पंडित दीनदयाल उपाध्याय राष्ट्रीय सामाजिक सुरक्षा अकादमी PANDIT DEENDAYAL UPADHYAYA NATIONAL ACADEMY OF SOCIAL SECURITY



कर्मचारी भविष्य निधि संगठन –श्रम एवं रोज़गार मंत्रालय भारत सरकार Employees' Provident Fund Organisation (Ministry of Labour&Employment, Govt. of India) 30-31, इंस्टीट्यूशनल एरिया, जनकपुरी , नई दिल्ली 110 058 30-31, Institutional Area, Janak Puri, New Delhi-110058 दूरभाष-28526264 फैक्स-28525987

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Phone: 011-28520468 (After office Hours/Holidays)
Email: natrss@epfindia.gov.in

No: 13(60)/2022-23/PDNASS/Best practices on Service Quality Dated: 05.01.2023

To

The Zonal Addl. CPFCs/Addl. CPFC (ASD)
The RPFCs —I
Regional Offices (As per list of participants)

Subject: Online Training programme on "Best practices on Service Quality, ISSA Guideline" from 09th to 13th January, 2023—regarding.

Sir,

Pandit Deendayal Upadhyaya National Academy of Social Security (PDNASS) is conducting a five days Online Training Programme on "Best practices on Service Quality, ISSA Guideline" from 09th to 13th January, 2023 on Webex.

- 2. The list of participants **duly approved by Competent Authority** for the above mentioned training programme is enclosed herewith. Due care has been taken while nominating officers for the above Training Programme. However, in case there is any misidentification in any officer's data, same may please be brought to the notice of undersigned by the concerned officer/ office for rectification.
- 3. All the concerned OICs are, therefore, requested to ensure providing of the necessary infrastructure/ facilities at the office premises to enable the nominated officers to attend said training.
- 4. However, if any officer or official not mentioned in the enclosed list is interested to attend the training, they can do so by using the link (for 5 days) provided to the ZOs/ROs/ZTI in the email dated 06.01.2023.

Yours sincerely,

Encls: List of Participants

(Saurabh Kumar) RPFC -II (Course Director)

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Online TRAINING PROGRAMME ON "Best practices on Service Quality, ISSA Guideline" from 09th to 13th January, 2023

Course Director: Shri SAURABH KUMAR, RPFC-II

S.No.	Name of the Officer (Shri/Smt./Ms.)	Designation	Place of posting
1.	INAKOTI SRIDEVI	RPFC – I	RO, R R NAGAR
2.	SHRI GAURAV DOGRA	RPFC-II	BILASPUR
3.	SHRI GHANSHYAM MEENA	RPFC-II	POWAI
4.	SH. UDAY GUPTA	RPFC-II	RO, FARIDABAD
5.	SH. VIJAY GAUTAM	RPFC-II	RO, GURUGRAM (WEST)
6.	SH. SANDEEP OSWAL	RPFC-II	RO, GURUGRAM (EAST)
7.	SHAILENDRA SINGH	RPFC-II	RO CHENNAI SOUTH
8.	RAKESH S SHEKAR	RPFC-II	RO CHENNAI NORTH
9.	MANOJ SHANKAR	RPFC-II	RO, KADAPA
10.	SH. KESHAV PRATAP SINGH CHAUDHARY	RPFC-II	RO BATHINDA
11.	BRAJESH KUMAR	RPFC – II	RO, BENGALURU (KORAMANGALA)
12.	NITESH KUMAR	RPFC – II	RO, K R PURAM N
13.	SHRI THANAIAH SELVATKAR	RPFC-II	RO KARIMNAGAR
14.	SHRI VAMSI KRISHNA DINDI	RPFC-II	RO HYDERABAD-I
15.	AJAY KUMAR SINGH	RPFC-II	RO KOLKATA
16.	SHASHANK SHEKHAR	RPFC-II	SSO GANGTAK
17.		RPFC-II	RO BARRACKPORE
18.	1	RPFC-II	DO THRISSUR
19.		RPFC-II	RO KOLKATA
20.		RPFC-II	SSO GANGTOK
21.		RPFC-II	RO BARRACKPORE
22.		RPFC-II	BHAGALPUR

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Employees' Provident Fund Organisation (Ministry of Labour&Employment, Govt. of India)
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23.	SH. ATUL PRAKASH	RPFC-II	PATNA
24.	SH. MANISH MANI	RPFC-II	MUZAFFARPUR
25.	SHRI SHASHI KUMAR	RPFC-II	RO, RAICHUR
26.	SHRI AKSHYA BHARGAVA	APFC	REGIONAL OFFICE, ALLAHABAD
27.	SHRI GYANENDRA KUMAR	APFC	REGIONAL OFFICE, LUCKNOW
28.	SHRI. P MURALEEDHARAN	APFC	RO KOZHIKODE
29.	SHRI S NAGESWARA RAO	APFC	RO HYDERABAD-I
30.	SH. VIJAY KUMAR	APFC	RO SHIMLA
31.	SH. MUKESH SARASWAT	APFC	RO JALANDHAR
32.	B T SATISH KUMAR	APFC	DO, ONGOLE
33.	SH. ANIL KUMAR TIWARI	APFC	DO PALI (RO, JODHPUR)
34.	SHRI RAM NARAYAN MEENA	APFC	RO, JAIPUR
35.	SH. LOKENDRA SINGH	APFC	DO, BHARATPUR (RO, JAIPUR)
36.	SARAVANA KUMAR R	APFC	RO PUDUCHERRY
37.	SH. A. K. SINGH	APFC	RATLAM
38.	DHIRENDRA KUMAR BHARAT SINGH MEENA	APFC	R.O-BHARUCH
39.	SHRI Y N CHAUBEY	APFC	DO JUNAGADH
40.	PRANAY JHA	APFC	RO- VADODARA
41.	SHRI SAMIRAN MUKHERJEE	APFC	RO VATWA
42.	SHRI MINHAJ ASGHAR	APFC	PUNE AKURDI
43.	SHRI. P MURALEEDHARAN	APFC	RO KOZHIKODE
44.	SHRI MAHENDRA KAMBLE	APFC	BANDRA
45.	SMT KANTA DEVI MOTWANI	APFC	JABALPUR
46.	SHRI KAILASH NATH	APFC	REGIONAL OFFICE, KANPUR