased Line Connectivity (1:1) at NDC, Dwarka	1	8,00,000	4,00,000.00
	50 Mbps Internet Leased Line Connectivity (1:1) at CPFC Secretariat (back-up line)	1	7,24,364	3,62,182.00

3.	Redundant Internet Leased Line connection at Jammu, Srinagar and Leh. <u>(Implementation is in the pipeline and shall be informed in due course).</u>	3	1,70,000	2,55,000.00
Total		7		82,67,182.00

Grand Total (A+B+C+D) above	Rs. 6,39,28,812/-
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All above rates are exclusive of taxes.

Details of locations for services are attached in **Annexure-A**

- Proposal:**
- (i) Approval of EC, CBT is solicited for the continuity of services (MPLS-VPN) through Railtel, PGCIL and BSNL with bi-annual recurring financial implication of Rs. 6,39,28,812/- plus taxes for the period 01-04-2021 to 30-09-2021.**
 - (ii) Approval of EC, CBT is solicited to permit Addl. CPFC (IS) to release the payment to the service providers on quarterly basis.**

RAILTEL AND BSNL MPLS-VPN & ILL LINKS AT EPFO LOCATIONS

S.No.	LOCATION	SERVICE TYPE	RAILTEL	BSNL	PGCIL
1	AGARTALA	MPLS-VPN	2 MBPS	2 MBPS	
2	AGRA	MPLS-VPN	2 MBPS	2 MBPS	
3	AHMEDABAD	MPLS-VPN	2 MBPS	2 MBPS	
4	AKOLA	MPLS-VPN	2 MBPS	2 MBPS	
5	AKURDI	MPLS-VPN	2 MBPS		
6	ALLAHABAD	MPLS-VPN	2 MBPS	2 MBPS	
7	AMRITSAR	MPLS-VPN	2 MBPS	2 MBPS	
8	ANNANAGAR (ZTI SOUTH ZONE CHENNAI)	MPLS-VPN	2 MBPS		
9	AURANGABAD	MPLS-VPN	2 MBPS	2 MBPS	
10	BANDRA	MPLS-VPN	2 MBPS	8 MBPS	
11	BANGALORE	MPLS-VPN	4 MBPS	2 MBPS	
12	BAREILLY	MPLS-VPN	2 MBPS	2 MBPS	
13	BARRACKPORE	MPLS-VPN	2 MBPS	2 MBPS	
14	BEGUMPET-ADC	MPLS-VPN	6 MBPS		
15	BELLARY	MPLS-VPN	2 MBPS	2 MBPS	
16	BHAGALPUR	MPLS-VPN	2 MBPS	2 MBPS	
17	BHARUCH	MPLS-VPN	2 MBPS	2 MBPS	
18	BHATINDA	MPLS-VPN	2 MBPS	2 MBPS	
19	BHOPAL	MPLS-VPN	2 MBPS	2 MBPS	
20	BHUBHANDESHWAR	MPLS-VPN	2 MBPS	2 MBPS	
21	BOMMASANDRA	MPLS-VPN	2 MBPS	2 MBPS	
22	BRAHMPUR	MPLS-VPN	2 MBPS	2 MBPS	
23	CANNANORE (KANNUR)	MPLS-VPN	2 MBPS	2 MBPS	
24	CHANDIGARH	MPLS-VPN	2 MBPS	2 MBPS	
25	CHENNAI	MPLS-VPN	6 MBPS	2 MBPS	
26	CHIKMAGALUR	MPLS-VPN		2 MBPS	
27	COIMBATORE	MPLS-VPN	2 MBPS	2 MBPS	
28	DARJELING	MPLS-VPN		2 MBPS	
29	DC, GURGAON	MPLS-VPN	1 GBPS	45 MBPS	
30	DC, GURGAON	IBW	1 GBPS		1 GBPS
31	DEHRADUN	MPLS-VPN	2 MBPS	2 MBPS	
32	DELHI (NORTH)	MPLS-VPN	4 MBPS	2 MBPS	
33	DELHI (SOUTH)	MPLS-VPN	4 MBPS	2 MBPS	
34	DR, SECUNDERABAD	MPLS-VPN	1 GBPS		1 GBPS
35	DR, SECUNDERABAD	MPLS-VPN	1 GBPS	45 MBPS	
36	DURGAPUR	MPLS-VPN	2 MBPS	2 MBPS	

37	EPFO (HEAD OFFICE)	MPLS-VPN	2 MBPS	2 MBPS	
38	EPFO (HEAD OFFICE)	IBW	10 & 20 & 50 MBPS		50 Mbps
39	FARIDABAD	MPLS-VPN	4 MBPS	2 MBPS	
40	GOA	MPLS-VPN	2 MBPS	2 MBPS	
41	GORAKHPUR	MPLS-VPN	2 MBPS	2 MBPS	
42	GULBURGA	MPLS-VPN	2 MBPS	2 MBPS	
43	GUNTUR	MPLS-VPN	2 MBPS	2 MBPS	
44	GURGAON	MPLS-VPN	6 MBPS	2 MBPS	
45	GUWAHATI	MPLS-VPN	2 MBPS	2 MBPS	
46	GWALIOR	MPLS-VPN	2 MBPS	2 MBPS	
47	HALDWANI	MPLS-VPN	2 MBPS	2 MBPS	
48	HOWRAH	MPLS-VPN	2 MBPS	2 MBPS	
49	HUBLI	MPLS-VPN	2 MBPS	2 MBPS	
50	HYDERABAD	MPLS-VPN	4 MBPS	2 MBPS	
51	INDORE	MPLS-VPN	2 MBPS	2 MBPS	
52	JABALPUR	MPLS-VPN	2 MBPS	2 MBPS	
53	JAIPUR	MPLS-VPN	2 MBPS	2 MBPS	
54	JALANDHAR	MPLS-VPN	2 MBPS	2 MBPS	
55	JALPAIGURI	MPLS-VPN	2 MBPS	2 MBPS	
56	JAMSHEDPUR	MPLS-VPN	2 MBPS	2 MBPS	
57	JAMMU	IBW	10 MBPS		
58	JANGIPUR	MPLS-VPN	2 MBPS	2 MBPS	
59	JODHPUR	MPLS-VPN	2 MBPS	2 MBPS	
60	KADPA (CUDDAPAH)	MPLS-VPN	2 MBPS	2 MBPS	
61	KANDIVALI	MPLS-VPN	2 MBPS	2 MBPS	
62	KANDIVALI-2	MPLS-VPN	2 MBPS		
63	KANPUR	MPLS-VPN	2 MBPS	2 MBPS	
64	KARIMNAGAR	MPLS-VPN	2 MBPS	2 MBPS	
65	KARNAL	MPLS-VPN	2 MBPS	2 MBPS	
66	KAZIPET	MPLS-VPN	2 MBPS	2 MBPS	
67	KEONJHAR	MPLS-VPN	2 MBPS	2 MBPS	
68	KOCHI	MPLS-VPN	2 MBPS	2 MBPS	
69	KOLHAPUR	MPLS-VPN	2 MBPS	2 MBPS	
70	KOLKATA	MPLS-VPN	2 MBPS	2 MBPS	
71	KOLLAM	MPLS-VPN	2 MBPS	2 MBPS	
72	KOTA	MPLS-VPN	2 MBPS	2 MBPS	
73	KOTTAYAM	MPLS-VPN	2 MBPS	2 MBPS	
74	KOZHIKODE	MPLS-VPN	2 MBPS	2 MBPS	
75	KRPURAM WHITEFIELD	MPLS-VPN	2 MBPS	2 MBPS	

76	KUKATPALLY	MPLS-VPN	2 MBPS	2 MBPS	
77	LAXMI NAGAR	MPLS-VPN	2 MBPS	2 MBPS	
78	LUCKNOW	MPLS-VPN	2 MBPS	2 MBPS	
79	LUDHIANA	MPLS-VPN	2 MBPS	2 MBPS	
80	MADURAI	MPLS-VPN	2 MBPS	2 MBPS	
81	MANGALORE	MPLS-VPN	2 MBPS	2 MBPS	
82	MEERUT	MPLS-VPN	2 MBPS	2 MBPS	
83	MUGAPPAIR	MPLS-VPN	2 MBPS	2 MBPS	
84	MUZAFFARPUR	MPLS-VPN	2 MBPS	2 MBPS	
85	MYSORE	MPLS-VPN	2 MBPS	2 MBPS	
86	MYSORE RD	MPLS-VPN	2 MBPS	2 MBPS	
87	NAGERCOIL	MPLS-VPN	2 MBPS	2 MBPS	
88	NAGPUR	MPLS-VPN	2 MBPS	2 MBPS	
89	NARODA	MPLS-VPN	2 MBPS	2 MBPS	
90	NASIK	MPLS-VPN	2 MBPS	2 MBPS	
91	NATRSS	MPLS-VPN	2 MBPS		
92	NDC DWARKA	MPLS-VPN	300 MBPS	34 MBPS	
93	NDC DWARKA	IBW	50 & 100 MBPS		100 MBPS
94	NIZAMABAD	MPLS-VPN	2 MBPS	2 MBPS	
95	NOIDA	MPLS-VPN	2 MBPS	2 MBPS	
96	PARK STREET	MPLS-VPN	2 MBPS	2 MBPS	
97	PATANCHERU	MPLS-VPN	2 MBPS	2 MBPS	
98	PATNA	MPLS-VPN	2 MBPS	2 MBPS	
99	PEENYA	MPLS-VPN	4 MBPS	2 MBPS	
100	PORT BLAIR	MPLS-VPN		128 KBPS	
101	PUDUCHERRY	MPLS-VPN	2 MBPS	2 MBPS	
102	PUNE	MPLS-VPN	2 MBPS	2 MBPS	
103	RAICHUR	MPLS-VPN	2 MBPS	2 MBPS	
104	RAIPUR	MPLS-VPN	2 MBPS	2 MBPS	
105	RAJAHMUNDRY	MPLS-VPN	2 MBPS	2 MBPS	
106	RAJKOT	MPLS-VPN	2 MBPS	2 MBPS	
107	RANCHI	MPLS-VPN	2 MBPS	2 MBPS	
108	ROHTAK	MPLS-VPN	2 MBPS	2 MBPS	
109	ROURKELA	MPLS-VPN	2 MBPS	2 MBPS	
110	SAGAR	MPLS-VPN	2 MBPS	2 MBPS	
111	SALEM	MPLS-VPN	2 MBPS	2 MBPS	
112	SHILLONG	MPLS-VPN	2 MBPS	2 MBPS	
113	SHIMLA	MPLS-VPN	2 MBPS	2 MBPS	
114	SHIMOGA	MPLS-VPN	2 MBPS	2 MBPS	

115	SIDDIPET	MPLS-VPN		2 MBPS	
116	SILIGURI	MPLS-VPN	2 MBPS	2 MBPS	
117	SOLAPUR	MPLS-VPN	2 MBPS	2 MBPS	
118	SURAT	MPLS-VPN	2 MBPS	2 MBPS	
119	TAMBARAM	MPLS-VPN	2 MBPS	2 MBPS	
120	THANE	MPLS-VPN	2 MBPS	2 MBPS	
121	TINSUKIA	MPLS-VPN	2 MBPS	2 MBPS	
122	TIRUNELVELI	MPLS-VPN	2 MBPS	2 MBPS	
123	TIRUVANANTHAPURAM	MPLS-VPN	2 MBPS	2 MBPS	
124	TRICHY	MPLS-VPN	2 MBPS	2 MBPS	
125	TUMKUR	MPLS-VPN	2 MBPS		
126	UDAIPUR	MPLS-VPN	2 MBPS	2 MBPS	
127	UDIPI	MPLS-VPN	2 MBPS	2 MBPS	
128	UJJAIN	MPLS-VPN	2 MBPS	2 MBPS	
129	VADODARA	MPLS-VPN	2 MBPS	2 MBPS	
130	VAPI	MPLS-VPN	2 MBPS	2 MBPS	
131	VARANASI	MPLS-VPN	2 MBPS	2 MBPS	
132	VASHI	MPLS-VPN	2 MBPS	2 MBPS	
133	VATWA	MPLS-VPN	2 MBPS	2 MBPS	
134	VELLORE	MPLS-VPN	2 MBPS	2 MBPS	
135	VISAKHAPATNAM	MPLS-VPN	2 MBPS	2 MBPS	
136	YELANKA	MPLS-VPN	2 MBPS		
137	ZTE WEST ZONE UJJAIN	MPLS-VPN	2 MBPS		
138	ZTI EAST ZONE KOLKATA	MPLS-VPN	2 MBPS		
139	ZTI NORTH ZONE FARIDABAD	MPLS-VPN	2 MBPS		