

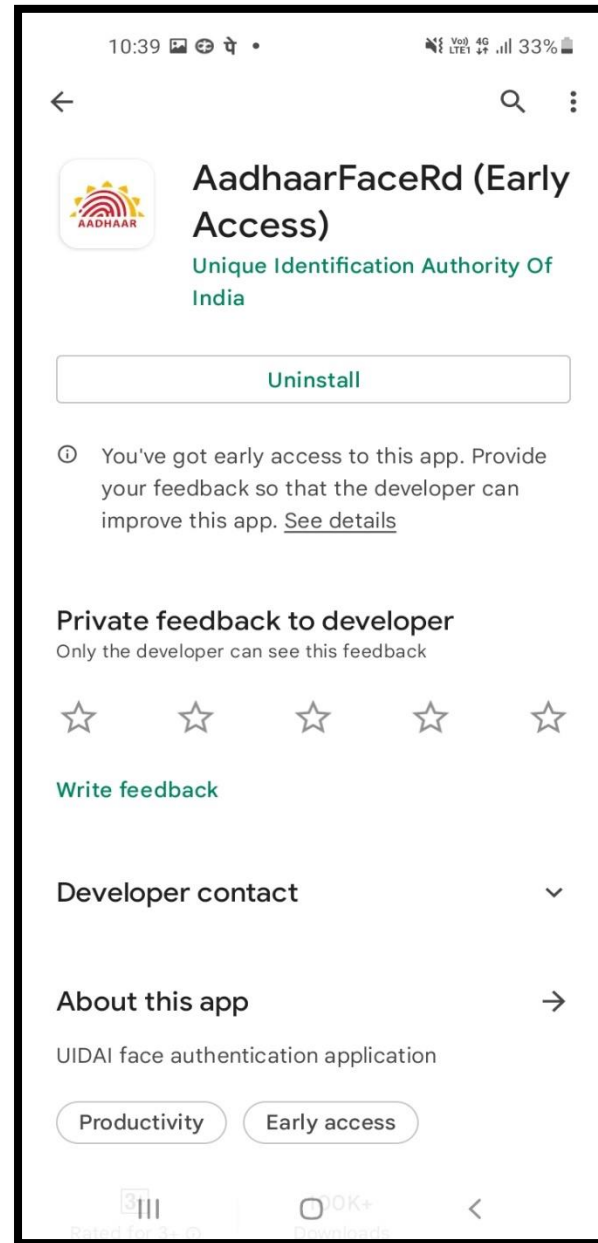
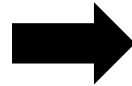
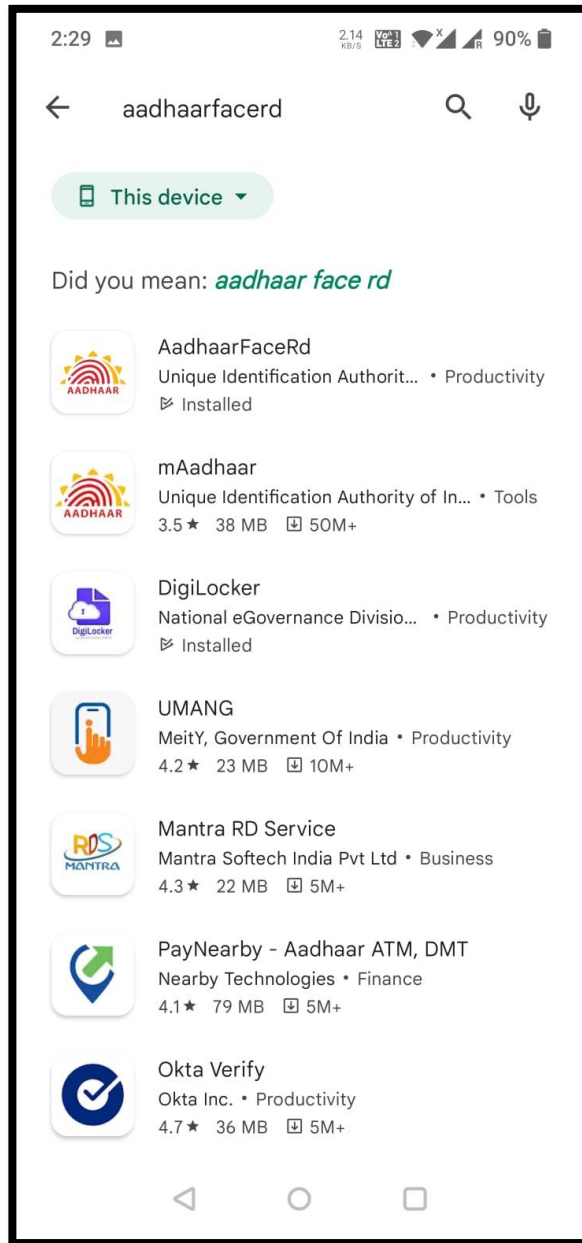
JEEVAN PRAMAAN FACE APP FOR ANDROID MOBILE PHONES

User-Manual

JEEVAN PRAMAN (LIFE CERTIFICATE) – THROUGH FACE AUTHENTICATION
NOW ENJOY EASE OF LIFE CERTIFICATE SUBMISSION FROM THE COMFORT AND SAFETY OF YOUR HOME USING A SMARTPHONE

Benefits	Requirement	Process
<ul style="list-style-type: none">• Use any Android Smartphone• No dependence on any external device• No more visits to the Bank	<ul style="list-style-type: none">• Android Smartphone (version 7.0 & above) (un-rooted device)• Internet connection• RAM - 4+ GB• Storage – 64GB (Minimum 500 MB free storage space)• Aadhaar number registered with Pension Disbursing Authority (Bank/ Post Office/ others)• Camera resolution - 5 Mp or more	<p>Step-1: Download and Install AadhaarFaceRd App from Google Play Store. (Refer to slide number: 3)</p> <p>Step-2: Download and Install Jeevan Pramaan Face Application. (Refer to slide number: 5)</p> <p>Step-3: Operator Authentication: This is a one time process. Pensioner can be the Operator as well. (Refer to slide number: 16)</p> <p>Step-4: Pensioner Authentication: Fill in the pensioner details and Aadhaar based Face Authentication of Pensioner. (Refer to slide number: 23)</p>

Step-1: Download and Install AadhaarFaceRd App from Google Play Store

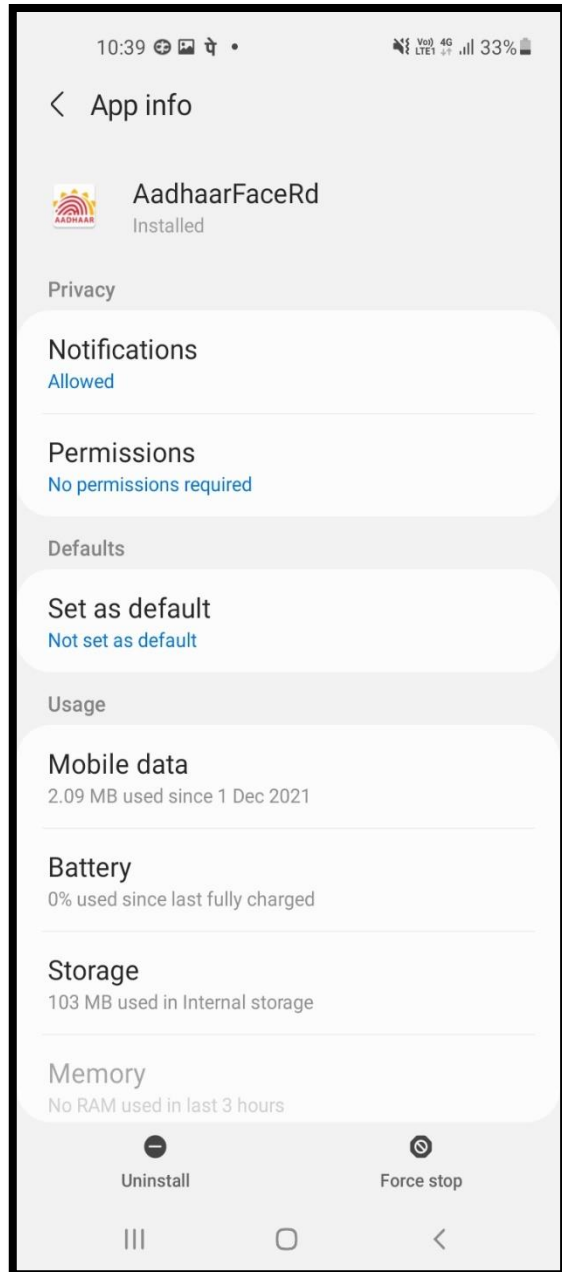


- ☐ Open Google Play Store, search for “aadhaarfacerd”.
- ☐ Install the AadhaarFaceRd.
- ☐ If you face any issue in locating the app in play store kindly refer to slide number: 10



★ This Application is for android users only

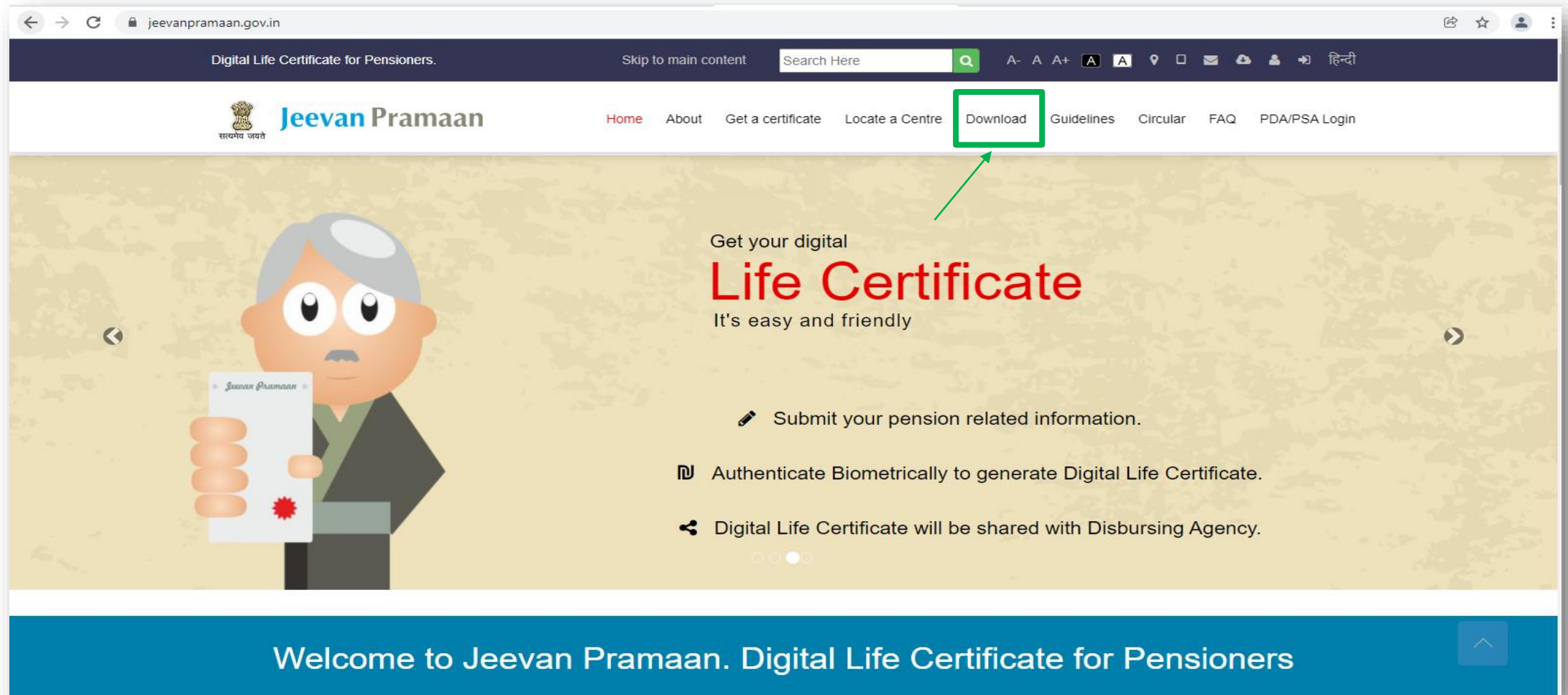
Step-1: Download and Install AadhaarFaceRd App from Google Play Store



- ☐ The Aadhaar Face RD is not shown like other apps and has no icon.
- ☐ The App is visible in Settings → App Info as shown in the image.

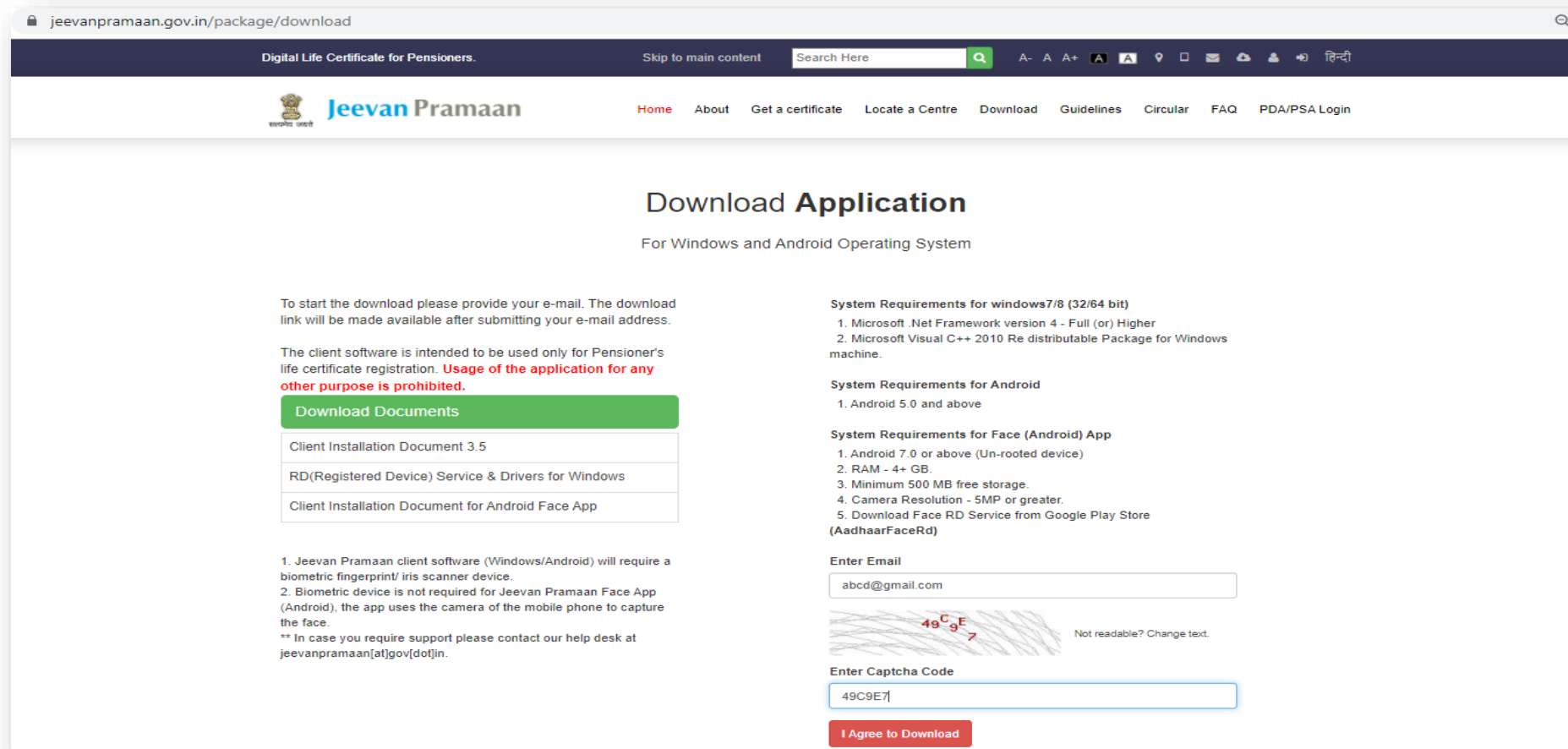
Step-2: Download Jeevan Pramaan Application

- ❑ Open the JeevanPramaan website in any web browser. The URL of the website is <https://jeevanpramaan.gov.in>.
- ❑ Click on the **download** button highlighted in green box as shown in the image below



Step-2: Download Jeevan Pramaan Application

- ❑ On this page the requirements for different Jeevan Pramaan applications are listed, check whether your device fulfills the requirements before downloading the application
- ❑ Enter your e-mail , captcha code and then click on “*I Agree to Download*” button.
- ❑ You will receive an OTP in your email account that you have provided



The screenshot shows the 'Download Application' page for Jeevan Pramaan. The page is titled 'Download Application' and is for Windows and Android operating systems. It includes a search bar, navigation links, and a list of download documents. The page also contains system requirements for Windows, Android, and Face (Android) App. There is a section for entering an email and a captcha code, followed by an 'I Agree to Download' button.

[jeevanpramaan.gov.in/package/download](#)

Digital Life Certificate for Pensioners. Skip to main content Search Here A- A+ Hindi

Jeevan Pramaan Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Download Documents

- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows
- Client Installation Document for Android Face App

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.
2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.
** In case you require support please contact our help desk at [jeevanpramaan\[at\]gov\[dot\]in](mailto:jeevanpramaan[at]gov[dot]in).

System Requirements for windows7/8 (32/64 bit)

1. Microsoft .Net Framework version 4 - Full (or) Higher
2. Microsoft Visual C++ 2010 Re distributable Package for Windows machine.

System Requirements for Android

1. Android 5.0 and above

System Requirements for Face (Android) App

1. Android 7.0 or above (Un-rooted device)
2. RAM - 4+ GB.
3. Minimum 500 MB free storage.
4. Camera Resolution - 5MP or greater.
5. Download Face RD Service from Google Play Store (AadhaarFaceRd)

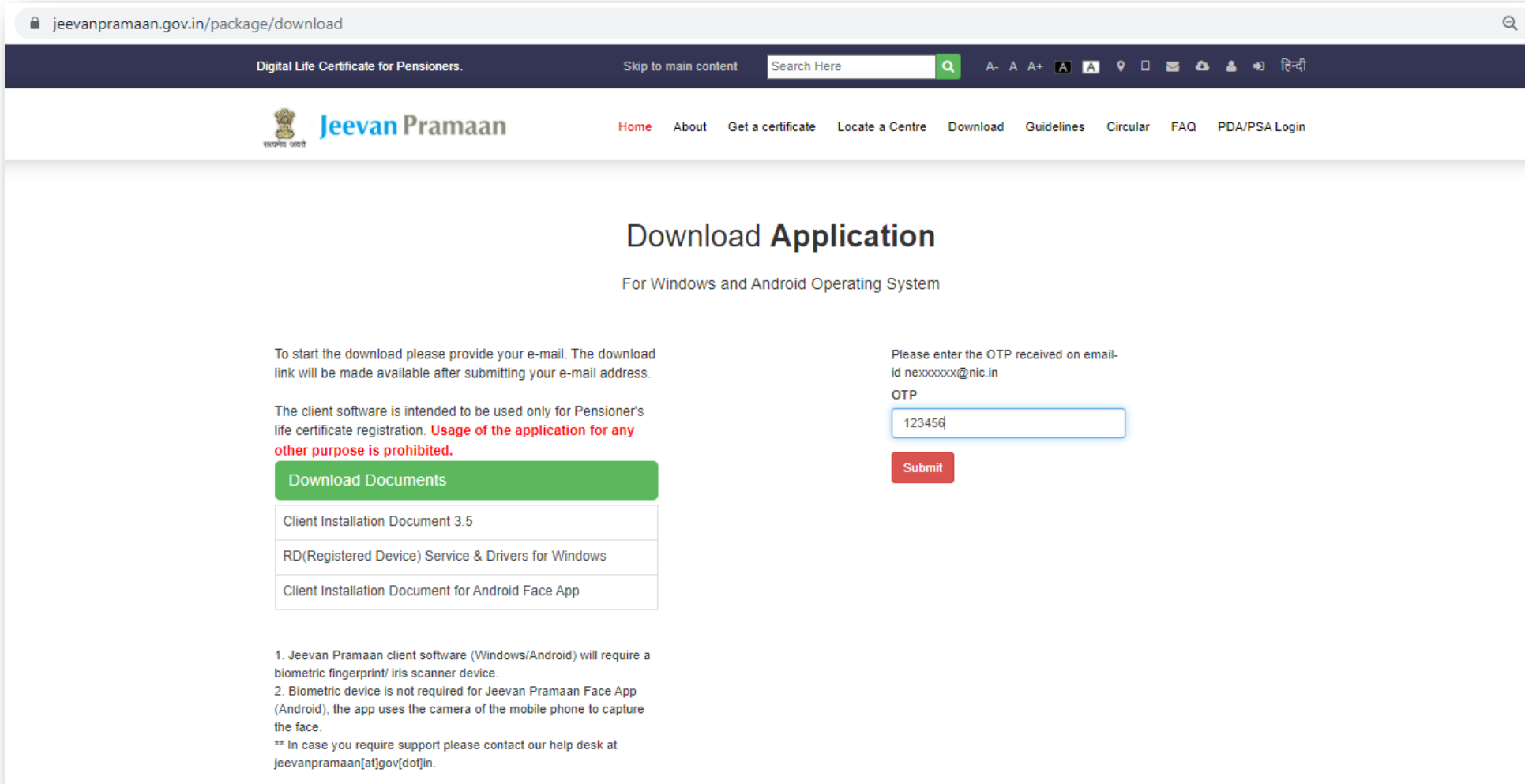
Enter Email

Enter Captcha Code

I Agree to Download


Step-2: Download Jeevan Pramaan Application

- ❑ Enter the OTP received on your e-mail.
- ❑ Click on the “*Submit*” button.



jeevanpramaan.gov.in/package/download

Digital Life Certificate for Pensioners. Skip to main content Search Here A- A+ A A

 **Jeevan Pramaan** Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login

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For Windows and Android Operating System

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[Download Documents](#)

Client Installation Document 3.5
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** In case you require support please contact our help desk at [jeevanpramaan\[at\]gov\[dot\]in](mailto:jeevanpramaan[at]gov[dot]in).

Please enter the OTP received on email-id nexxxxxx@nic.in

OTP

[Submit](#)

Step-2: Download Jeevan Pramaan Application

- ❑ Click on '*Android Mobile Face App Download*'. You will receive a link on your email-id for downloading the application.
- ❑ Click on '*Download For Windows OS*' if you want to download the Jeevan Pramaan application for Windows.
- ❑ Click on '*Mobile App Download*' if you wish to download Mobile App (requires Biometric Device).

The screenshot shows the 'Download Application' page for Windows and Android. The page has a dark blue header with the Jeevan Pramaan logo and navigation links. The main content area is white with a green button for 'Download For Windows OS' and a green button for 'Mobile App Download'. Below these are lists of download links for Windows and Android. A red arrow points to the 'Android Mobile Face App Download' button.

https://jeevanpramaan.gov.in/package/download

Digital Life Certificate for Pensioners. Skip to main content Search Here

Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

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** In case you require support please contact our help desk at jeevanpramaan[at]gov[dot]in.

Download For Windows OS

- Jeevan Pramaan 3.6 Installer
- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows

Mobile App Download

- Jeevan Pramaan 3.6 Android App
- RD(Registered Device) Service & Drivers for Android

Android Mobile Face App Download

- Jeevan Pramaan 3.6 Android Face App

Step-2: Download Jeevan Pramaan Application

- ❑ The link to download the application is sent to your e-mail.
- ❑ Click on “OK” button

The screenshot shows the Jeevan Pramaan website at the URL jeevanpramaan.gov.in/package/download. A notification box from jeevanpramaan.gov.in states: "Download Link has been sent to your Email-id." with an "OK" button. The page header includes the text "Digital Life Certificate for Pensioners." and the Jeevan Pramaan logo. The main heading is "Download Application" for Windows and Android Operating Systems. Instructions state that the download link will be provided after submitting an email address. A disclaimer notes that the software is for pensioner registration and its use for other purposes is prohibited. The page offers three main download sections: "Download Documents" (including Client Installation Document 3.5, RD(Registered Device) Service & Drivers for Windows, and Client Installation Document for Android Face App), "Download For Windows OS" (including Jeevan Pramaan 3.6 Installer, Client Installation Document 3.5, and RD(Registered Device) Service & Drivers for Windows), and "Mobile App Download" (including Jeevan Pramaan 3.6 Android App, RD(Registered Device) Service & Drivers for Android, and an Android Mobile Face App Download section with the Jeevan Pramaan 3.6 Android Face App).

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Download Documents

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- RD(Registered Device) Service & Drivers for Windows
- Client Installation Document for Android Face App

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Download For Windows OS

- Jeevan Pramaan 3.6 Installer
- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows

Mobile App Download

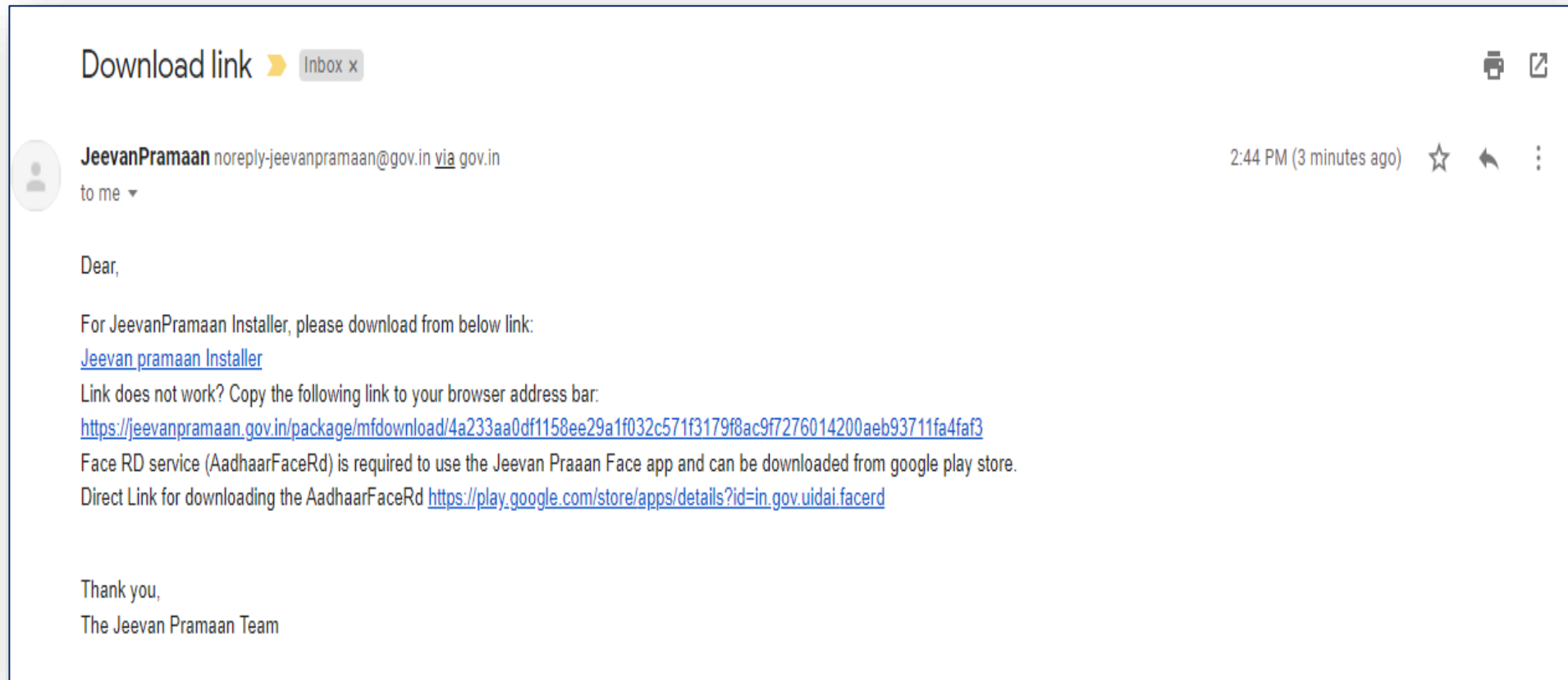
- Jeevan Pramaan 3.6 Android App
- RD(Registered Device) Service & Drivers for Android

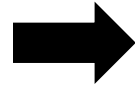
Android Mobile Face App Download

- Jeevan Pramaan 3.6 Android Face App

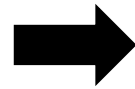
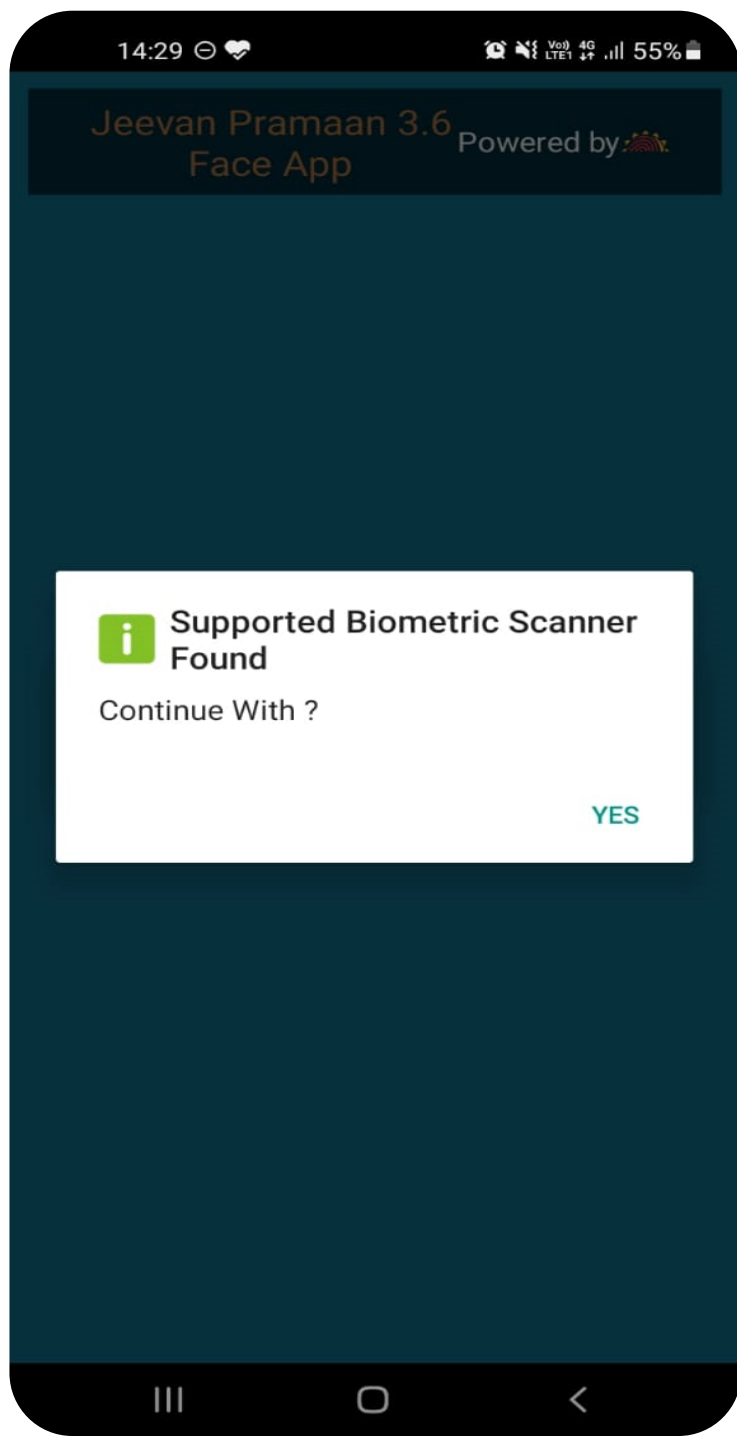
Step-2: Download Jeevan Pramaan Application

- ❑ You will receive the below mail on your e-mail ID. There is a link provided for downloading the application.
- ❑ The link shall work only once. Pl. note if you get 'session token expired' message, the download procedure has to be repeated.
- ❑ In case you are downloading the Jeevan Pramaan Face App then you also need to download UIDAI Aadhaar Face RD Service as mentioned on slide no: 2, the link for which is also sent in the e-mail.

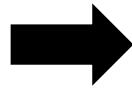
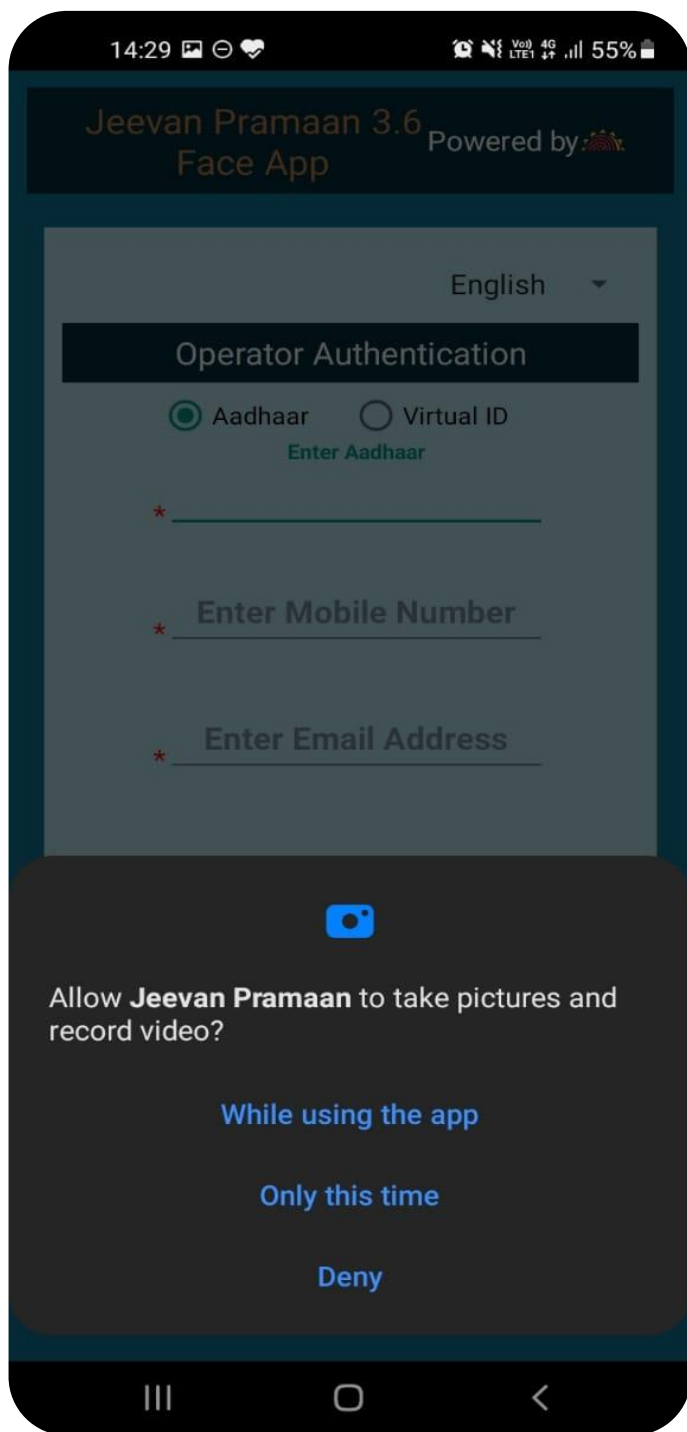




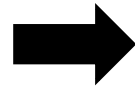
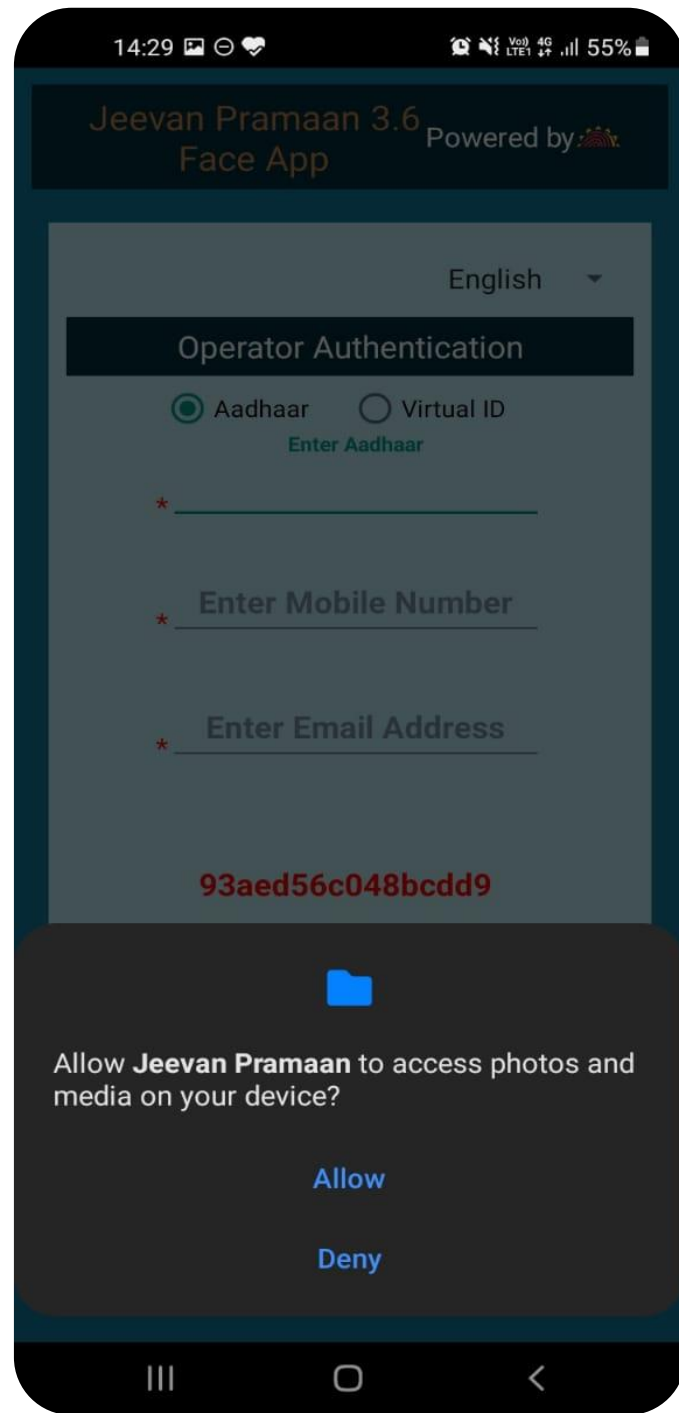
- ☐ After you have successfully installed the Jeevan Pramaan Face Application, run the application.
- ☐ The screen as shown on the left appears.



☐ Click on **YES** to proceed further.



- ☐ A pop-up will appear asking for permissions.
- ☐ You need to allow the permissions in order to run the application. Click on '*While using the app*' to proceed further.



☐ Next another pop-up will appear asking for more permissions. Click on *Allow*.

Step-3: Operator Authentication (this is a one time process)

14:30 14:30 55%

Jeevan Pramaan 3.6 Face App Powered by

English

Operator Authentication

☒ Aadhaar ☐ Virtual ID

Enter Aadhaar

* _____

* Enter Mobile Number _____

* Enter Email Address _____

93aed56c048bcd9

Submit

n Pramaan Client Application i



- ☐ Any Person can act as an operator. The pensioner can also act as an operator
- ☐ The operator needs to enter his/her Aadhaar number, mobile number and e-mail address and click on *submit*
- ☐ The mobile number need not be linked with Aadhaar, you can enter any mobile number but make sure you have it as you will receive an OTP on the mobile and email-id provided

Step-3: Operator Authentication (this is a one time process)

14:30 100% 55%

जीवन प्रमाण 3.6
फेस ऐप

Powered by

हिंदी

ऑपरेटर प्रमाणीकरण

☒ आधार ☐ वर्चुअल आईडी
आधार नंबर दर्ज करें

* _____

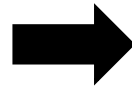
* मोबाइल नंबर दर्ज करें

* ईमेल पता दर्ज करें

93aed56c048bcdd9

जमा करें

an Pramaan Client Application



- ☐ The Application is bilingual - you can select English or Hindi from the dropdown at the top right corner (marked in orange box in figure shown on the left side)
- ☐ The figure shows how the application looks like in Hindi language

Step-3: Operator Authentication (this is a one time process)

14:30 100% 55%

Jeevan Pramaan 3.6 Face App Powered by

English

Operator Authentication

☒ Aadhaar ☐ Virtual ID

Enter Aadhaar

* Enter Mobile Number

* Enter Email Address

Enter OTP

93aed56c048bcdd9

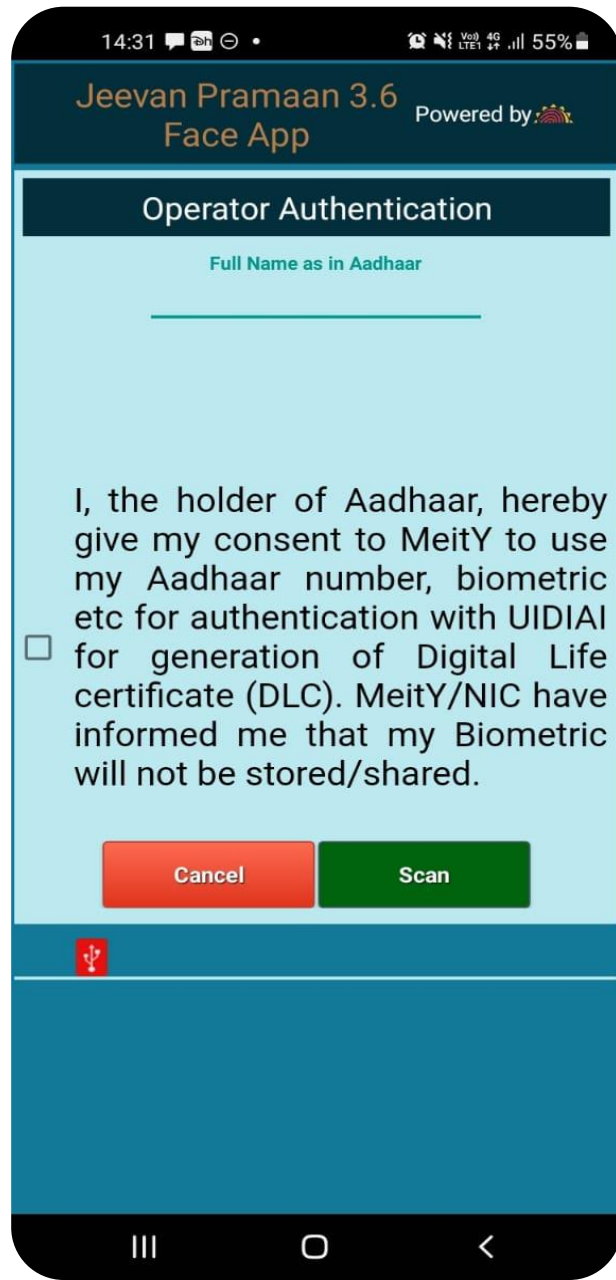
Resend OTP Submit

Jeevan Pramaan Client Application is successful



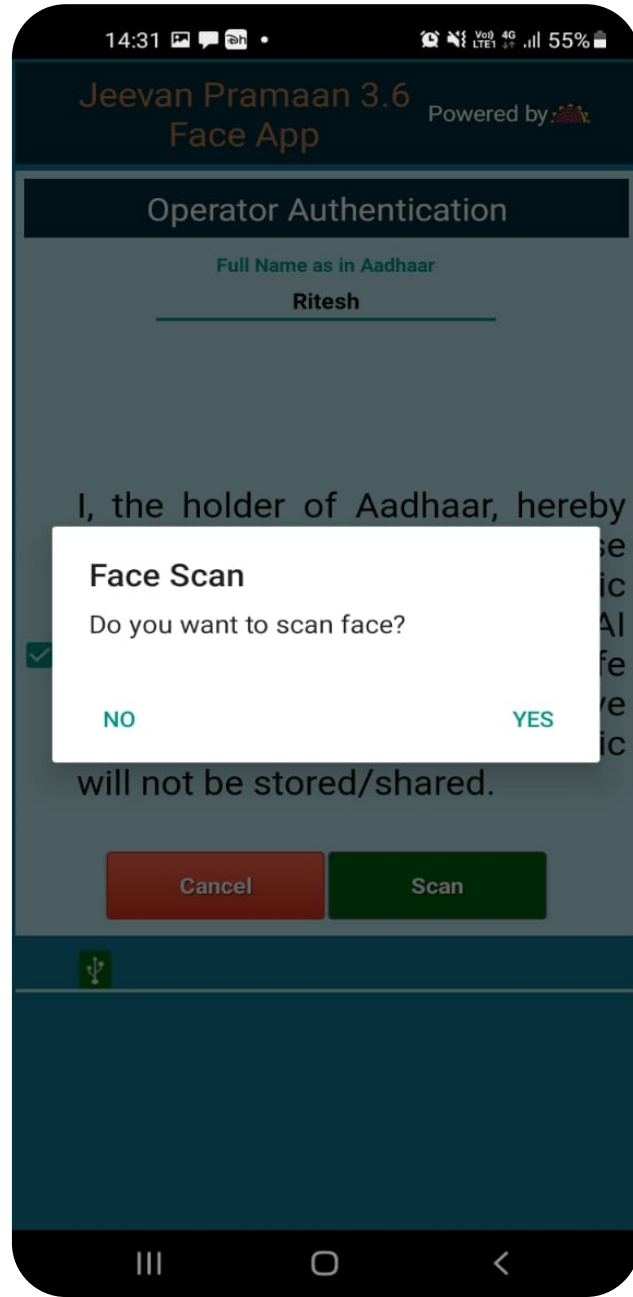
- ☐ After the Operator has entered the details, he/she will receive an OTP on entered mobile number as well as email.
 - ☐ Enter any one of the OTP received and then click on **Submit** button.
- (In case OTP is not received click on **Resend OTP** button)

Step-3: Operator Authentication (this is a one time process)



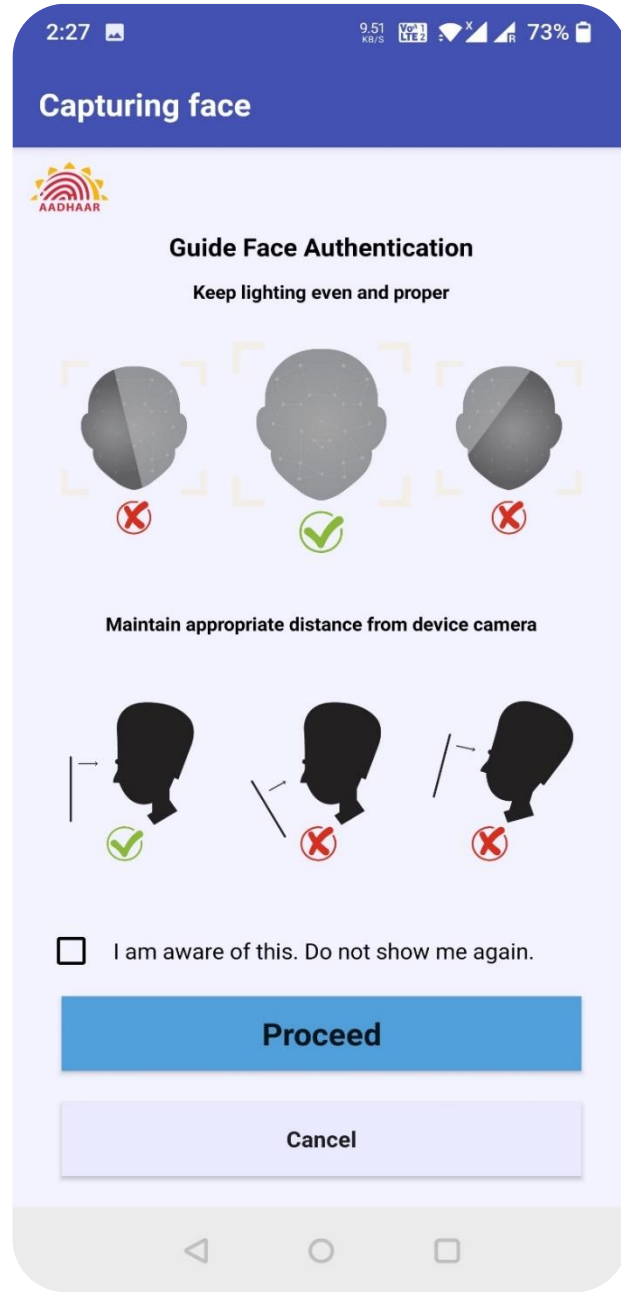
- ☐ After successful OTP Validation the screen shown on left will appear.
- ☐ The Operator needs to enter name and give consent for authentication by clicking on the checkbox.
- ☐ Click on *Scan* button to proceed towards face scan

Step-3: Operator Authentication (this is a one time process)



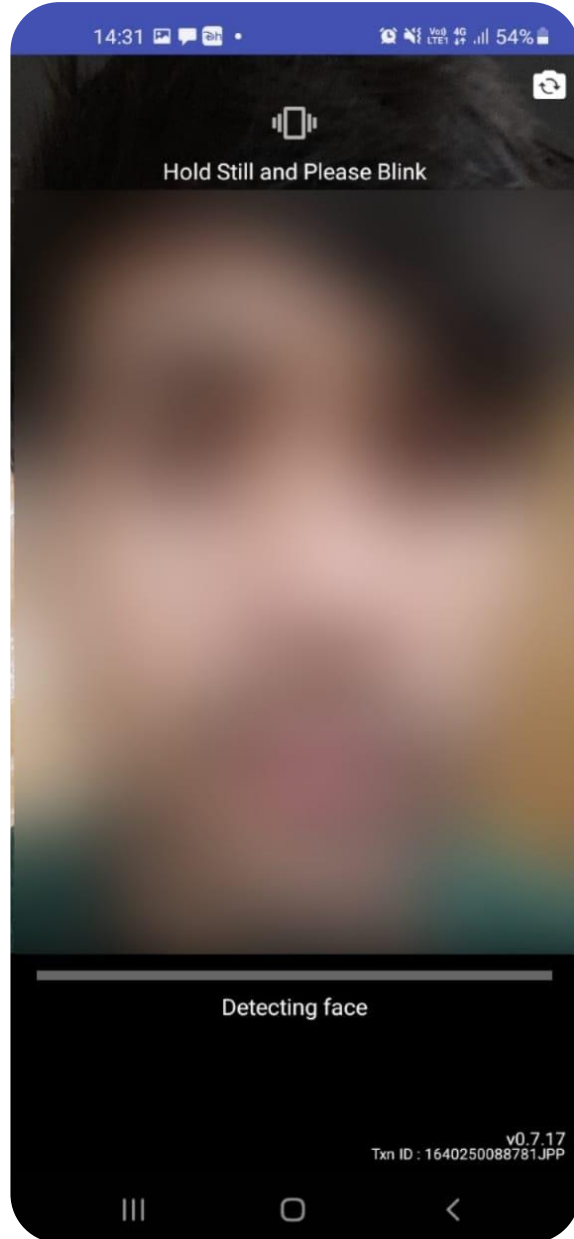
- ☐ Next a pop-up appears asking if you want to proceed with face scan.
- ☐ Click on **YES** to proceed further.

Step-3: Operator Authentication (this is a one time process)



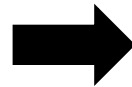
- ☐ The screen shows the instructions for face authentication.
- ☐ Read the instructions properly, click on the check box and then click on *Proceed*.

Step-3: Operator Authentication (this is a one time process)



- ☐ You can use the front or rear camera to capture the face.
- ☐ The screen shows the instructions you need to follow while scanning face like hold still and blink your eyes.
- ☐ Follow the instructions that appear on the screen to successfully complete the face authentication process.
- ☐ In case of any issue refer to Best Practices for Aadhaar based Face Scan on slide no: 33

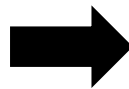
Step-3: Operator Authentication (this is a one time process)



- ☐ After you have successfully authenticated yourself through face scan, the application restarts itself and a toast is shown “Client Registration Successful” which states that the Operator Registration is successful.

Step-4: Pensioner Authentication

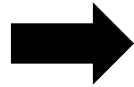
The screenshot shows the 'Pensioner Authentication' screen of the 'Jeevan Pramaan 3.6 Face App'. The app is powered by a logo. The language is set to 'English'. There are two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. Below the radio buttons is a text input field for 'Enter Aadhaar' with a red asterisk. Below that is a text input field for 'Enter Mobile Number' with a red asterisk. Below that is a text input field for 'Enter Email Address'. At the bottom is a green 'Submit' button. The footer shows 'Jeevan Pramaan Client Application' and a USB icon with the text 'UIDAI.ONLINE.001\$UIDAI.ONLINE\$6a34b4aa24464e3f864a7ac49147afe4'.



- ☐ Next the Pensioner Authentication screen will open. Now whenever you run the application the Pensioner Authentication screen will open.
- ☐ The pensioner should enter his/her Aadhaar number and mobile number. The email address is optional.
- ☐ Next click on the *submit* button you will receive an OTP on the entered mobile number and email (only if the user has provided email)

Step-4: Pensioner Authentication

The screenshot shows the 'Pensioner Authentication' screen of the Jeevan Pramaan 3.6 Face App. At the top, it says 'Jeevan Pramaan 3.6 Face App' and 'Powered by' with a logo. Below this, there's a language selector set to 'English'. The main heading is 'Pensioner Authentication'. There are two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. Below these are input fields for 'Enter Aadhaar', 'Enter Mobile Number', and 'Enter Email Address'. Each of these fields has a red asterisk on the left. Below the email field is an 'Enter OTP' field. At the bottom, there are two buttons: 'Resend OTP' (red) and 'Submit' (green). At the very bottom, there's a footer with the text 'Jeevan Pramaan Client Application' and a small icon. Below that is a long alphanumeric string: 'UIDAI.ONLINE.001\$UIDAI.ONLINE\$6a34b4aa24464e3f864a7ac49147afe4'.



☐ Enter the OTP received and click on *submit* button to proceed further.

(If OTP is not received, please click on *Resend OTP*)

Step-4: Pensioner Authentication

14:23 14%
Jeevan Pramaan 3.6 Face App Powered by
Pensioner Authentication

* Full Name as in Aadhaar

*Type of Pension --Select Category--
*Sanctioning Authority --Select Authority--
*Disbursing Agency
*Agency

* PPO Number

* Account Number(pension)

*Re-Employed ☐ YES ☒ No
*Re-Marriage ☐ YES ☒ No

☐ I certify that above declarations are true and accurate.

☐ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me.

Cancel Submit

- ☐ After successful OTP Validation the screen shown on left appears. The screen will be either blank or will have prefilled details as shown in the next slide.
- ☐ Enter all the details correctly, incorrect information will lead to rejection of Jeevan Pramaan by the Pension Disbursing agency

Step-4: Pensioner Authentication

14:37 66%

Jeevan Pramaan 3.6.0
Face App

Powered by

Pensioner Authentication

Choose your PPO No. from here
12345
Add New Pension PPO not in List for yourself

ritesh

*Type of Pension Service

*Sanctioning Authority Defence - PCDA (P)...

*Disbursing Agency DPDO

*Agency RAJOURI

* PPO Number 12345

* HO Number 1234567

*Re-Employed YES No

*Re-Marriage YES No

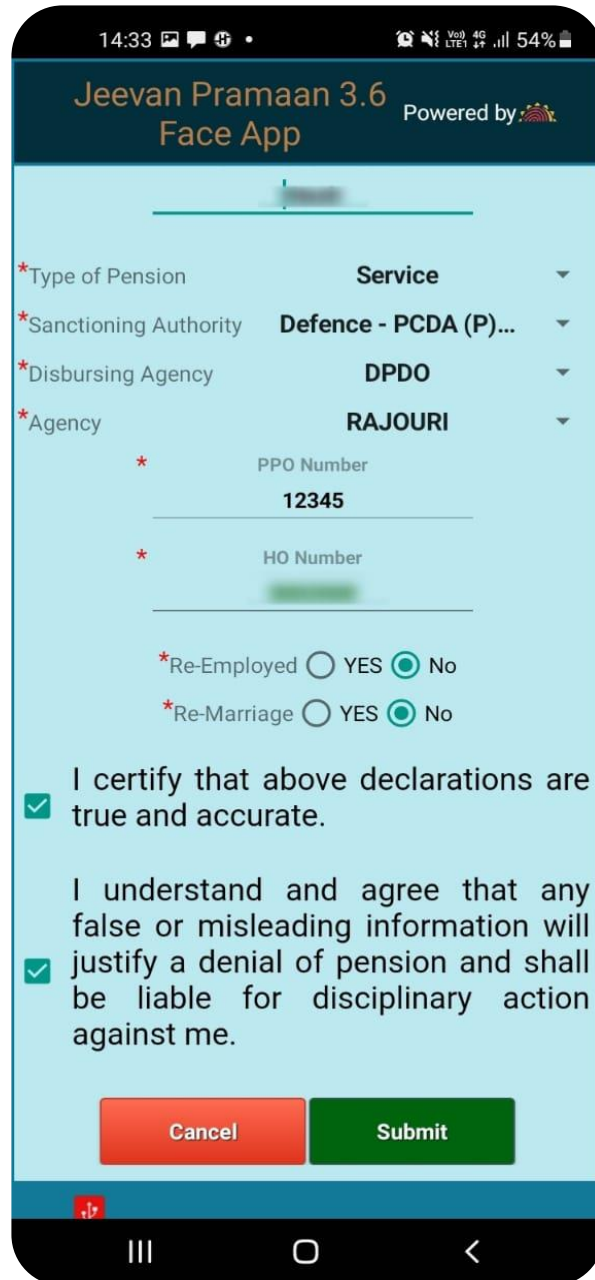
☐ I certify that above declarations are true and accurate.

☐ I understand and agree that any false or misleading information will justify a denial of pension and shall



- ☐ In case you get the screen with prefilled details, Select the desired PPO No. from the dropdown, or you can select '*Add new pension PPO not in List for yourself*' if your required PPO No. is not appearing in list
- ☐ In case user selects a PPO No., he/she can modify all the details except PPO No.
- ☐ In case you select '*Add new pension PPO not in List for yourself*' the non-filled pensioner authentication screen is displayed and user is required to fill all details.

Step-4: Pensioner Authentication



The screenshot shows the Jeevan Pramaan 3.6 Face App interface. At the top, it says "Jeevan Pramaan 3.6 Face App" and "Powered by". Below this, there are several dropdown menus for selection: "Type of Pension" (Service), "Sanctioning Authority" (Defence - PCDA (P)...), "Disbursing Agency" (DPDO), and "Agency" (RAJOURI). There are also input fields for "PPO Number" (12345) and "HO Number". Below these are two radio button options: "Re-Employed" (YES/No) and "Re-Marriage" (YES/No). At the bottom, there are two checkboxes for certification: "I certify that above declarations are true and accurate." and "I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me." Both checkboxes are checked. At the very bottom, there are "Cancel" and "Submit" buttons.

14:33 54%

Jeevan Pramaan 3.6 Face App Powered by

*Type of Pension Service

*Sanctioning Authority Defence - PCDA (P)...

*Disbursing Agency DPDO

*Agency RAJOURI

* PPO Number 12345

* HO Number


*Re-Employed YES No

*Re-Marriage YES No

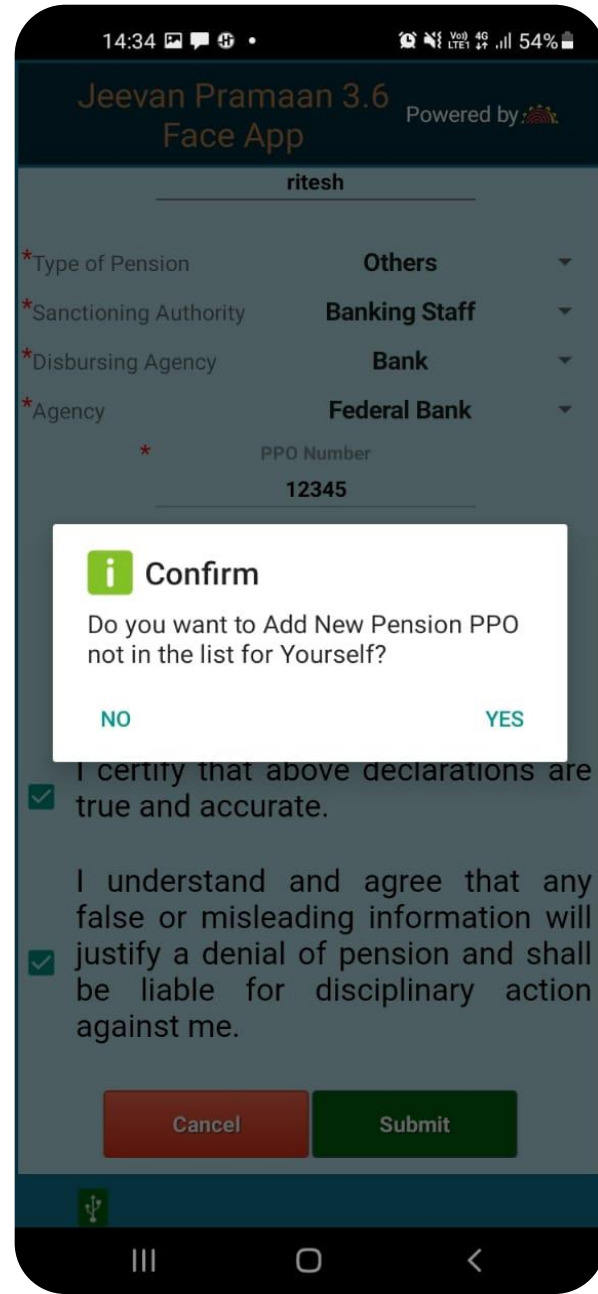
☒ I certify that above declarations are true and accurate.

☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me.

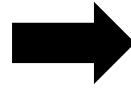
Cancel Submit

- 
- ☐ After entering all the details tick both the *checkboxes* stating that the information entered is accurate.
 - ☐ click on *Submit* button to proceed further.

Step-4: Pensioner Authentication

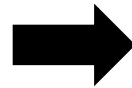
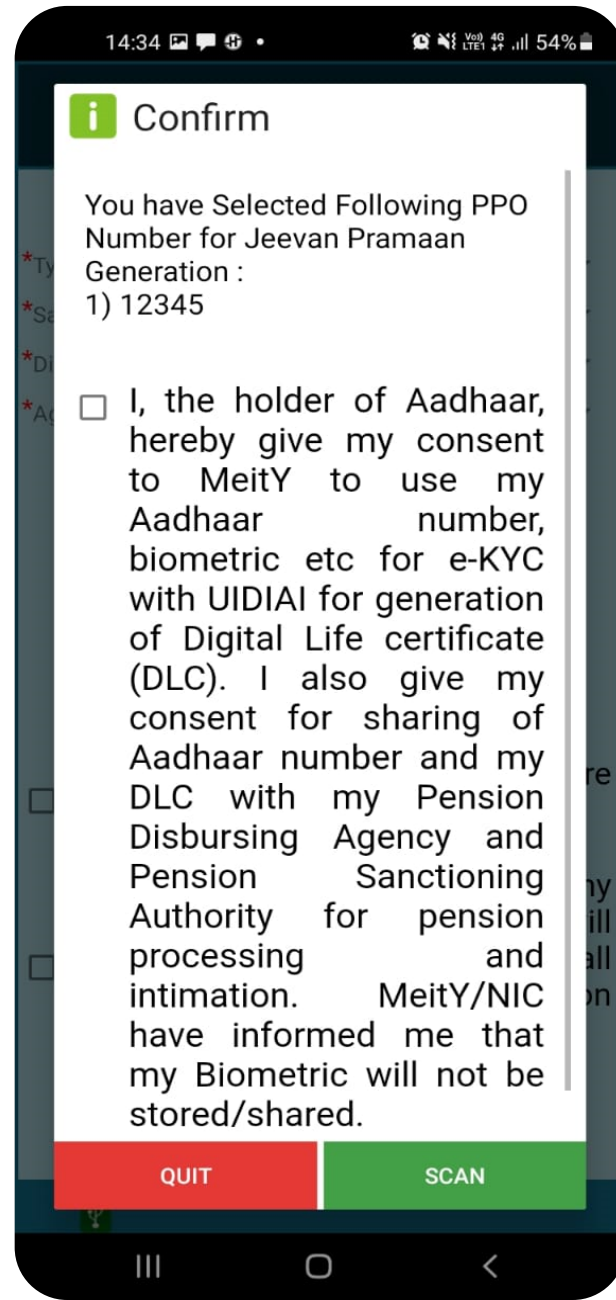


The screenshot shows the 'Jeevan Pramaan 3.6 Face App' interface. At the top, the name 'ritesh' is displayed. Below it, there are four dropdown menus: '*Type of Pension' (Others), '*Sanctioning Authority' (Banking Staff), '*Disbursing Agency' (Bank), and '*Agency' (Federal Bank). A text field for 'PPO Number' contains '12345'. A white confirmation pop-up is centered on the screen with the title 'Confirm' and an information icon. The text inside the pop-up asks: 'Do you want to Add New Pension PPO not in the list for Yourself?'. There are two buttons at the bottom of the pop-up: 'NO' and 'YES'. Below the pop-up, there are two checkboxes with text: 'I certify that above declarations are true and accurate.' and 'I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me.' At the bottom of the app screen, there are two buttons: 'Cancel' and 'Submit'.



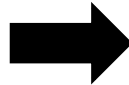
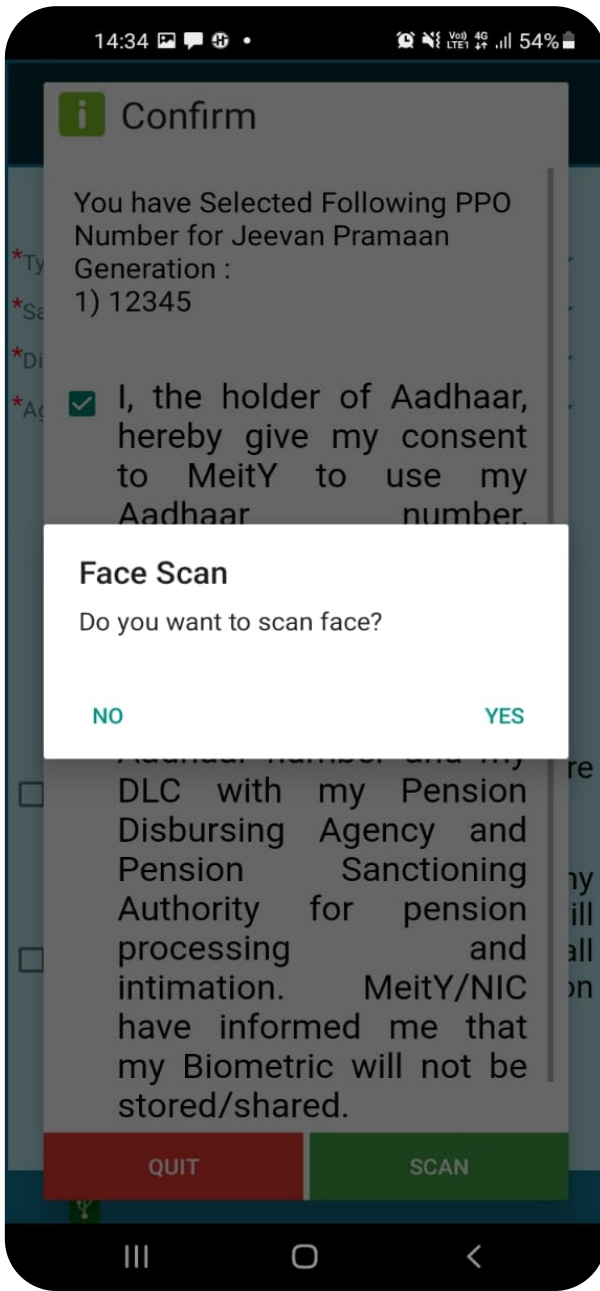
- ☐ After you click on Submit button a pop-up will appear as show in figure on the left.
- ☐ The pop-up asks the pensioner whether he/she wants to add another PPO number/Pension apart from the one which has already been entered .
- ☐ In case user clicks on YES the user will be taken to the pensioner details screen (as shown on previous page) and the pensioner is required to fill all the details regarding the PPO number that he/she wants to add.

Step-4: Pensioner Authentication



- ☐ The screen shows all the PPO numbers selected by the pensioner for DLC (Digital Life Certificate)/Jeevan Pramaan generation.
- ☐ The pensioner needs to tick the *checkbox* in order to give consent.
- ☐ Click on *SCAN* button to proceed further.

Step-4: Pensioner Authentication



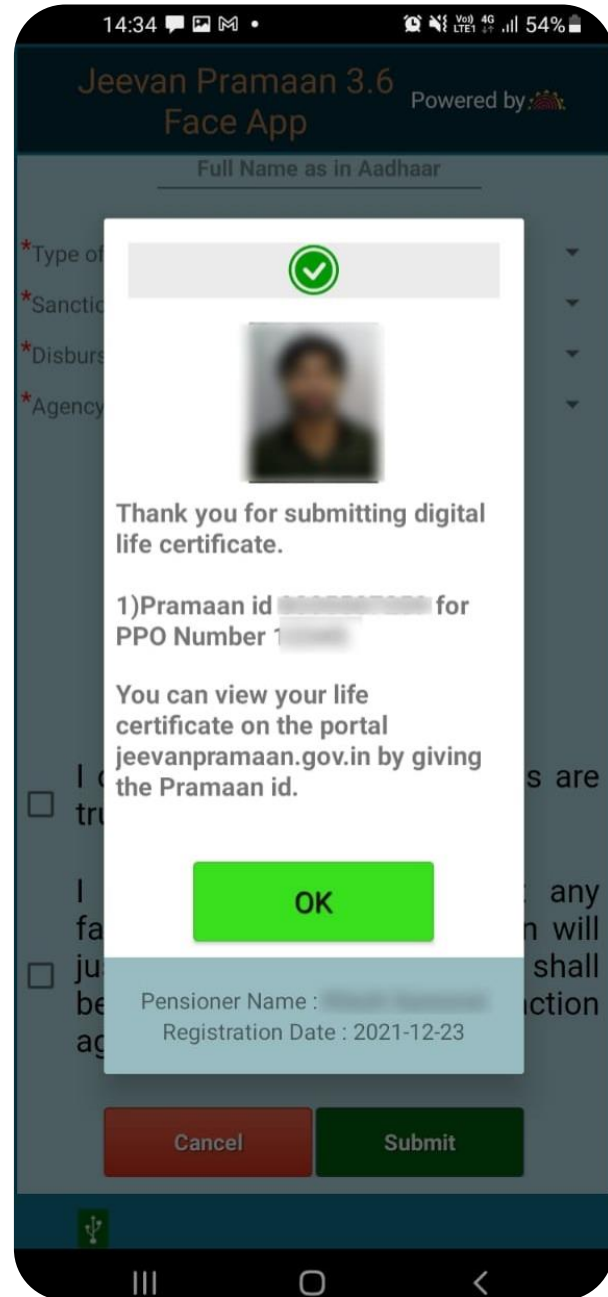
- ☐ Next, a pop-up appears asking if the pensioner wants to proceed towards Face scan
- ☐ Click on **YES** to proceed further.

Step-4: Pensioner Authentication



- ☐ The screen shows the instructions you need to follow while scanning face. It shows if the lighting is poor or if camera is moving and not stable etc.
- ☐ It will show hold still and blink your eyes when the lighting is right and the camera is stable.
- ☐ Follow the instructions shown on the screen to successfully complete the face authentication process.
- ☐ In case of any issue refer to Best Practices for Aadhaar based Face Scan on slide no: 33

Step-4: Pensioner Authentication



- ☐ Once face authentication is successful, the DLC i.e Jeevan Pramaan is successfully generated and appears on the screen as shown.
- ☐ The screen shows the Pramaan-id for each PPO number.
- ☐ The pensioner shall also receive a SMS on the mobile number provided during pensioner-authentication, the SMS contains the Pramaan-id and the link from which the DLC can be downloaded.

Best Practices for Aadhaar based Face Scan

For proper results ensure:

1. **Position:** For capturing facial image, it is advisable that adjust the camera at the right distance or in the right posture.
2. Frontal pose needs to be captured i.e. no head rotation or tilt. The Pensioner should be instructed to be seated properly with their back upright and their face towards the camera.
3. It is strongly recommended that the face should be captured with neutral (non-smiling) expression, teeth closed, and both eyes open and looking into the camera.
4. **Illumination:** Poor illumination has a high impact on the performance of face recognition. Proper and equally distributed lighting mechanism should be used such that there are no shadows over the face, no shadows in eye sockets, No light exactly above the ,can cause shadows. Light should be diffused and placed in front of the Pensioner so that there are no shadows under the eye.
5. **Eye Glasses:** If the person normally wears glasses, it is recommended that the photograph be taken with glasses. However, the glasses should be clear and transparent. Dark glasses /tinted glasses should be taken off before taking the photograph.

Some of the actionable feedbacks in software are:

1. No face Found
2. Enrolee too far
3. Pose (Look Straight)
4. Insufficient lighting
5. Very low face confidence
6. Non-uniform lighting (of face in output image)
7. Incorrect background (in output image)
8. Insufficient lighting (bad grey values in face area of output image)