

Item No. 4: Proposal for extension for 3 months of existing contract for hiring of outsourced Technical manpower through NICS I for software development, testing, maintenance of existing application software, UAN Data Management of Unified Portal and other new software developments activities in EPFO.

(1) The 88th EC, CBT accorded the approval for the deployment of 40 outsourced technical manpower through NICS I with a financial implication of RS. 2,33,77,992/-plus Taxes from 01/04/2107 to 31/03/2018 and the same was extended for a period of three months from 01.04.2018 to 31.06.2018 by the 92nd EC, CBT

(2) The tender process for the purpose of deploying outsourced technical manpower for further periods is under process. The requirements regarding the technical capabilities of the developers, relevant skillset required, the requisite experience for handling large projects etc. have been worked out and a draft tender document has been prepared and is under submission for approval. As the tender process is likely to take a minimum of 21 days and owing to the fact that time would also be required for knowledge transfer regarding for the ongoing projects from the existing outsourced technical manpower to the next and since the outsourced manpower is being used for development, testing and maintenance work referred below, it is felt necessary to continue the deployment of the existing outsourced technical manpower from NICS I for a period of three more months i.e. from 01.07.2018 to 30.09.2018. This would allow for enough buffer time for the tender process to be completed satisfactorily and at the same time the transfer of existing knowledge base either to EPFO's in house technical officials or the new outsourced technical manpower.

(3) It is also submitted that Information services Division has been engaging outsourced technical manpower through NICS I and UTIITSL due to non-availability of required in-house technical manpower. The main area of outsourced technical manpower deployment is at NDC for application development, testing and maintenance activities. The other area is support at field offices for hardware, application support and day to day maintenance activities. The technical manpower obtained through M/s NICS I have been the backbone in the process of development of new functions, trouble shooting, performance tuning, generation of MIS Reports, HR Software, Centralized Dashboard, incorporation of features i.e. Centralized Payment System, Online claim settlement, Pension related activities etc. Further to meet the business support and project continuity process, IS Division is developing and Introducing new functions/ reports/dash board and application to the end users on regular basis. The development and testing team is continuously involved in the process of providing new features to the field offices. Observations received from the field offices are also attended to by software updates. For this purpose, there is a need for continuation of the present services of the outsourced technical personnel at NDC for a period of three months.

The financial implication with an increment of 20% on existing rate in their wages for the year 2018-2019 is anticipated as follows:

S.N O (A)	DESIGNATION (B)	REQUIREMENT (C)	EXISTING RATE MONTH (Rs.) (D)	ESTIMATED MONTHLY RATE* (WITH 20% INCREASE) (Rs.) (E)	TOTAL COST PER PERSON rounded (off) (F)	TOTAL MONTHLY COST (Rs.) C x F=(G)	COST FOR THREE MONTHS (Rs.) Plus Taxes as applicable from time to time G x 3=(H)
1	Project Management support-level 4 for region 1	20	45,557.22	9,111/-	54,669/-	10,93,380/-	32,80,140/-
2	Software application support-level 4 for region 1	20	40,087.35	8017.47/-	48,105/-	9,62,100/-	28,86,300/-
Sub Total		40					61,66,440/-

+Taxes as applicable from time to time.

(4) Earlier, EC, CBT had approved the extension of the present arrangement of deployment of outsourced technical manpower through NICSI from 01.04.2018 to 30.06.2018 and now approval is sought for three month extension from 01.07.2018 to 30.09.2018.

(5) The financial implication of the present proposal for three month extension is Rs. 61,66,440/- plus taxes.

Proposal: The EC, CBT, EPF may kindly consider and approve the deployment of outsourced Technical Manpower at NDC for Software development, maintenance and sustenance through NICSi for a further period of three months with a financial implication of Rs. 61,66,440/- plus taxes as applicable from time to time for a period of three months from 01.07.2018 to 30.09.2018.