Web Circular

कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND
ORGANISATION
श्रम एवं रोजगार मंत्रालय, भारत सरकार
Ministry of Labour and Employment, Govt of India
राष्ट्रीय डाटा सेन्टर / National Data Center
ईपीएफओ काम्प्लेक्स, सेक्टर 23, द्वारका, नई दिल्ली – 110077 / EPFO Complex, Sector 23, Dwarka, New Delhi – 110077

No:E-885645   Date: 25/06/2025

Office Circular

In line with the scheduled security posture update from RailTel Corporation of India Ltd., it is mandatory for all E-Office users to reset their VPN passwords to ensure uninterrupted access and enhanced security. This action is critical to maintaining the integrity of our systems.

Action Required:

Deadline: All users must change their E-Office VPN passwords by 30th June 2025.

Procedure: Use the following link to reset your password

https://passmgmt.raiItel.in/changePassword

Post-Deadline: After 30 June 2025, only the Forgot Password option will be available at https://passmgmt.railtel.in/forgotPassword

For guidance, please refer to the attached "User Manual eOffice Forgot Password.pdf" or contact the User Support Services (IS Division) at vee4.is@epfindia.gov.in.

Enclosures:
1. User Manual eOffice Forgot Password

(V. V. B. Singh)
REGIONAL P.F. COMMISSIONER-I(IS)

To,
1. All Zonal Offices/Regional Offices/PDNASS: for information.
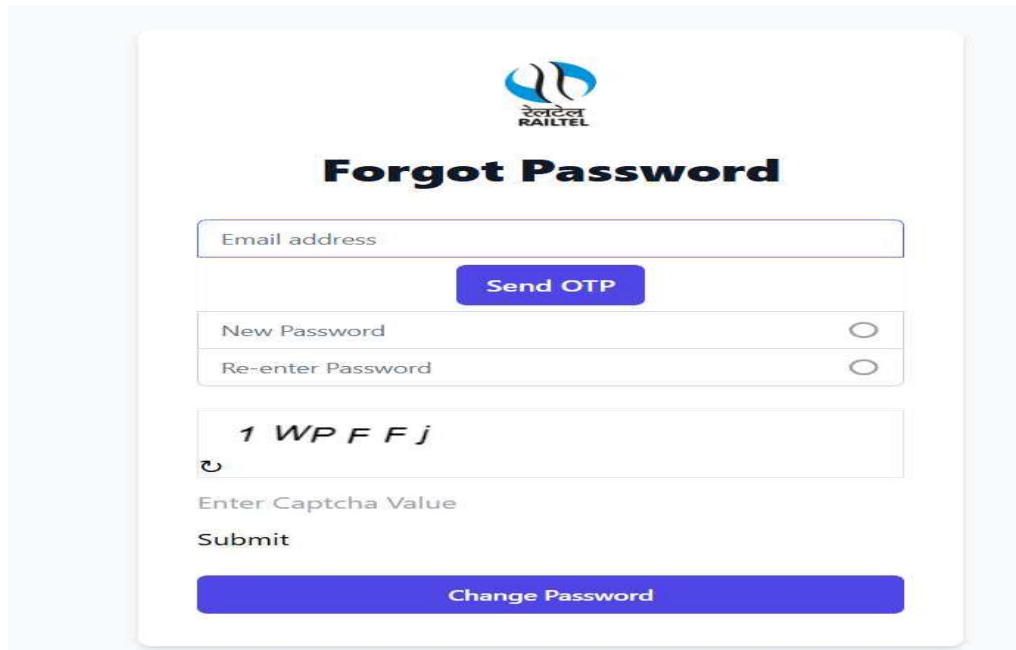
(V. V. B. Singh)
REGIONAL P.F. COMMISSIONER-I(IS)

User Manual for Setting Password through "Forgot Password" for eOffice Log-In

STEP : 01

Please click on link for "Forgot Password" on eOffice Log-In paged **OR**
Please type below URL in your browser –

https://passmgmt.railtel.in/forgotPassword

You will get a window like below snippet –
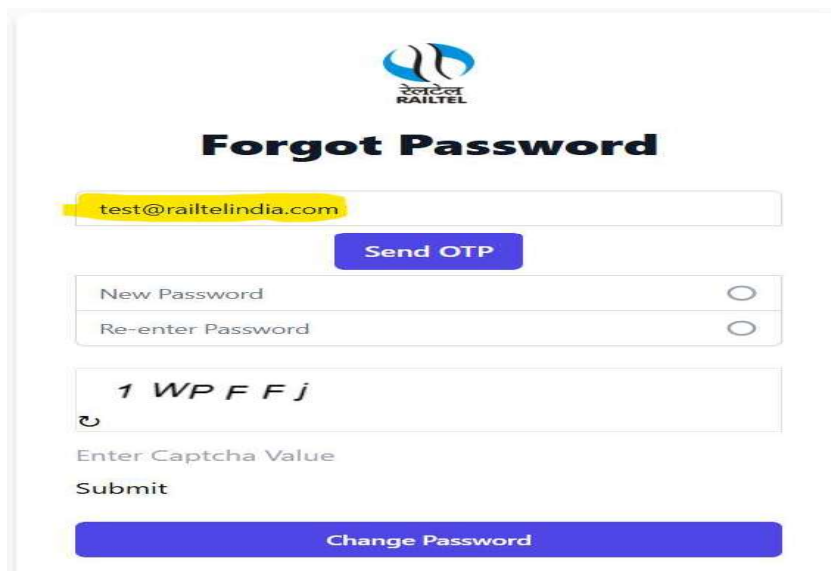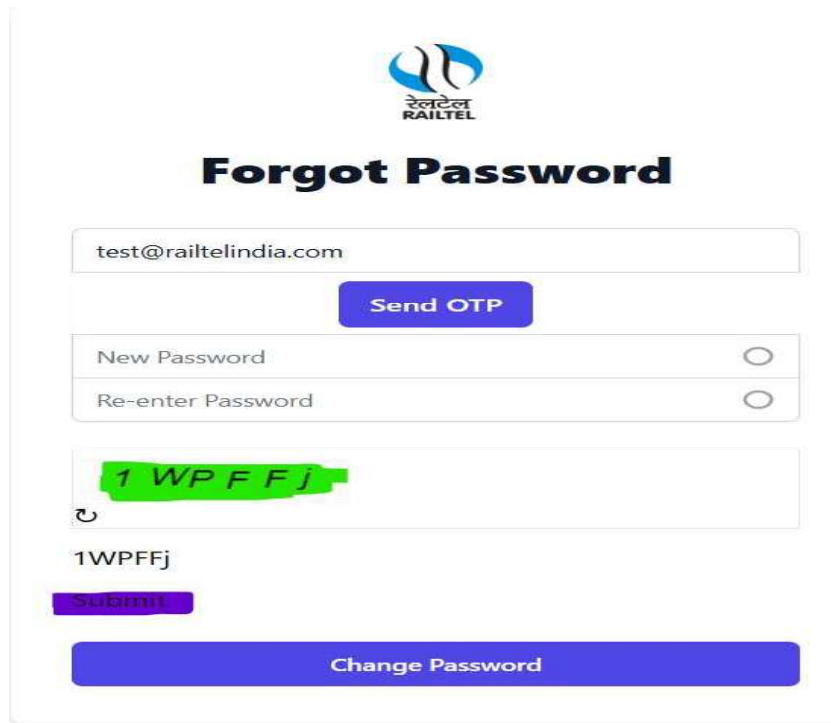
STEP : 02

Enter your valid and registered Email ID (with mailbox) with RailTel for eOffice, like below snippet

STEP : 03

Enter the **Captcha** and click on **Submit Button** refer snippet below –
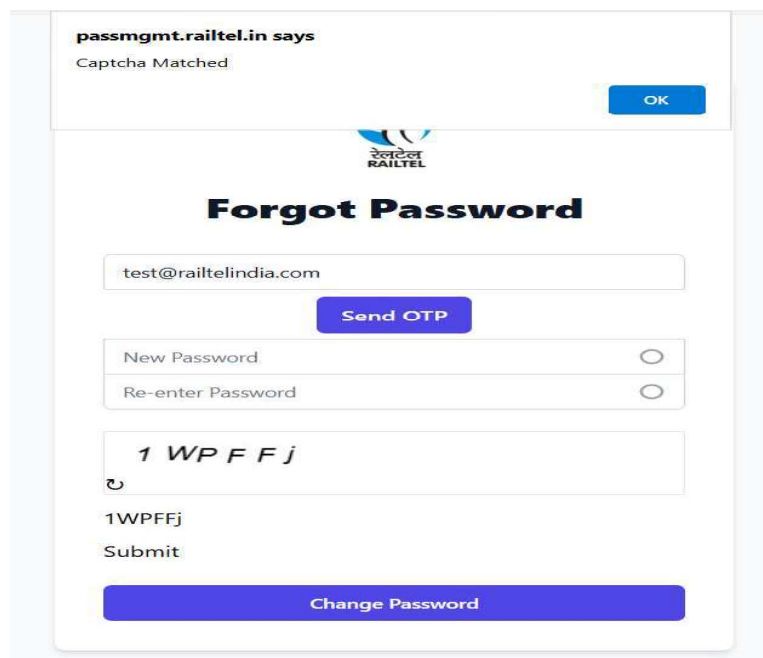
STEP : 04

Now you will get a **popup for captcha matched and then click on OK**
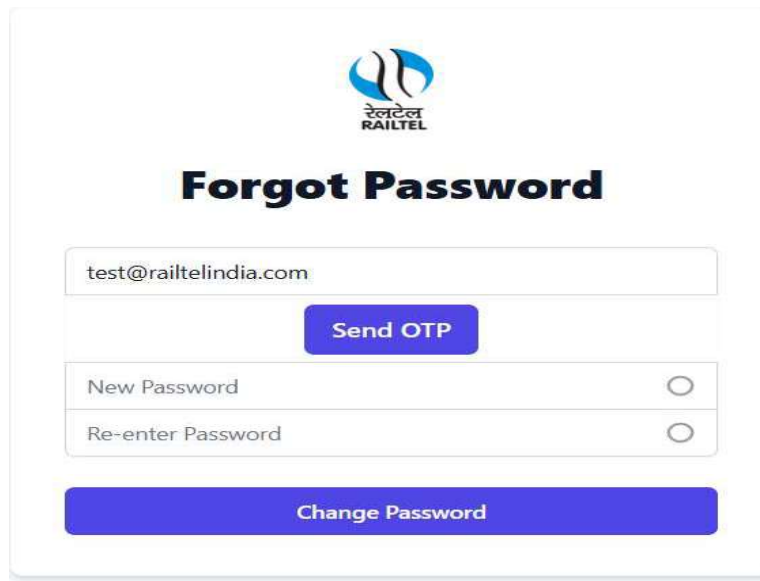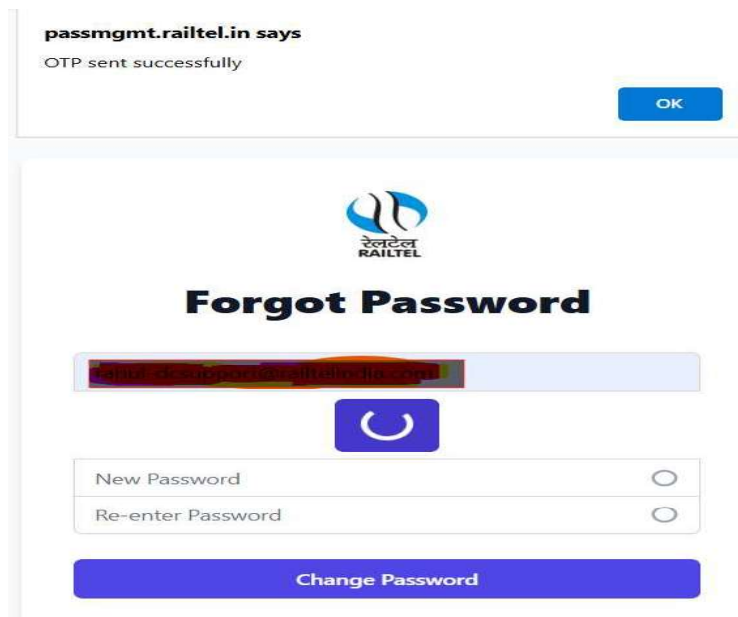
Now click on **Send OTP button**

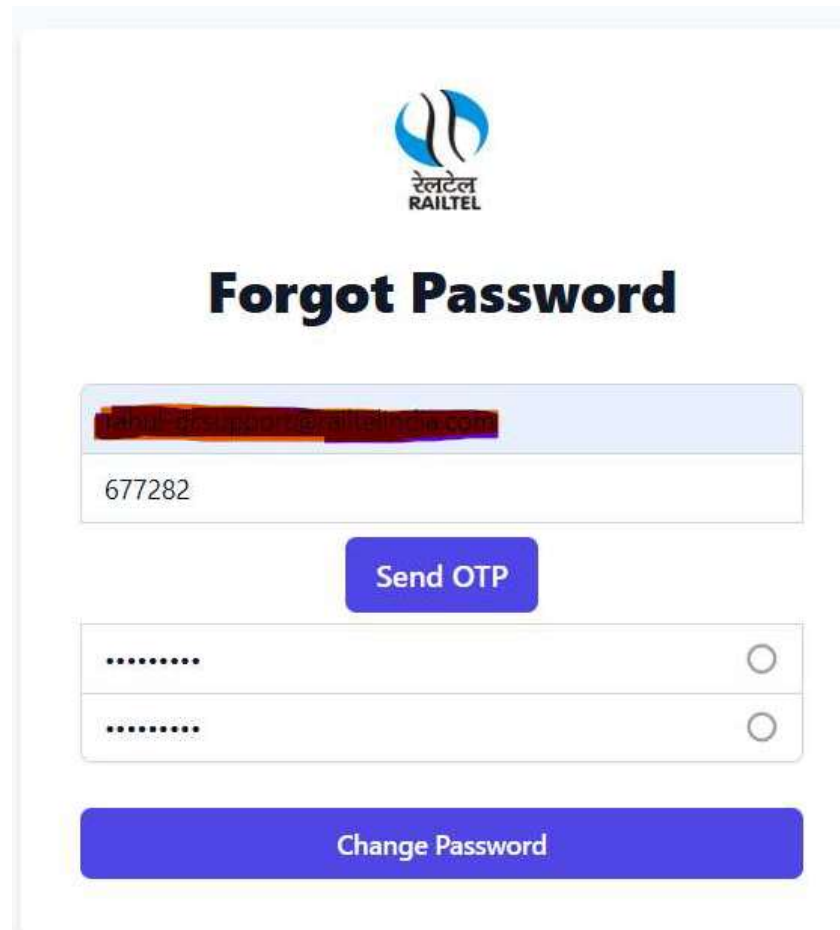Once you click on Send OTP you will get a pop up like below snippet **click ok and check your mail box for OTP**

Enter the OTP received on your mail along with New password like below snippet and **click onChange Password** button

You will get a pop up for successful password change like below snippet **click ok** and start accessingyour e-office with your new password

Note: * **Mandatory Fields**
Only these Special characters (* , @ , . , !) are acceptable
Password length should be min 12 characters and max 20 characters.
Minimum 1 Lower case letter, 1 Upper case letter, 1 Special Character and 1 Numeric value is required.