



कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND ORGANISATION
श्रम एवं रोजगार मंत्रालय, भारत सरकार
MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA
मुख्य कार्यालय/Head Office
भविष्य निधि भवन, 14, भीकाजी कामा प्लेस, नई दिल्ली-110066
Bhavishya Nidhi Bhawan, 14, Bhikaiji Cama Place, New Delhi-110066
Website: www.epfindia.gov.in, www.epfindia.nic.in



No. CSD/2022/VAW-2022/E-52896/10862

Dated: 26.09.2021

To

26 SEP 2022

All ACC(Zones), Director (PDUNASS),
All RPFC/OIC in-charge of RO/DO/ZTI/ASD-HO

Sub: 3-month campaign, precursor to Vigilance Awareness week-2022- regarding.

Ref: Vigilance U.O note No. Vig./coordination/Vigilance-Awareness Week-2022/2281 dated 08.09.2022 (copy enclosed).

Madam/Sir,

Please refer to above mentioned U.O note dated 08.09.2022 wherein Vigilance Wing has sought comments in order to precursor to Vigilance Awareness Week-2022.

2. It is requested to send your comments on the following points.

i) As the designation "Public Relations Officer" does not adequately reflect the roles and functions of the Officer in charge of the Facilitation Centres of EPFO in the field offices, another suitable moniker may be considered in place of "PRO"

ii) Likewise, awareness may be created among all stakeholders, regarding the channel in which a member/pensioner/employer might seek clarifications/ raise grievances and escalate issues. This should be intended to help the member raise his issue in the appropriate forum without having to send mails to random email ids and thus becoming frustrated in the process.

3. Your comments should reach by 29th September-2022 positively on email address: rpfc.epfigms@epfindia.gov.in

(This issues with the approval of Competent Authority)

Yours faithfully,

(S.K. Sangma)

Addl. Central P.F. Commissioner(CSD)

Copy to: RPFC,(NDC) with the request to upload on the website of EPFO.

गोपनीय
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ईपीएफओ, मुख्य कार्यालय
श्रम एवं रोज़गार मंत्रालय, भारत सरकार
EPFO, HEAD OFFICE
MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA

Vigilance Division

Subject: 3-Month Campaign, Precursor to VAW 2022- Reg.

During a preparatory meeting on activities precursor to Vigilance Awareness Week 2022, AS & CVO MoLE stressed on the service-centric approach of the organization and suggested certain measures, which were placed before CPFC. As per approval of CPFC, the same are being communicated to CSD for further necessary action.

1) As the designation "Public Relations Officer" does not adequately reflect the roles and functions of the Officer in charge of the Facilitation Centres of EPFO in the field offices, another suitable moniker may be considered in place of "PRO".

2) Likewise, awareness may be created among all stakeholders, regarding the channel in which a member/pensioner/employer might seek clarifications/ raise grievances and escalate issues. This should be intended to help the member raise his issue in the appropriate forum without having to send mails to random email ids and thus becoming frustrated in the process.

A report on the action taken on the above two points may be forwarded to this Division by 30.09.2022 for onward submission to MoL&E.

(This issues with the approval of the CVO)

(Kavitha N George)

Addl. Central P.F. Commissioner

ACC(CSD)

UO note no. Vig./Coord/Vigilance-Awareness-Week/2022/

Dated: 06 SEP 2022

2281