



कर्मचारी भविष्य निधि संगठन

(श्रम मंत्रालय, भारत सरकार)

Employees' Provident Fund Organization
(Ministry of Labour, Govt. Of India)

मुख्य कार्यालय/ Head office

भविष्य निधि भवन, 14- भीकाजी कामा प्लेस, नई दिल्ली-110066
Bhavishya Nidhi Bhawan, 14- Bhikaji Cama Place, New Delhi-110066

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To,

All Regional P.F. Commissioners/In-Charge of ROs,

Sub: - Settlement of Death case claims within 7 days-reg.

Sir/Madam,

This is bring to your notice on circular no. CSD-I/CPGRAMS/Pragati e-Samiksha/2016/12866 dated 31.10.2016 wherein given direction that all death case claims submitted by spouse/nominee/legal heir of EPF member be invariably settled within a period of 7 days from date of submission of claim form in concerned field office where the deceased members accounts are being maintained.

2. In case of pension claims, where PPO is to be issued from offices other than where the account of deceased member is being maintained, the total period taken for settlement of such claims should also not exceed 7 days. It will be joint responsibility of OICs of both the concerned offices to issue PPO within 7 days.

3. Further, it has been recently observed that there is delay in settlement of claims in death cases which has to be settled within 7 days. CPFC has expressed annoyance in death case which has not settled within 2 years.

4. Therefore, RPFCs/OIC are again directed to regularly monitor the death cases in your office on day to day basis and ensure that death claim should not remain pending beyond 7 days.

Yours faithfully,

(K.L.Goyal)

Addl. Central P.F. Commissioner (HQ)/(CSD)