



ईपीएफओ, मुख्य कार्यालय
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Web Circulation

No. 45011/137/2022-HRM-VIII / 11228

Dated: 07 OCT 2022

To,

All ACC(HQ)/ACC Zones/Director (PDNASS)
All Regional PF Commissioners-in-charge of
Regional Offices/Zonal Training Institutes
Regional PF Commissioner (ASD), Head Office

Subject: Staff grievances regarding MACP /NFU/NFSG through HR-Soft - reg.

Madam/Sir,

This has reference to circular letter no. A-45011/137/2022-HRM-VIII/10357 dated 12-09-2022 vide which user manual on staff grievance was circulated. Further two more type of categories i.e. NFU and NFSG have been added.

2. It is requested to widely circulate the same to all officers and staff and issue of concern regarding MACP/NFU/NFSG be invited from the staff before 10.10.2022 through HR-Soft. All such grievances so received up to 10.10.2022 be redressed by 30.10.2022 and action take report be sent to HO by 3.11.2022.

Yours faithfully,

(Uma Mandal)

Addl. Central P.F. Commissioner (HRM)

Copy to:

1. Staff Officer to CPFC- for information.
2. PS to FA & CAO/CVO/All ACC (HQ)s - for information.
3. Hindi Section for Hindi Version.