



कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND ORGANISATION
श्रम एवं रोजगार मंत्रालय, भारत सरकार
MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA
मुख्य कार्यालय/Head Office
भविष्य निधि भवन, 14, भीकाजी कामा प्लेस, नई दिल्ली-110066
Bhavishya Nidhi Bhawan, 14, Bhikaiji Cama Place, New Delhi-110066
Website: www.epfindia.gov.in, www.epfindia.nic.in



No.Pension-1/1(5)/2021/Pension Adaalat

Date: 02.03.2021

02 MAR 2021

To

All Additional Central P.F.Commissioners (ZO's)
All Regional P.F. Commissioner (Regional Offices)

Sub: Monthly Pension Adaalat- reg.

Madam/Sir,

Pensioners/members of EPS 1995 need exclusive platform for closer interaction with EPFO officers for understanding the provisions of EPS 1995 and getting their grievance resolved. Therefore, it is hereby directed that each RO should hold '**Pension Adaalat**' in the first fortnight of every month for the pensioners and the members of the EPS 1995 who are going to become pensioner in near future (preferably in next 03 months). Members and employers be suitably informed. Retiring members be facilitated to get their service transferred in respect of all establishments wherever they rendered service. All types of grievances related to pensioners should be redressed including non receipt of pension, Digital life certificates etc.

2. Pension Adaalat can be organized either online or offline. Wherever it is organized by physically inviting the participants, photographs be enclosed with report.

3. Monthly '**Pension Adaalat**' should be conducted by the RPFC-1 level officer or in the event of unforeseen circumstances an officer next in hierarchy at the Regional Office.

4. A monthly report of the number of participants and date of Pension Adaalat should be forwarded by each RO to the respective ZOs which will forward the consolidated Report to the Pension Division in following format:

Name of ZO:

Name of the RO:

S. No.	No. of prospective/existing Pensioners attended the Pension Adalat	No. of Grievance raised	No. of Grievance resolved
--------	--	-------------------------	---------------------------

5. ZOs should monitor the performance of the RO's and ensure that grievances, if any and other doubts of the members/pensioners are resolved expeditiously.

[This issues with the approval of CPFC.]

Yours faithfully,

(NAVIN KUMAR KANAUIA)
Regional P.F. Commissioner-I(Pension)