



Dated: 17-06-2021

Bid Document

	Bid Details	
Bid End Date/Time	08-07-2021 17:00:00	
Bid Opening Date/Time	08-07-2021 17:30:00	
Bid Life Cycle (From Publish Date)	90 (Days)	
Bid Offer Validity (From End Date)	65 (Days)	
Ministry/State Name	Ministry Of Labour And Employment	
Department Name	Na	
Organisation Name	Employees Provident Fund Organisation (epfo)	
Office Name	Head Office	
Item Category	Manpower Outsourcing Services - Minimum wage - Skilled; Admin; Stenographer , Manpower Outsourcing Services - Minimum wage - Skilled; Admin; Secretarial Assistant	
Contract Period	1 Year(s)	
Minimum Average Annual Turnover of the Bidder	100 Lakh (s)	
Years of Past Experience required	3 Year (s)	
Past Experience of Similar Services required	Yes	
MSE Exemption for Years of Experience and Turnover	nd No	
Startup Exemption for Years of Experience and Turnover	No No	
SHG Exemption for Years of Experience and Turnover	No	
Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Bid to RA enabled	No	
Time allowed for Technical Clarifications during technical evaluation	3 Days	
Estimated Bid Value	22700000	
Evaluation Method	Total value wise evaluation	

EMD Detail

Deguired	No
Required	No
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ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	2.00
Duration of ePBG required (Months).	14

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

CPFC

Head Office, Employees Provident Fund Organisation (EPFO), Ministry of Labour and Employment, 14 bhikaji Cama Place New Delhi (Cpfc)

Splitting

Bid splitting not applied.

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 4. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required

Annual turnover Required by Buyer in Crores:One Crore

The Bidder should have executed at least X No. projects with contract value not less than yy for each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years: Must have executed at least one project with 80% value or 2 projects with 50% value or 3 projects with 40% value of our bid.

Geographic Presence: Office registration certificate:Delhi

Scope of work & Job description: 1623925904.pdf

Manpower Outsourcing Services - Minimum Wage - Skilled; Admin; Stenographer (25

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Technical Specifications

Specification	Values	
Core		
Skill Category	Skilled	
Type of Function	Admin	
List of Profiles	Stenographer	
Educational Qualification	Graduate	
Specialization	Steno Certificate from recognized institution	
Post Graduation	Not Required	
Specialization for PG	Not Applicable	
Experience	0 to 3 Years	
State	NA	
Zipcode	NA	
District	NA	
Addon(s)		
Certifications/ Trainings	No	

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Service Number of Resources to be hired	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Service Number of Resources to be hired	Additional Requirement
1	MANISH KUMAR NAIYYER	110066,BHAVISHYA NIDHI BHAWAN, HUDCO VISHALA BUILDING, 14 BHIKAIJI CAMA PLACE, NEW DELHI	25	 Minimum daily wage (INR) exclusive of GST: 786 Provident Fund (INR per day): 94.32 ELDI (INR per day): 25.55 Bonus (INR per day): 25.55 Bonus (INR per day): 3.93 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Number of working days in a month: 26 Tenure/ Duration of Employment (in months): 12

Manpower Outsourcing Services - Minimum Wage - Skilled; Admin; Secretarial Assistant (49)

Technical Specifications

Specification	Values	
Core		
Skill Category	Skilled	
Type of Function	Admin	
List of Profiles	Secretarial Assistant	
Educational Qualification	Graduate	
Specialization	Proficiency in MS Office MS Excel MS Powerpoint	
Post Graduation	Not Required	
Specialization for PG	Not Applicable	
Experience	0 to 3 Years	
State	NA	

Specification	Values	
Zipcode	NA	
District	NA	
Addon(s)		
Certifications/ Trainings No		

Additional Specification Documents

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporti ng Officer	Address	Service Number of Resources to be hired	Additional Requirement
1	MANISH KUMAR NAIYYER	110066,BHAVISHYA NIDHI BHAWAN, HUDCO VISHALA BUILDING, 14 BHIKAIJI CAMA PLACE, NEW DELHI	49	 Bonus (INR per day): 65.47 ELDI (INR per day): 3.93 EPF Admin Charge (INR per day): 3.93 ESI (INR per day): 25.55 Minimum daily wage (INR) exclusive of GST: 786 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Provident Fund (INR per day): 9 Provident Fund (INR per day): 94.32 Number of working days in a month: 26 Tenure/ Duration of Employment (in months): 12

Buyer Added Bid Specific Additional Terms and Conditions

1. Duration of the service contract may be extended up to 6 months beyond the initial contract duration (subject to satisfactory performance and mutual consent).

- 2. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- 3. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
- 4. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- 5. AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
- 6. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
- 7. PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.
- 8. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
- 9. For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
 - a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
 - b. Execution certificate by client with order value.
 - c. Any other document in support of order execution like Third Party Inspection release note, etc.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions</u>, conditions stipulated in Bid and <u>Service Level</u>
<u>Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---