

**बिड दस्तावेज़ / Bid Document**

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	12-02-2026 11:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	12-02-2026 11:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Labour And Employment
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Employees Provident Fund Organisation (epfo)
कार्यालय का नाम/Office Name	Regional Office Kollam
	<p>Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge ) ; CANON LBP - 2900B MONO LASER , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer ( Ink Jet , Mono and Colour, High Range ) ; CANON INKJET PIXMA G-6070 , Annual Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, high range); CANON LASER IMAGECLASS MF271DN , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge ) ; HP LASER 108A , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge ) ; HP LASERJET PRO M501 , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge ) ; HP LASERJET PRO M403DN , Annual Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, Mid range); HP MONO LASER PRINTER &amp; SCANNER (M1136 MFP) , Annual Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer( Ink Jet , Mono and Colour, Mid Range); EPSON L3256 MULTIFUNCTION WITH SCANNER , Annual Maintenance Service - Desktops, Laptops and Peripherals - Dot Matrix Printer Low Range Speed; EPSON LX-310 , Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner Large Format; FUJITSU SV 600 OVERHEAD SCANNER , Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner ( Flat Bed); CANONSCANLIDE 300 SCANNER FLATBED , Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner ( Flat Bed); AVISION SCANNER FB1000N FLATBED , Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner Large Format; CANON DR C230 FEEDER FAST COLOR SCANNER , Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner ( Flat</p>

बिड विवरण / Bid Details	वस्तु श्रेणी /Item Category
	<p>Bed); EPSON SCANNER V39 II FLATBED , Annual Maintenance Service - Desktops, Laptops and Peripherals - 24 PORT UNMANAGED SWITCH; D LINK , Annual Maintenance Service - Desktops, Laptops and Peripherals - 24 PORTS MANAGED SWITCH; TP LINK , Annual Maintenance Service - Desktops, Laptops and Peripherals - 24 PORTS MANAGED SWITCH; CISCO , Annual Maintenance Service - Desktops, Laptops and Peripherals - 24 PORTS MANAGED SWITCH; D LINK , Non IT Professional Service (version 2) - NETWORK AND CABLING REPLACEMENT, MAINTENANCE AND OTHERS; SERVICE AND MAINTENANCE BY RESIDENT ENGINEER , Annual Maintenance Service - Desktops, Laptops and Peripherals - THIN CLIENT; PIXAARNET 16 GB RAM 128 GB STORAGE INTEL CELERON , Annual Maintenance Service - Desktops, Laptops and Peripherals - THIN CLIENT; SMART DESK 4 GB RAM 128 GB STORAGE INTEL CELERON , Annual Maintenance Service - Desktops, Laptops and Peripherals - THIN CLIENT; SMART DESK 4 GB RAM 64 GB STORAGE INTEL CELERON , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i3-9th, 8GB RAM, 256GB SSD, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i5-9th, 8GB RAM, 256GB SSD, 500GB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i5-7th, 8GB RAM, 256GB SSD, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i7-7th, 8GB RAM, 256GB SSD, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i5-9th, 8GB RAM, 256GB SSD, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i3-8th, 8GB RAM, 512GB SSD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i5-9th, 8GB RAM, 500GB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i5-9th, 8GB RAM, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i7-8th, 8GB RAM, 256GB SSD, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i7-8th, 8GB RAM, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i7-7th, 8GB RAM, 512GB SSD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i7-7th, 8GB RAM, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Acer - Intel i7-8th, 8GB RAM, 500GB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; DELL - Intel i5-10th, 8GB RAM, 256GB SSD, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; VOLTRIQ - Intel i5-10th, 8GB RAM, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - MONITOR; EWIT , Annual Maintenance Service - Desktops, Laptops and Peripherals - MONITOR; Lenovo , Annual Maintenance Service - Desktops, Laptops and Peripherals - MONITOR; hp , Annual Maintenance Service - Desktops, Laptops and Peripherals - MONITOR; ZEBRONICS , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS( Offline 1 KVA); Microtek , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS( Offline 1 KVA); HYKON , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS( Offline 1 KVA); V-GUARD , Annual Maintenance Service - Desktops, Laptops and Peripherals -</p>

बिड विवरण / Bid Details	UPS( Offline 1 KVA); BPE , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS( Offline 1 KVA); Numeric , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS( Offline 1 KVA); FOXIN , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); HCL , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); FOXIN , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); Microtek , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); V -GUARD , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); FINGER , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); iBall , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; ACER - Intel i5-12th, 8GB, 512GB SSD, 1TB HDD , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); HP LASERJET MONO SFP M208DW , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); HP LASERJET PRO 4004DW , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); CANON IMAGE CLASS LBP122DW , Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner ( Flat Bed); Epson , Annual Maintenance Service - Desktops, Laptops and Peripherals - THIN CLIENT; SMART DESK - 8 GB RAM, 128 GB STORAGE , Annual Maintenance Service - Desktops, Laptops and Peripherals - Laptop; HP PROBOOK 450 G9 LAPTOP Intel i5-12th, 16GB, 1TB SSD, 15:6 INCH , Annual Maintenance Service - Desktops, Laptops and Peripherals - 24 PORTS MANAGED SWITCH; CISCO-24 PORTS MANAGED SWITCH (9200L-24T-4G-E) , Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; LENEVO - Intel i5-10th, 8GB RAM, 1TB HDD
अनुबंध अवधि /Contract Period	2 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	5 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes   Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes   Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	4
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	733632
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

#### ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	5000

#### ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) / ePBG Percentage (%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) / Duration of ePBG required (Months).	26

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

#### लाभार्थी /Beneficiary :

Regional Provident Fund Commissioner - II  
Employees Provident Fund Organisation (EPFO), Ministry of Labour and Employment, Regional Office, Kollam  
Ponnamma Chambers - 1, Parameswar Nagar, Opposite Archana - Aradhana Theatre, Kollam - 691001  
(Pranav P)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

#### एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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#### एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.

3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of

"Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.

5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

#### **अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**

**Additional SOW if not readily covered in the Scope of Works incorporated in STC of Services:**AMC vendor will be liable to pay wages not less than Minimum Wages prescribed by the Ministry of Labour and Employment, Government of India or State Government, whichever is higher, to the Resident Engineer deployed.

**Other Information:**AMC vendor will be liable to pay wages not less than Minimum Wages prescribed by the Ministry of Labour and Employment, Government of India or State Government, whichever is higher, to the Resident Engineer deployed.

**Asset Details and its Distribution across the consignee /user locations:**[1768997393.pdf](#)

**Consignee Wise Service Engineers/Help-Desk Personal details .:**[1768997464.pdf](#)

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); CANON LBP - 2900B MONO LASER ( 13 )**

#### **तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )
Make/Brand of Assets	CANON LBP - 2900B MONO LASER
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	13	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer ( Ink Jet , Mono And Colour, High Range ); CANON INKJET PIXMA G-6070 ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Printer ( Ink Jet , Mono and Colour, High Range )
Make/Brand of Assets	CANON INKJET PIXMA G-6070
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, High Range); CANON LASER IMAGECLASS MF271DN ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**



विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Multifunction Printer (Monochrome , Laser , Composite Cartridge, high range)
Make/Brand of Assets	CANON LASER IMAGECLASS MF271DN
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); HP LASER 108A ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )
Make/Brand of Assets	HP LASER 108A
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); HP LASERJET PRO M501 ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )
Make/Brand of Assets	HP LASERJET PRO M501
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); HP LASERJET PRO M403DN ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )
Make/Brand of Assets	HP LASERJET PRO M403DN
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, Mid Range); HP MONO LASER PRINTER & SCANNER (M1136 MFP) ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Multifunction Printer (Monochrome , Laser , Composite Cartridge, Mid range)
Make/Brand of Assets	HP MONO LASER PRINTER & SCANNER (M1136 MFP)
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer( Ink Jet , Mono And Colour, Mid Range); EPSON L3256 MULTIFUNCTION WITH SCANNER ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Multifunction Printer( Ink Jet , Mono and Colour, Mid Range)
Make/Brand of Assets	EPSON L3256 MULTIFUNCTION WITH SCANNER
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Dot Matrix Printer Low Range Speed; EPSON LX-310 ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Dot Matrix Printer Low Range Speed
Make/Brand of Assets	EPSON LX-310
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner Large Format; FUJITSU SV 600 OVERHEAD SCANNER ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Scanner Large Format
Make/Brand of Assets	FUJITSU SV 600 OVERHEAD SCANNER
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner ( Flat Bed); CANONSCANLIDE 300 SCANNER FLATBED ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**



विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Scanner ( Flat Bed)
Make/Brand of Assets	CANONSCANLIDE 300 SCANNER FLATBED
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner ( Flat Bed); AVISION SCANNER FB1000N FLATBED ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Scanner ( Flat Bed)
Make/Brand of Assets	AVISION SCANNER FB1000N FLATBED
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner Large Format; CANON DR C230 FEEDER FAST COLOR SCANNER ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Scanner Large Format
Make/Brand of Assets	CANON DR C230 FEEDER FAST COLOR SCANNER
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner ( Flat Bed); EPSON SCANNER V39 II FLATBED ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Scanner ( Flat Bed)
Make/Brand of Assets	EPSON SCANNER V39 II FLATBED
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - 24 PORT UNMANAGED SWITCH; D LINK ( 3 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	24 PORT UNMANAGED SWITCH
Make/Brand of Assets	D LINK
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	3	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - 24 PORTS MANAGED SWITCH; TP LINK ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	24 PORTS MANAGED SWITCH
Make/Brand of Assets	TP LINK
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - 24 PORTS MANAGED SWITCH; CISCO ( 6 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	24 PORTS MANAGED SWITCH
Make/Brand of Assets	CISCO
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	6	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - 24 PORTS MANAGED SWITCH; D LINK ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	24 PORTS MANAGED SWITCH
Make/Brand of Assets	D LINK
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Non IT Professional Service (version 2) - NETWORK AND CABLING REPLACEMENT, MAINTENANCE AND OTHERS; SERVICE AND MAINTENANCE BY RESIDENT ENGINEER ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**



विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Domain Name	NETWORK AND CABLING REPLACEMENT, MAINTENANCE AND OTHERS
Resource Profile	SERVICE AND MAINTENANCE BY RESIDENT ENGINEER
Certifications	CERTIFICATE IN SERVICING COMPUTER SYSTEM AND PERIPHERALS
Qualification	IT
Years of Experience	1-3
Deployment location	Onsite
<b>एडऑन /Addon(s)</b>	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of resources to be hired per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of months for which service to be hired : 24</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - THIN CLIENT; PIXAARNET 16 GB RAM 128 GB STORAGE INTEL CELERON ( 15 )**

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	THIN CLIENT
Make/Brand of Assets	PIXAARNET 16 GB RAM 128 GB STORAGE INTEL CELERON

विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	15	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - THIN CLIENT;  
SMART DESK 4 GB RAM 128 GB STORAGE INTEL CELERON ( 10 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	THIN CLIENT
Make/Brand of Assets	SMART DESK 4 GB RAM 128 GB STORAGE INTEL CELERON

विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	10	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - THIN CLIENT;  
SMART DESK 4 GB RAM 64 GB STORAGE INTEL CELERON ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	THIN CLIENT
Make/Brand of Assets	SMART DESK 4 GB RAM 64 GB STORAGE INTEL CELERON

विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel i3-9th, 8GB RAM, 256GB SSD, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i3-9th, 8GB RAM, 256GB SSD, 1TB HDD

विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel I5-9th, 8GB RAM, 256GB SSD, 500GB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i5-9th, 8GB RAM, 256GB SSD, 500GB HDD

विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel I5-7th, 8GB RAM, 256GB SSD, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i5-7th, 8GB RAM, 256GB SSD, 1TB HDD

विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel i7-7th, 8GB RAM, 256GB SSD, 1TB HDD ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i7-7th, 8GB RAM, 256GB SSD, 1TB HDD

विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel I5-9th, 8GB RAM, 256GB SSD, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i5-9th, 8GB RAM, 256GB SSD, 1TB HDD



विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel I3-8th, 8GB RAM, 512GB SSD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i3-8th, 8GB RAM, 512GB SSD

विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel I5-9th, 8GB RAM, 500GB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC

विवरण/ Specification	मूल्य/ Values
Make/Brand of Assets	Acer - Intel i5-9th, 8GB RAM, 500GB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel I5-9th, 8GB RAM, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
कोर / Core	

विवरण/ Specification	मूल्य/ Values
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i5-9th, 8GB RAM, 1TB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel I7-8th, 8GB RAM, 256GB SSD, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i7-8th, 8GB RAM, 256GB SSD, 1TB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel i7-8th, 8GB RAM, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i7-8th, 8GB RAM, 1TB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel i7-7th, 8GB RAM, 512GB SSD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i7-7th, 8GB RAM, 512GB SSD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel i7-7th, 8GB RAM, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i7-7th, 8GB RAM, 1TB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer - Intel i7-8th, 8GB RAM, 500GB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**



विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer - Intel i7-8th, 8GB RAM, 500GB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; DELL - Intel I5-10th, 8GB RAM, 256GB SSD, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	DELL - Intel i5-10th, 8GB RAM, 256GB SSD, 1TB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; VOLTRIQ - Intel i5-10th, 8GB RAM, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	VOLTRIQ - Intel i5-10th, 8GB RAM, 1TB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - MONITOR; EWIT ( 3 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	MONITOR
Make/Brand of Assets	EWIT
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	3	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - MONITOR; Lenovo ( 5 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	MONITOR
Make/Brand of Assets	Lenovo
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	5	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - MONITOR; Hp ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	MONITOR
Make/Brand of Assets	hp
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - MONITOR; ZEBRONICS ( 5 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	MONITOR
Make/Brand of Assets	ZEBRONICS
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	5	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); Microtek ( 5 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS( Offline 1 KVA)
Make/Brand of Assets	Microtek
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	5	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); HYKON ( 4 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**



विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS( Offline 1 KVA)
Make/Brand of Assets	HYKON
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	4	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); V-GUARD ( 3 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS( Offline 1 KVA)
Make/Brand of Assets	V-GUARD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	3	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); BPE ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS( Offline 1 KVA)
Make/Brand of Assets	BPE
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); Numeric ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS( Offline 1 KVA)
Make/Brand of Assets	Numeric
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); FOXIN ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS( Offline 1 KVA)
Make/Brand of Assets	FOXIN
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); HCL ( 3 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS (Offline 600-650 VA)
Make/Brand of Assets	HCL
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	3	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); FOXIN ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS (Offline 600-650 VA)
Make/Brand of Assets	FOXIN
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Microtek ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS (Offline 600-650 VA)
Make/Brand of Assets	Microtek
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); V -GUARD ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**



विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS (Offline 600-650 VA)
Make/Brand of Assets	V -GUARD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); FINGER ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS (Offline 600-650 VA)
Make/Brand of Assets	FINGER
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); IBall ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	UPS (Offline 600-650 VA)
Make/Brand of Assets	iBall
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; ACER - Intel I5-12th, 8GB, 512GB SSD, 1TB HDD ( 6 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	ACER - Intel i5-12th, 8GB, 512GB SSD, 1TB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	6	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 9</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); HP LASERJET MONO SFP M208DW ( 4 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )
Make/Brand of Assets	HP LASERJET MONO SFP M208DW
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	4	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 16</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); HP LASERJET PRO 4004DW ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )
Make/Brand of Assets	HP LASERJET PRO 4004DW
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 16</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); CANON IMAGE CLASS LBP122DW ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )
Make/Brand of Assets	CANON IMAGE CLASS LBP122DW
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 13</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner ( Flat Bed); Epson ( 5 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Scanner ( Flat Bed)
Make/Brand of Assets	Epson
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	5	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 21</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - THIN CLIENT; SMART DESK - 8 GB RAM, 128 GB STORAGE ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**



विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	THIN CLIENT
Make/Brand of Assets	SMART DESK - 8 GB RAM, 128 GB STORAGE
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 13</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; HP PROBOOK 450 G9 LAPTOP Intel I5-12th, 16GB, 1TB SSD, 15:6 INCH ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Laptop
Make/Brand of Assets	HP PROBOOK 450 G9 LAPTOP Intel i5-12th, 16GB, 1TB SSD, 15:6 INCH
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 8</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - 24 PORTS MANAGED SWITCH; CISCO-24 PORTS MANAGED SWITCH (9200L-24T-4G-E) ( 2 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	24 PORTS MANAGED SWITCH
Make/Brand of Assets	CISCO-24 PORTS MANAGED SWITCH (9200L-24T-4G-E)
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	2	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 12</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; LENEVO - Intel I5-10th, 8GB RAM, 1TB HDD ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Type of Asset	Desktop PC
Make/Brand of Assets	LENEVO - Intel i5-10th, 8GB RAM, 1TB HDD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
<b>एडऑन /Addon(s)</b>	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Nisha S	691001,EMPLOYEES PROVIDENT FUND ORGANISATION REGIONAL OFFICE, KOLLAM PONNAMMA CHAMBERS - 1 PARAMESWAR NAGAR OPPOSITE ARCHANA ARADHANA THEATRE KOLLAM	1	<ul style="list-style-type: none"> <li>Number of month for resident engineers : 24</li> <li>Number of Resident engineers : 1</li> <li>Number of technicians : 0</li> </ul>

**क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**

**1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. **Generic**

**Shelf Life:** The Product/Spare parts to be supplied as part of the services must have minimum

1

Shelf Life. On the date of supply, minimum

1

usable shelf life should be available / balance.

3. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.

2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.

3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

4. **Generic**

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

EMPLOYEES' PROVIDENT FUND ORGANISATION

REGIONAL OFFICE, KOLLAM

PONNAMMA CHAMBERS - 1

PARAMESWAR NAGAR, OPPOSITE ARCHANA - ARADHANA THEATRE

KOLLAM - 691001

.

5. **Generic**

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

6. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

7. **Generic**

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

8. **Generic**

**Consortium:** In case of Contracts, wherein the seller alone does not have necessary expertise, the seller can form consortium with other sellers for submission of the bid, with one of the consortium company as leader. However, each and every member of the consortium shall be equally responsible for the complete execution of the project contract. An undertaking to this effect is to be uploaded with bid.

9. **Generic**

Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety

Data Sheet may be furnished along with the material.

#### 10. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

#### 11. **Generic**

**Manufacturer Authorization:**Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

#### 12. **Purchase Preference (Centre)**

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 5% of total value.

#### 13. **Purchase Preference (Centre)**

Bid reserved for Make In India products: Procurement under this bid is reserved for purchase from Class 1 local suppliers as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document 50%. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

#### 14. **Purchase Preference (Centre)**

Procurement under this bid is reserved for purchase from Micro and Small Enterprises whose credentials are validated online through Udyog Aadhaar/URC for that product/service category. If the bidder wants to avail the reservation benefit, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service.

#### 15. **Service & Support**

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

16. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

17. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

18. **Service & Support**

The Service Provider is required to have at least 10 % of the required manpower on service provider's payroll for at least one year. Necessary documents relating to such manpower will be uploaded by the bidder for verification of the buyer. Such manpower will be part of total manpower to be provided by the Service Provider in case he gets the contract against this bid.

19. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

20. **Payment**

**PAYMENT OF SALARIES AND WAGES:** Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

21. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

REGIONAL PROVIDENT FUND COMMISSIONER - II  
payable at  
STATE BANK OF INDIA, KOLLAM MAIN BRANCH

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

22. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

The bidders should mandatorily have a **Registered Office in the State of Kerala**. Proof of registration in Kerala State along with a contact number should be uploaded in the GeM portal. The bidder shall have relevant experience, preferably in managing the existing type of hardware/software. The bidders must also upload the GST registration certificate along with the documents.

The successful bidder has no right to refuse the contract under any circumstances after the final stage of bidding. If the contract is refused, necessary actions will be initiated to blacklist the bidder in GeM.

The successful bidder to whom the contract is awarded is required to provide **one Resident Engineer**

r who is well-versed in **repairing and maintaining hardware such as Desktop PCs (Processor, Motherboard, HDD, SSD, RAM, SMPS, Battery, Keyboard, Mouse, Monitor), Laptops (Processor, Motherboard, SSD, RAM, Battery, Touchpad, Monitor screen), Printers (Laser, Inkjet, Dot Matrix, etc.), Scanners (Flatbed, Fast Scanner, etc.), UPS, Network Devices (switches, cables), Network Gear, including all parts, labor, and regular upkeep (cleaning, updates, virus removal), ensuring smooth operations with defined response times, networking-related works such as configuration of network switches, LAN cabling, establishing connections between switches, maintenance and replacement of network cables, resolving software-related issues, etc. The Resident Engineer should be present in the office premises on all working days to resolve hardware/software/network issues, between 8:30 AM and 6:00 PM.** The Resident Engineer is also liable to work beyond office hours/on all holidays and Saturdays/Sundays in case of exigencies. An attendance system should be maintained by the AMC vendor. In case the Resident Engineer is unable to attend, temporary arrangements should be made by the AMC vendor itself.

23. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

24. **Buyer Added Bid Specific Scope Of Work(SOW)**

File Attachment [Click here to view the file.](#)

25. **Purchase Preference (State)**

**Bid reserved for MSE from the State of Bid Inviting Authority:** Procurement under this bid is reserved for purchase from Micro and Small Enterprises from the State of Bid Inviting Authority having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal. If the bidder wants to avail themselves of the reservation benefit, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible to participate in this bid. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility based on documentary evidence submitted, while evaluating the bid. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

26. **Past Project Experience**

**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

27. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of



REGIONAL PROVIDENT FUND COMMISSIONER - II  
payable at

STATE BANK OF INDIA, KOLLAM MAIN BRANCH

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

## 28. Buyer Added Bid Specific SLA

File Attachment [Click here to view the file.](#)

## अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to

such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms

of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**

എംപ്ലോയീസ് പ്രോവിഡൻ്റ് ഫണ്ട് ഓർഗനൈസേഷൻ

कर्मचारी भविष्य निधि संगठन

**EMPLOYEES' PROVIDENT FUND ORGANISATION**

തൊഴിൽ & എംപ്ലോയ്മെൻ്റ് മന്ത്രാലയം, ഭാരത സർക്കാർ

(श्रम एवं रोजगार मंत्रालय, भारत सरकार)

**(Ministry of Labour & Employment, Govt. of India)**

മേഖലാ കാര്യാലയം, പൊന്നമ്മ ചേംബർസ്-I, പരമേശ്വർ നഗർ,

അർച്ചന-ആരാധന തിയേറ്ററിന് എതിർവശം, കൊല്ലം-691001

क्षेत्रीय कार्यालय, पोन्नम्मा चैंबर्स- I, परमेश्वर नगर, अर्चना-आराधना थिएटर के सामने, कोल्लम-691001 (केरल)

**REGIONAL OFFICE, PONNAMMA CHAMBERS-I, PARAMESWAR NAGAR,**

**OPP.ARCHANA-ARADHANA THEATRE, KOLLAM-691001 (KERALA)**

**PHONE: 0474 -2767645, E mail: ro.kollam@epfindia.gov.in**



केआर/कोल्लम/ईडीपी/एएमसी/कंप्यूटर पेरिफेरल्स/2025 - 2026

तारीख: 21/01/2026

### ऑनलाइन बोलियां आमंत्रित करने की सूचना

कर्मचारी भविष्य निधि संगठन (EPFO), क्षेत्रीय कार्यालय, कोल्लम में स्थित कंप्यूटर सिस्टम और पेरिफेरल्स और नेटवर्क डिवाइस के दिनांक 01/04/2026 से 31/03/2028 की अवधि के लिए वार्षिक रखरखाव अनुबंध (AMC) के लिए GeM के माध्यम से पंजीकृत/अधिकृत फर्मों/OEM से ऑनलाइन बोलियां आमंत्रित की जाती हैं। बोली लगाने के लिए पात्र मानदंडों, विनिर्देशों का अनुपालन और बोली में दिए गए सहायक दस्तावेजों का पालन करनेवाले बोलीदाता GeM पोर्टल के माध्यम से अपनी बोलियां जमा कर सकते हैं। बोली लगाने वालों को तकनीकी बोली में सत्यापन और योग्यता के लिए GeM पोर्टल पर ऑनलाइन माध्यम से आवश्यक दस्तावेजी प्रमाण जमा करने होंगे। किसी अन्य माध्यम से जमा किए गए टेंडर दस्तावेजों को सीधे खारिज कर दिया जाएगा।

ऑनलाइन बोलियां दिनांक 12/02/2026 को 11:00 बजे(पूर्वाह्न) से पहले जमा की जानी चाहिए और दिनांक 12/02/2026 को 01:00(अपराह्न) बजे खोली जाएंगी। दिनांक 12/02/2026 को 11:00 बजे(पूर्वाह्न) के बाद प्राप्त ऑनलाइन बोलियों पर विचार नहीं किया जाएगा। बोली में उल्लिखित दर, अनुभव और अन्य नियमों और शर्तों के आधार पर किए गए तकनीकी और वित्तीय मूल्यांकन के आधार पर अनुबंध प्रदान किए जाएंगे।

### कार्यक्षेत्र और नियम और शर्तें

1. बोली लगाने वालों का केरल राज्य में एक पंजीकृत कार्यालय होना अनिवार्य है। केरल राज्य में पंजीकरण का प्रमाण और संपर्क नंबर GeM पोर्टल पर अपलोड किया जाना चाहिए। बोली लगाने वाले के पास अधिमानतः मौजूदा प्रकार के हार्डवेयर/सॉफ्टवेयर के प्रबंधन में प्रासंगिक अनुभव होना चाहिए, । बोली लगाने वालों को दस्तावेजों के साथ GST पंजीकरण प्रमाण पत्र भी अपलोड करना होगा।
2. सफल बोली लगाने वाले को बोली के अंतिम चरण के बाद किसी भी परिस्थिति में अनुबंध को अस्वीकार करने का कोई अधिकार नहीं है। यदि अनुबंध को अस्वीकार किया जाता है, तो GeM में बोली लगाने वाले को ब्लैकलिस्ट करने के लिए आवश्यक कार्रवाई शुरू की जाएगी।

3. सफल बोली लगाने वाले जिसे ठेका दिया जाता है (जिसे इसके बाद AMC वेंडर कहा जाएगा) को एक रेजिडेंट इंजीनियर प्रदान करना होगा जो डेस्कटॉप PC (प्रोसेसर, मदरबोर्ड, HDD, SSD, RAM, SMPS, बैटरी, कीबोर्ड, माउस, मॉनिटर), लैपटॉप (प्रोसेसर, मदरबोर्ड, SSD, RAM, बैटरी, टचपैड, मॉनिटर स्क्रीन), प्रिंटर (लेजर, इंकजेट, डॉट मैट्रिक्स, आदि), स्कैनर (फ्लैटबेड, फास्ट स्कैनर, आदि), UPS, नेटवर्क डिवाइस (स्विच, केबल), नेटवर्क गियर जैसे हार्डवेयर की मरम्मत और रखरखाव में अच्छी तरह जानकार रखता हो। इसमें सभी पाटर्स, लेबर और रेगुलर रखरखाव (सफाई, अपडेट, वायरस हटाना) शामिल है, ताकि तय रिस्पॉन्स टाइम के साथ काम सुचारू रूप से चलता रहे, नेटवर्क से जुड़े काम जैसे नेटवर्क स्विच का कॉन्फिगरेशन, LAN केबलिंग, स्विच के बीच कनेक्शन बनाना, नेटवर्क केबल का रखरखाव और बदलना, सॉफ्टवेयर से जुड़ी समस्याओं को हल करना, आदि। रेजिडेंट इंजीनियर को सभी कामकाजी दिनों में सुबह 8:30 बजे से शाम 6:00 बजे के बीच हार्डवेयर/सॉफ्टवेयर/नेटवर्क समस्याओं को हल करने के लिए ऑफिस परिसर में मौजूद रहना चाहिए। आपात स्थिति में रेजिडेंट इंजीनियर ऑफिस के घंटों के बाद/सभी छुट्टियों और शनिवार/रविवार को भी काम करने के लिए जिम्मेदार होगा। AMC वेंडर द्वारा एक अटेंडेंस सिस्टम बनाए रखा जाना चाहिए। AMC वेंडर को खुद ही रेजिडेंट इंजीनियर की अनुपस्थिति में अस्थायी व्यवस्था करनी होगी।
4. AMC वेंडर तैनात रेजिडेंट इंजीनियर को भारत सरकार के श्रम और रोजगार मंत्रालय या राज्य सरकार द्वारा निर्धारित न्यूनतम मजदूरी से कम वेतन नहीं देगा, जो भी अधिक हो। AMC वेंडर को EPF योगदान, ESI योगदान, GST, आदि जैसे वैधानिक भुगतानों का सख्ती से पालन सुनिश्चित करना चाहिए। जो बोलियां बताई गई न्यूनतम मजदूरी से कम पाई जाएंगी, उन पर विचार नहीं किया जाएगा। मजदूरी की गणना के लिए, एक महीने को 26 दिन माना जाएगा। रेजिडेंट इंजीनियर का वेतन/मजदूरी केवल बैंक खाते के माध्यम से भुगतान किया जाना चाहिए और सैलरी स्लिप प्रदान की जानी चाहिए। AMC तिमाही भुगतान का दावा करने से पहले पिछले महीनों के वेतन के पूरे भुगतान का प्रमाण जमा करना होगा। EPF योगदान (नियोक्ता और कर्मचारी दोनों का हिस्सा) अगले महीने की 15 तारीख को या उससे पहले जमा किया जाना चाहिए।
5. संबंधित प्राधिकरण द्वारा कोई छूट न दिए जाने की स्थिति में आयकर के अनुसार TDS, GST पर TDS जैसे सभी टैक्स लागू कानूनों के अनुसार काटे जाएंगे।
6. AMC आइटम की लिस्ट एनेक्सर - 1 में दी गई है। यह भी ध्यान दिया जाए कि कुछ कंप्यूटर सिस्टम और पेरिफेरल्स के लिए AMC वारंटी अवधि खत्म होने के बाद शुरू होगी, जो एनेक्सर - 1 में खास आइटम के सामने बताई गई है। इच्छुक बोली लगाने वाले, अगर चाहें तो, कभनिसं, क्षेत्रीय कार्यालय, कोल्लम में खुद या किसी प्राधिकृत प्रतिनिधि के जरिए कंप्यूटर सिस्टम और पेरिफेरल्स के कॉन्फिगरेशन, स्थिति और नेटवर्क, केबल वगैरह से जुड़ी सर्विसेज की जाँच किए जा सकते हैं।
7. एनेक्सर - 1 में बताए गए सभी कंप्यूटर सिस्टम और पेरिफेरल्स की मरम्मत और रखरखाव के काम के लिए AMC वेंडर जिम्मेदार होगा, जिसमें खराब/क्षतिग्रस्त पाटर्स को अपने खर्च पर बदलना भी शामिल है (टोनर कार्ट्रिज, इंक, रिबन, प्रिंटर के फ्यूजर यूनिट, मॉनिटर पैनल, UPS बैटरी (600 K.V. और 1 K.V.) को छोड़कर)। ऑपरेटिंग सिस्टम के इंस्टॉलेशन, ड्राइवों के इंस्टॉलेशन और अपडेट, और कभनिसं, क्षेत्रीय कार्यालय, कोल्लम द्वारा दिए गए सभी सॉफ्टवेयर के लिए भी AMC वेंडर जिम्मेदार है। जहाँ तक संभव हो, सभी मरम्मत और रखरखाव का काम कभनिसं, क्षेत्रीय कार्यालय,

कोल्लम के परिसर में ही रेजिडेंट इंजीनियर द्वारा शिकायत दर्ज होने के 2 घंटे के भीतर किया जाएगा। यदि खराबी बड़ी है और इसे एक दिन में ठीक करना असंभव है तो कभनिसं, क्षेत्रीय कार्यालय, कोल्लम के कंप्यूटर सेक्शन के नामित व्यक्ति को समस्या सूचित दी जानी चाहिए, और तुरंत स्टैंडबाय उपकरण उपलब्ध कराया जाना चाहिए।

8. AMC वेंडर को किसी भी हार्डवेयर की मरम्मत करने से मना करने का कोई अधिकार नहीं है। यदि स्पेयर पार्ट्स की अनुपलब्धता या किसी अन्य कारण से मरम्मत संभव नहीं है, तो AMC वेंडर को अपने खर्च पर कभनिसं, क्षेत्रीय कार्यालय, कोल्लम को उसी स्पेसिफिकेशन के अनुसार और अच्छी कंडीशन में हार्डवेयर स्थायी उपयोग के लिए प्रदान करना होगा। ऐसा न करने पर, AMC शुल्क जारी नहीं किया जाएगा और पॉइंट नंबर 11 में बताई गई परफॉर्मेंस गारंटी ज़ब्त कर ली जाएगी।
9. बोली लगाने वाले द्वारा बताई गई दरें अंतिम, आइटम-वाइज और सभी टैक्स और रेजिडेंट इंजीनियर के वेतन सहित होनी चाहिए। मंजूरी के बाद, कॉन्ट्रैक्ट की अवधि के दौरान AMC वेंडर द्वारा किसी भी स्थिति में दरों में वृद्धि नहीं की जाएगी। रेजिडेंट इंजीनियर का न्यूनतम वेतन समय-समय पर श्रम और रोजगार मंत्रालय, भारत सरकार द्वारा जारी आदेश के अनुसार अलग-अलग होता है।
10. बोली में भाग लेने के लिए क्षेत्रीय भविष्य निधि आयुक्त - II, कभनिसं, क्षेत्रीय कार्यालय, कोल्लम के पक्ष में डिमांड ड्राफ्ट के रूप में एक अर्नेस्ट मनी डिपॉजिट जमा करना होगा। सूक्ष्म, लघु और मध्यम उद्यम विभाग (MSME) द्वारा जारी MSE खरीद नीति में परिभाषित सूक्ष्म और लघु उद्यम (MSE) EMD और आवेदन शुल्क से मुक्त हैं।
11. कभनिसं, क्षेत्रीय कार्यालय, कोल्लम की आवश्यकता के अनुसार AMC वेंडर को काम शुरू करने से पहले, , AMC अवधि के लिए 100/- रुपये के गैर-न्यायिक स्टाम्प पेपर पर एक एग्रीमेंट जमा करना होगा। AMC वेंडर को क्षेत्रीय भविष्य निधि आयुक्त - II, EPFO, क्षेत्रीय कार्यालय, कोल्लम के पक्ष में डिमांड ड्राफ्ट द्वारा कुल बताई गई राशि का 5% परफॉर्मेंस गारंटी भी जमा करनी होगी। परफॉर्मेंस गारंटी कॉन्ट्रैक्ट की समाप्ति के दो महीने बाद तक वैध है। इस संबंध में कोई छूट नहीं दी गई है।
12. भुगतान हर तिमाही के अंत में बराबर किस्तों में जारी किया जाएगा। किसी भी स्थिति में कोई अग्रिम भुगतान नहीं किया जाएगा। यदि सेवा संतोषजनक नहीं पाया जाता है या किसी भी नियम और शर्तों का पालन करने में विफल रहती है, तो EPFO, क्षेत्रीय कार्यालय, कोल्लम भुगतान रोकने का अधिकार सुरक्षित रखता है।
13. कभनिसं, क्षेत्रीय कार्यालय, कोल्लम अपने विवेक से, AMC प्रोवाइडर में और कंप्यूटर/पेरिफेरल्स जोड़ सकता है या AMC से कुछ या सभी उपकरण हटा सकता है। पेरिफेरल्स जोड़ने के मामले में, दरें पहले से बताए गए समान आइटम की कीमत के आधार पर तय की जाएंगी, और कॉन्ट्रैक्ट की बची हुई अवधि के हिसाब से आनुपातिक रूप से कम की जाएंगी। पेरिफेरल्स हटाने के मामले में, हटाए गए आइटम के लिए AMC चार्ज कॉन्ट्रैक्ट की बची हुई अवधि के लिए जारी नहीं किए जाएंगे।
14. अगर AMC प्रोवाइडर कभनिसं, क्षेत्रीय कार्यालय, कोल्लम की साफ़ सहमति के बिना बीच में ही कॉन्ट्रैक्ट से पीछे हट जाता है, तो परफॉर्मेंस गारंटी ज़ब्त कर ली जाएगी, और उस तिमाही के लिए AMC की रकम जारी नहीं की जाएगी।
15. कभनिसं, क्षेत्रीय कार्यालय, कोल्लम, AMC वेंडर के किसी भी रेजिडेंट इंजीनियर को कभनिसं, क्षेत्रीय कार्यालय, कोल्लम के परिसर में ड्यूटी करते समय किसी भी दुर्घटना, चोट या हादसे से होने

वाले किसी भी तरह के नुकसान के लिए ज़िम्मेदार नहीं होगा। सभी कानूनी या मौद्रिक ज़िम्मेदारियाँ AMC वेंडर की होंगी।

16. अपने सभी वैधानिक बकाए और अनुपालन के लिए AMC वेंडर पूरी तरह से ज़िम्मेदार होगा।
17. यह ठेका दो साल के लिए होगा, लेकिन सेवा संतोषजनक होने की स्थिति में कभनिसं, क्षेत्रीय कार्यालय, कोल्लम के विवेक पर इसे एक और साल के लिए बढ़ाया जा सकता है।
18. कभनिसं, क्षेत्रीय कार्यालय, कोल्लम बिना कोई कारण बताए किसी भी चरण पर बिड रद्द करने का पूरा अधिकार रखता है। कभनिसं, क्षेत्रीय कार्यालय, कोल्लम का फैसला अंतिम होगा।
19. क्षेत्रीय भविष्य निधि आयुक्त-III/प्रभारी अधिकारी, कभनिसं, क्षेत्रीय कार्यालय, कोल्लम को बिना कोई कारण बताए किसी भी समय ठेका खत्म करने की स्वतंत्रता होगी। इस संबंध में, कभनिसं, क्षेत्रीय कार्यालय, कोल्लम का फैसला अंतिम होगा और AMC वेंडर पर बाध्यकारी होगा।



എംപ്ലോയീസ് പ്രോവിഡൻ്റ് ഫണ്ട് ഓർഗനൈസേഷൻ  
 कर्मचारी भविष्य निधि संगठन  
**EMPLOYEES' PROVIDENT FUND ORGANISATION**  
 തൊഴിൽ & എംപ്ലോയ്മെൻ്റ് മന്ത്രാലയം, ഭാരത സർക്കാർ  
 (श्रम एवं रोजगार मंत्रालय, भारत सरकार)  
**(Ministry of Labour & Employment, Govt. of India)**  
 മേഖലാ കാര്യാലയം, പൊന്നമ്മ ചേംബർസ്-I, പരമേശ്വർ നഗർ,  
 അർച്ചന-ആരാധന തിയേറ്ററിന് എതിർവശം, കൊല്ലം-691001  
 क्षेत्रीय कार्यालय, पोन्नम्मा चैंबर्स- I, परमेश्वर नगर, अर्चना-आराधना थिएटर के सामने, कोल्लम-691001 (केरल)  
**REGIONAL OFFICE, PONNAMMA CHAMBERS-I, PARAMESWAR NAGAR,**  
**OPP.ARCHANA-ARADHANA THEATRE, KOLLAM-691001 (KERALA)**  
**PHONE: 0474 -2767645, E mail: ro.kollam@epfindia.gov.in**



KR/KLM/EDP/AMC/Computer Peripherals/2025 - 2026

Date: 21/01/2026

### **NOTICE INVITING ONLINE BIDS**

Online bids are invited through GeM from Registered/Authorized firms/OEM for Annual Maintenance Contract (AMC) of Computer Systems and Peripherals and Network Devices located at the Employees Provident Fund Organization (EPFO), Regional Office, Kollam, for the period from 01/04/2026 to 31/03/2028. The bidders who fulfill the eligibility criteria and compliance of specifications and supporting documents in the bid may submit their bids through the GeM portal. The bidders have to submit the required documentary proof through online mode in the GeM portal for verification and qualification in the technical bid. Tender documents submitted through any other modes shall be outrightly rejected.

Online bids should be submitted before 11:00 A.M. on 12/02/2026 and will be opened at 01:00 P.M. on 12/02/2026. Online bids received after 11:00 A.M. on 12/02/2026 will not be considered. Contracts will be awarded based on the technical and financial evaluations made on rate, experience, and other terms and conditions mentioned in the bid.

### **Scope of Work and terms & conditions:**

1. The bidders should mandatorily have a **Registered Office in the State of Kerala**. Proof of registration in Kerala State along with a contact number should be uploaded in the GeM portal. The bidder shall have relevant experience, preferably in managing the existing type of hardware/software. The bidders must also upload the GST registration certificate along with the documents.

2. The successful bidder has no right to refuse the contract under any circumstances after the final stage of bidding. If the contract is refused, necessary actions will be initiated to blacklist the bidder in GeM.
3. The successful bidder to whom the contract is awarded (hereafter referred to as AMC vendor) is required to provide **one Resident Engineer** who is well-versed in **repairing and maintaining hardware such as Desktop PCs (Processor, Motherboard, HDD, SSD, RAM, SMPS, Battery, Keyboard, Mouse, Monitor), Laptops (Processor, Motherboard, SSD, RAM, Battery, Touchpad, Monitor screen), Printers (Laser, Inkjet, Dot Matrix, etc.), Scanners (Flatbed, Fast Scanner, etc.), UPS, Network Devices (switches, cables), Network Gear, including all parts, labor, and regular upkeep (cleaning, updates, virus removal), ensuring smooth operations with defined response times, networking-related works such as configuration of network switches, LAN cabling, establishing connections between switches, maintenance and replacement of network cables, resolving software-related issues, etc. The Resident Engineer should be present in the office premises on all working days to resolve hardware/software/network issues, between 8:30 AM and 6:00 PM.** The Resident Engineer is also liable to work beyond office hours/on all holidays and Saturdays/Sundays in case of exigencies. An attendance system should be maintained by the AMC vendor. In case the Resident Engineer is unable to attend, temporary arrangements should be made by the AMC vendor itself.
4. The AMC vendor will be liable to pay wages not less than the Minimum Wages prescribed by the Ministry of Labour and Employment, Government of India, or State Government, whichever is higher, to the Resident Engineer deployed. The AMC Vendor should ensure strict compliance with statutory payments such as EPF contributions, ESI contributions, GST, etc. Bids that are found to be less than the stated minimum wages will not be considered. For the purpose of calculating wages, one month will be taken as consisting of 26 days. The salary/wage of the Resident Engineer must be paid only through a bank account and should provide a salary slip. Proof of full payment of wages for the previous months must be submitted before claiming the AMC quarterly payment. EPF contributions (both employer and employee shares) must be deposited on or before the 15th day of the following month.
5. All taxes such as TDS as per Income Tax, TDS on GST will be deducted as per applicable laws unless any exemption is granted by the concerned authority.



6. The list of AMC items is mentioned in Annexure - 1. It may also be noted that AMC for some computer systems and peripherals will start after the expiry of the warranty period, which is mentioned against the specific items in Annexure - 1. The prospective bidders may, if desired, visit EPFO, Regional Office, Kollam, either in person or through an authorized representative for verifying the configuration and condition of the computer systems and peripherals and other services relating to network, cables, etc.
7. The AMC vendor will be responsible for repair and maintenance work of all computer systems and peripherals prescribed in Annexure - 1, including the replacement of defective/damaged parts **(except toner cartridges, inks, ribbons, fuser units of printers, monitor panels, UPS batteries (600 K.V. & 1 K.V.))** at their **own cost**. The AMC vendor is also responsible for installation of the Operating System, installation and updates of drivers, and all software provided by EPFO, Regional Office, Kollam. To the extent possible, all repair and maintenance work would be carried out in EPFO, Regional Office, Kollam premises only by the Resident Engineer within **2 hours of registration of a complaint**. In case the defect is major and it is not possible to rectify within a day, the problem should be reported to the designated person of the Computer Section of EPFO, Regional Office, Kollam, and **standby equipment should be provided immediately**.
8. The AMC vendor has no right to refuse to repair any hardware. **If repairing is not possible due to non-availability of spares or any other reasons, the hardware with the same specifications and in good condition should be provided to EPFO, Regional Office, Kollam, for permanent use by the AMC vendor at his own cost**. Failing which, AMC charges will not be released and the performance guarantee as stated in point No. 11 will be forfeited.
9. The rates quoted by the bidder should be final, item-wise, and inclusive of all taxes and the salary of the Resident Engineer. The rates, once approved, will not be enhanced by the AMC vendor in any case during the currency of the contract. The minimum wages of the Resident Engineer vary according to the order issued by the Ministry of Labour & Employment, Government of India, from time to time.
10. An Earnest Money Deposit in the form of a Demand Draft in favor of the Regional Provident Fund Commissioner - II, EPFO, Regional Office, Kollam, should be submitted to participate in the bid. Micro and Small Enterprises (MSEs), as defined in the MSE Procurement Policy issued by the Department of Micro, Small and Medium Enterprises (MSME), are exempt from the EMD and application fee.
11. The AMC vendor must submit an agreement on **non-judicial stamp paper of Rs.100/-** for the AMC period before commencing work, as required by EPFO,

Regional Office, Kollam. The AMC vendor should also submit a performance guarantee amounting to **5%** of the total quoted amount by Demand Draft drawn in favor of the Regional Provident Fund Commissioner - II, EPFO, Regional Office, Kollam. The performance guarantee is valid until two months after the expiry of the contract. No exemption is given in this regard.

12. Payment will be released at the end of every quarter in equal installments. No advance payment will be made in any case. EPFO, Regional Office, Kollam reserves the right to withhold payment if the service is unsatisfactory or fails to comply with any terms and conditions.
13. EPFO, Regional Office, Kollam may, at its own discretion, add more computers/peripherals to the AMC provider or delete some or all equipment from the AMC. In the case of the addition of peripherals, rates will be fixed based on the amount already quoted for similar items, reduced proportionately according to the length of the remaining period of the contract. In the case of deletion of peripherals, AMC charges for the deleted items will not be released for the remaining period of the contract.
14. In case the AMC provider backs out of the contract midstream without the explicit consent of EPFO, Regional Office, Kollam, the performance guarantee will be forfeited, and the amount of the AMC for that quarter will not be released.
15. EPFO, Regional Office, Kollam shall not be responsible for damages of any kind for any mishap, injury, or accident caused to any Resident Engineer of the AMC Vendor while performing duties on EPFO, Regional Office, Kollam premises. All liabilities, legal or monetary, shall be borne by the AMC Vendor.
16. The AMC vendor will be solely responsible for all its statutory dues and compliance.
17. The contract will be for two years but may be extended for one more year at the sole discretion of EPFO, Regional Office, Kollam, provided that the service is satisfactory.
18. EPFO, Regional Office, Kollam reserves all rights to cancel the bid at any stage without assigning any reason. The decision of EPFO, Regional Office, Kollam shall be final.
19. The Regional Provident Fund Commissioner-II/Officer-in-charge, EPFO, Regional Office, Kollam shall have the liberty to terminate the contract at any time without assigning any reasons. In this regard, the decision of EPFO, Regional Office, Kollam shall be final and binding on the AMC vendor.

**Annexure - 1 - List of AMC**

Sl. No:	Items	Quantity	Remarks
1	CANON LBP - 2900B MONO LASER PRINTER	13	
2	CANON INKJET PIXMA G-6070 PRINTER	2	
3	CANON LASER IMAGECLASS MF271DN PRINTER	2	
4	HP LASER 108A PRINTER	1	
5	HP LASERJET PRO M501 PRINTER	2	
6	HP LASERJET PRO M403DN PRINTER	1	
7	HP MONO LASER PRINTER & SCANNER (M1136 MFP)	1	
8	EPSON L3256 MULTIFUNCTION COLOUR INKTANK PRINTER	2	
9	EPSON LX-310 DOT MATRIX PRINTER	2	
10	FUJITSU SV 600 OVERHEAD SCANNER	1	
11	CANONSCANLIDE 300 SCANNER FLATBED	1	
12	AVISION SCANNER FB1000N FLATBED	2	
13	CANON SCANNER DR-C230 FAST COLOR SCANNER	1	
14	EPSON SCANNER V39 II FLATBED	2	
15	DLINK - 24 PORTS UN MANAGED SWITCH	3	
16	TP LINK-24 PORTS MANAGED SWITCH	1	
17	CISCO - 24 PORTS MANAGED SWITCH	6	
18	DLINK - 24 PORTS MANAGED SWITCH	2	
19	PIXAARNET THIN CLIENT (Intel Celeron,16GB/128GB)	15	
20	SMART DESK THIN CLIENT (Intel Celeron,4GB/128GB)	10	
21	SMART DESK THIN CLIENT (Intel Celeron,4GB/64GB)	2	
22	DESKTOP PC - Acer - Intel i3-9th, 8GB RAM, 256GB SSD, 1TB HDD	1	

23	DESKTOP PC - Acer - Intel i5-9th, 8GB RAM, 256GB SSD, 500GB HDD	1	
24	DESKTOP PC - Acer - Intel i5-7th, 8GB RAM, 256GB SSD, 1TB HDD	1	
25	DESKTOP PC - Acer - Intel i7-7th, 8GB RAM, 256GB SSD, 1TB HDD	2	
26	DESKTOP PC - Acer - Intel i5-9th, 8GB RAM, 256GB SSD, 1TB HDD	1	
27	DESKTOP PC - Acer - Intel i3-8th, 8GB RAM, 512GB SSD	1	
28	DESKTOP PC - Acer - Intel i5-9th, 8GB RAM, 500GB HDD	1	
29	DESKTOP PC - Acer - Intel i5-9th, 8GB RAM, 1TB HDD	1	
30	DESKTOP PC - Acer - Intel i7-8th, 8GB RAM, 256GB SSD, 1TB HDD	1	
31	DESKTOP PC - Acer - Intel i7-8th, 8GB RAM, 1 TB HDD	1	
32	DESKTOP PC - Acer - Intel i7-7th, 8GB RAM, 512 GB SSD	1	
33	DESKTOP PC - Acer - Intel i7-7th, 8GB RAM, 1TB HDD	1	
34	DESKTOP PC - Acer - Intel i7-8th, 8GB RAM, 500GB HDD	1	
35	Desktop PC - DELL - Intel i5-10th, 8GB RAM, 256GB SSD, 1TB HDD	1	
36	Desktop PC - VOLTRIQ - Intel i5-10th, 8GB RAM, 1TB HDD	1	
37	MONITOR - EWIT	3	
38	MONITOR - Lenovo	5	
39	MONITOR - HP	1	
40	MONITOR - ZEBRONICS	5	
41	UPS( Offline 1 KVA); Microtek	5	
42	UPS( Offline 1 KVA); HYKON	4	
43	UPS( Offline 1 KVA); V-GUARD	3	
44	UPS( Offline 1 KVA); BPE	2	
45	UPS( Offline 1 KVA); Numeric	1	

46	UPS( Offline 1 KVA); FOXIN	1	
47	UPS (Offline 600-650 VA); HCL	3	
48	UPS (Offline 600-650 VA); FOXIN	2	
49	UPS (Offline 600-650 VA); Microtek	2	
50	UPS (Offline 600-650 VA); V -GUARD	2	
51	UPS (Offline 600-650 VA); FINGER	1	
52	UPS (Offline 600-650 VA); iBall	1	
53	Desktop PC; ACER - Intel i5-12th, 8GB, 512GB SSD, 1TB HDD	6	<ul style="list-style-type: none"> <li>• <b>Warranty period upto 15/07/2027.</b></li> <li>• <b>AMC starts on 16/07/2027.</b></li> <li>• <b>AMC amount should be calculated proportionately.</b></li> </ul>
54	HP LASERJET MONO SFP M208DW PRINTER	4	<ul style="list-style-type: none"> <li>• <b>Warranty period upto 26/11/2026.</b></li> <li>• <b>AMC starts on 27/11/2026.</b></li> <li>• <b>AMC amount should be calculated proportionately.</b></li> </ul>
55	HP LASERJET PRO 4004DW	1	<ul style="list-style-type: none"> <li>• <b>Warranty period upto 24/11/2026.</b></li> <li>• <b>AMC starts on 25/11/2026.</b></li> <li>• <b>AMC amount should be calculated proportionately.</b></li> </ul>
56	CANON IMAGE CLASS LBP122DW PRINTER	1	<ul style="list-style-type: none"> <li>• <b>Warranty period upto 24/05/2027.</b></li> <li>• <b>AMC starts on 25/05/2027.</b></li> <li>• <b>AMC amount should be calculated proportionately.</b></li> </ul>
57	Scanner ( Flat Bed); Epson V39 II	5	<ul style="list-style-type: none"> <li>• <b>Warranty period upto 09/06/2026.</b></li> <li>• <b>AMC starts on</b></li> </ul>

			<b>10/06/2026.</b> <ul style="list-style-type: none"> <li>• <b>AMC amount should be calculated proportionately.</b></li> </ul>
58	THIN CLIENT; SMART DESK - 8 GB RAM, 128 GB STORAGE	2	<ul style="list-style-type: none"> <li>• <b>Warranty period upto 12/02/2027.</b></li> <li>• <b>AMC starts on 13/02/2027.</b></li> <li>• <b>AMC amount should be calculated proportionately.</b></li> </ul>
59	Laptop; HP PROBOOK 450 G9 LAPTOP Intel i5-12th, 16GB, 1TB SSD, 15:6 INCH	2	<ul style="list-style-type: none"> <li>• <b>Warranty period upto 10/08/2027.</b></li> <li>• <b>AMC starts on 11/08/2027.</b></li> <li>• <b>AMC amount should be calculated proportionately.</b></li> </ul>
60	CISCO - 24 PORTS MANAGED SWITCH (9200L-24T-4G-E)	2	<ul style="list-style-type: none"> <li>• <b>Warranty period upto 21/03/2027.</b></li> <li>• <b>AMC starts on 22/03/2027.</b></li> <li>• <b>AMC amount should be calculated proportionately.</b></li> </ul>
61	Desktop PC; LENEVO - Intel i5-10th, 8GB RAM, 1TB HDD	1	
62	Non IT Professional Service (version 2) - NETWORK AND CABLING REPLACEMENT, MAINTENANCE AND OTHERS; SERVICE AND MAINTENANCE BY RESIDENT ENGINEER	1	<b>AMC vendor will be liable to pay wages not less than Minimum Wages prescribed by the Ministry of Labour and Employment, Government of India or State Government, whichever is higher, to the Resident Engineer deployed.</b>