

Know Your Claim Status - How to use the facility?

This facility is meant for EPF Members/subscribers/pensioners who have submitted a claim in any of the EPFO offices across India. Using this facility one can track the status of a claim so submitted. The only prerequisite is you must know your PF Account Number.

1. If you know the EPF Office from where your claim has to be settled, select the same from the office drop down list.
2. On selection of office, the mandatory Region Code and Office Code will get populated automatically in the respective boxes.
3. Enter the Establishment Code in the third box – which can be of maximum 7 digits.
4. In case the Establishment Code has an extension / sub-code, enter the same here. It can be a digit or letter as the case may be and can be of maximum 3 characters in size. Leave this field blank, if there is no extension /sub-code to the Establishment Code.
5. Enter your account number which can be of maximum 7 digits.
6. Click on submit to get the status.

Example:- Case – I – PF Account Number without an extension/sub-code to Establishment Code:

Suppose your PF Account Number is MH/35634/523 and the office is Bandra, Select Bandra from the list as under:

The screenshot shows the 'Employees' Provident Fund Organisation, India' website. The top banner features the organization's logo and name. Below it, the main content area is titled 'Claim Status Information'. It contains two dropdown menus: 'Select Office*' with 'BANDRAMUMB' selected, and 'Employee PF Account Number*' with 'MH BAN' entered. A note below the account number field specifies 'Account Number - Maximum 7 Digits'. At the bottom are 'Submit' and 'Reset' buttons.

Note that MH and BAN has been populated already in the first two fields.

Now enter the Establishment Number:

Employees' Provident Fund Organisation, India
(A statutory body under Ministry of Labour & Employment, Government of India)

Claim Status Information

Select Office* : **BANDRAMUMB.**

Employee PF Account Number* : **MH BAN 35634** [blank] [blank]

Establishment code - Maximum 7 Digits

Submit **Reset**

Leave the next field – Extension – blank and enter your account number in the last field:

Employees' Provident Fund Organisation, India
(A statutory body under Ministry of Labour & Employment, Government of India)

Claim Status Information

Select Office* : **BANDRAMUMB.**

Employee PF Account Number* : **MH BAN 35634** [blank] **323**

Account Number - Maximum 7 Digits

Submit **Reset**

Now click on "Submit" to get the status.

The screenshot shows the official website of the Employees' Provident Fund Organisation, India. The header features the organization's logo and the text "Employees' Provident Fund Organisation, India" along with the subtitle "(A statutory body under Ministry of Labour & Employment, Government of India)". Below the header, there is a navigation bar with a back arrow, a home icon, and a search bar. The main content area is titled "Claim Status Information". It contains fields for "Select Office*" (set to "BANDRAMUMB") and "Employee PF Account Number*" (with input fields for state code "MH", branch code "BAN", and account number segments). Below these fields are "Submit" and "Reset" buttons. A section titled "STATUS for Member ID: MHBAN00356340000000323" displays the message "* * No record found". At the bottom, there are three informational notes: "/* /* BANDRAMUMB-I data available from 04-01-2011. Last updated on 19-04-2011 at 03:42 pm /*", "/* /* Data available since last one year. /*", and "/* /* Approval Details on PPO and Scheme Certificates will be made available soon.. /*".

As this is an non-existing number, we get a "No Record Found" message. In legitimate cases, appropriate messages will be displayed.

Example:- Case – II – PF Account Number without an extension/sub-code to Establishment Code:

In case there is an Extension/Sub-Code to the Establishment Code, say, "A", then enter the same as under before entering the account number:

Employees' Provident Fund Organisation, India
(A statutory body under Ministry of Labour & Employment, Government of India)

Claim Status Information

Select Office* : BANDRAMUMB.

Employee PF Account Number* : MH BAN 35634 A

Extension - Maximum 3 Characters / Can be left blank in case no extension

Submit Reset

Then enter the account number:

Employees' Provident Fund Organisation, India
(A statutory body under Ministry of Labour & Employment, Government of India)

Claim Status Information

Select Office* : BANDRAMUMB.

Employee PF Account Number* : MH BAN 35634 A 523

Account Number - Maximum 7 Digits

Submit Reset

Now Click on “Submit” to get the status:

The screenshot shows the official website of the Employees' Provident Fund Organisation, India. The header features the organization's logo and name. Below the header, a navigation bar includes a back arrow and a home icon. The main content area is titled "Claim Status Information". It contains a form with fields for "Select Office*" (set to "BANDRAMUMB."), "Employee PF Account Number*" (with input fields for state code "MH", branch code "BAN", and three empty boxes), and two buttons: "Submit" and "Reset". A status message below the form reads: "STATUS for Member ID: MHBAN0035634A0000523" followed by "No record found". The footer contains footer text: "BANDRAMUMB-I data available from 04-01-2011. Last updated on 19-04-2011 at 03:42 pm", "Data available since last one year.", and "Approval Details on PPO and Scheme Certificates will be made available soon..".

Again, as this is an non-existing number, we get a “No Record Found” message. In legitimate cases, appropriate messages will be displayed.

Noe:-

Please note that in case the claim is not entered in the system/software for some reason or it is outside the dates as mentioned in the footer of the screen above, such a record will NOT appear in this facility. In other words, ideally, a claim should have been submitted and an system generated claim ID should have been obtained for using this facility.