



आज़ादी का  
अमृत महोत्सव

എംപ്ലോയീസ് പ്രോവിഡൻ്റ് ഫണ്ട് ഓർഗനൈസേഷൻ

कर्मचारी भविष्य निधि संगठन

EMPLOYEES' PROVIDENT FUND ORGANISATION

(കൊഴിക്ക് & എംപ്ലോയ്മെൻ്റ് മന്ത്രാലയം, ഭാരത സർക്കാർ)

श्रम एवं रोज़गार मंत्रालय, भारत सरकार  
Ministry of Labour & Employment, Govt. of India

മലയാള കാര്യാലയം, തിരുവനന്തപുരം

क्षेत्रीय कार्यालय, तिरुवनंतपुरम  
Regional Office, Thiruvananthapuram

തിരുവനന്തപുരം ഓഫീസ്, പട്ടം, തിരുവനന്തപുരം 695 004

"Bhavishyanidhi Bhavan", Pattom, Thiruvananthapuram - 695 004  
സ്മാർ്/Phone : 0471-2446286, ഇമെയ്/E mail : ro.tvm@epfindia.gov.in



के आर/तिरु/प्रशा/11(3)/वाटर प्यूरिफाइयर् एवं कूलर केलिए एएमसी/2022-23

दि 30.11.22

**निविदा सूचना**

विषय: वाटर प्यूरिफाइयर् और वाटर कूलर का वार्षिक रखरखाव - के संबंध में

कर्मचारी भविष्य निधि संगठन, क्षेत्रीय कार्यालय, तिरुवनंतपुरम 695004 वाटर प्यूरिफाइयर् और वाटर कूलर की वार्षिक रखरखाव केलिए एजेंसियों से निविदा आमंत्रित करता हैं।

| उत्पाद का नाम                       | माँडल                           | यूनिट की संख्या | प्रतिस्थापना की तारीख |
|-------------------------------------|---------------------------------|-----------------|-----------------------|
| वोल्टास टाटा वाटर कूलर              | 40/80वोल्टास(टाटा)पीएसएस1066725 | 1               | 25/02/2020            |
| बेस्ट वाटर डॉक्टर वाटर प्यूरिफाइयर् | डी3 एनएच एसएस                   | 1               | 2021                  |
| बेस्ट वाटर डॉक्टर वाटर प्यूरिफाइयर् | डी3 एनएचसी एसएस                 | 2               | 2021                  |
| अक्वा गार्ड वाटर प्यूरिफाइयर्       | ए जी माग्ना यूवी नेक्स्ट ईए     | 1               | 07/2018               |
| अक्वा गार्ड वाटर प्यूरिफाइयर्       | ए जी डीआर क्लासिक               | 1               | 05/2020               |

अनुबंध की अवधि अनुबंध की तिथि से एक वर्ष केलिए होगी। इच्छुक एजेंसियों इस कार्यालय से किसी भी कार्य दिवस में दूरभाष सं 0471-2446286 पर संपर्क कर सकती हैं या संबंधित विवरण कर्मचारी भविष्यनिधि संगठन की आधिकारिक वेबसाइट [www.epfindia.gov.in](http://www.epfindia.gov.in) या केंद्र सरकार वेबसाइट [www.eprocure.gov.in](http://www.eprocure.gov.in) पर प्राप्त कर सकती हैं। जेम पोर्टल द्वारा बोली जमा करने की अंतिम तिथि दिनांक 26-12-2022 को अपराहन 03.00 बजे है।

(मनीष कुमार सिंह)

क्षेत्रीय भविष्य निधि आयुक्त-11



सत्यमेव जयते

कर्मचारी भविष्य निधि संगठन

(श्रममंत्रालय , भारत सरकार)  
क्षेत्रीयकार्यालय,  
“भविष्यनिधि भवन”, पट्टम,  
तिरुवनന്തपुरम - 695004

എം.പി.എഫി.സി. പ്രൊവിഡന്റ് ഫണ്ട്  
ഓർഗനൈസേഷൻ  
(തൊഴിൽ മന്ത്രാലയം, ഭാരതസർക്കാർ)  
മേഖലാ കാര്യാലയം,  
ഭവിയ്യനിധി ഭവൻ, പട്ടം,  
തിരുവനന്തപുരം 695 004



**EMPLOYEES' PROVIDENT FUND ORGANISATION**

(Ministry of Labour & Employment, Govt. of India)  
REGIONAL OFFICE, "BHAVISHYANIDHI BHAVAN", PATTOM,  
**THIRUVANANTHAPURAM - 695 004**  
E-mail: [ro.tvm@epfindia.gov.in](mailto:ro.tvm@epfindia.gov.in) TEL : 0471-2446286

No: KR /TVM/Adm II (3)/AMC for Water Purifiers and Coolers /2022-23

Dated: 30-11-22

**Tender Notice**

Sub: Annual Maintenance Contract of Water purifiers and Water Coolers-reg

Employees Provident Fund Organisation, Regional office, Trivandrum 695004 invites tenders from agencies for Annual Maintenance Contract for Water Purifiers and Water Coolers

| <u>Name of the product</u>       | <u>Model</u>                   | <u>No. of Units</u> | <u>Date of installation</u> |
|----------------------------------|--------------------------------|---------------------|-----------------------------|
| Voltas TATA Water Cooler         | 40/80 Voltas (TATA) PSS1066725 | 1                   | 25.02.2020                  |
| Best Water Doctor water purifier | D3 NH SS                       | 1                   | 2021                        |
| Best Water Doctor water purifier | D3 NHC SS                      | 2                   | 2021                        |
| Aqua Guard water purifier        | AG Magna UV NXT EA             | 1                   | 07/2018                     |
| Aqua Guard water purifier        | AG DR Classic                  | 1                   | 05/2020                     |

The period of contract will be one year from the date of contract. The desirous agencies can contact this office on any working day on telephone no.0471-2446286 or can get the relevant details of Notice Inviting Tenders (NIT) on the EPF Organisation's Official Website [www.epfindia.gov.in](http://www.epfindia.gov.in) or Central Governments website [www.eprocure.gov.in](http://www.eprocure.gov.in). The last date of submission of bids to be received through GeM portal is 26.12.2022 at 03.00 PM.

(Manish Kumar Singh)  
Regional P.F.Commissioner-II  
Regional Office, Trivandrum

### Bid Document

| Bid Details   |  |
|---|--|
| Bid End Date/Time   | 26-12-2022 15:00:00  |
| Bid Opening Date/Time   | 26-12-2022 15:30:00  |
| Bid Offer Validity (From End Date)                                    | 90 (Days)  |
| Ministry/State Name   | Ministry Of Labour And Employment  |
| Department Name   | Na   |
| Organisation Name   | Employees Provident Fund Organisation (epfo)   |
| Office Name   | Regional Office Trivandrum   |
| Item Category   | ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2) - Potable water purification system with inbuilt water cooler.; 3 to 5; PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, f.. |
| Contract Period   | 1 Year(s)  |
| Years of Past Experience Required for same/similar service            | 2 Year (s)   |
| Past Experience of Similar Services required                          | Yes  |
| MSE Exemption for Years of Experience and Turnover                    | No   |
| Startup Exemption for Years of Experience and Turnover                | No   |
| Document required from seller   | Experience Criteria<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  |
| Bid to RA enabled   | No   |
| Type of Bid   | Single Packet Bid  |
| Time allowed for Technical Clarifications during technical evaluation | 3 Days   |
| Estimated Bid Value   | 2700   |
| Evaluation Method   | Total value wise evaluation  |

#### EMD Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

#### ePBG Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

**Splitting**

Bid splitting not applied.

**MSE Purchase Preference**

|                         |     |
|-------------------------|-----|
| MSE Purchase Preference | Yes |
|-------------------------|-----|

1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
4. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

**Additional Qualification/Data Required**

**Detailed description such as Model, Brand , capacities, associated accessories etc, of the assets to be covered under the AMC:AG MAGNA UV NXT AQUA GUARD WATER PURIFIER/ DATE OF INSTALLATION - 07/2018 - 1 No**

**Other buyer specific requirements and details:**[1669798878.pdf](#)

**ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2) - Potable Water Purification System With Inbuilt Water Cooler.; 3 To 5; PACKAGE-5 : Water Purifier And Conditioning System Maintenance Involving Basic Servicing, F.. ( 1 )**

**Technical Specifications**

| Specification | Values |
|---------------|--------|
| Core          |        |

| Specification  | Values   |
|--|--|
| Annual maintenance contract (AMC) for kind of water purification/ conditioning System Category | Potable water purification system with inbuilt water cooler.   |
| Vintage of water purification / conditioning System covered under the service ( Yearly)        | 3 to 5   |
| Type of AMC Package  | PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, filters, membranes, All electrical parts including pump and compressor |
| <b>Addon(s)</b>  |  |

#### Additional Specification Documents

#### Consignees/Reporting Officer

| S.No. | Consignee/Reporting Officer | Address  | Quantity | Additional Requirement |
|-------|-----------------------------|--|----------|------------------------|
| 1     | Bindu J S                   | 695004, Employees Provident Fund Organisation, Regional Office, Pattom, Thiruvananthapuram | 1        | N/A                    |

### Buyer Added Bid Specific Terms and Conditions

#### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

### Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity/restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and/or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents/clauses shall also be null and void. If any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations. Also, GeM does not permit collection of Tender

fee / Auction fee in case of Bids / Forward Auction as the case may be. Any stipulation by the Buyer seeking payment of Tender Fee / Auction fee through ATC clauses would be treated as null and void.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**

### Bid Document

| Bid Details   |  |
|---|--|
| Bid End Date/Time   | 26-12-2022 15:00:00  |
| Bid Opening Date/Time   | 26-12-2022 15:30:00  |
| Bid Offer Validity (From End Date)                                    | 90 (Days)  |
| Ministry/State Name   | Ministry Of Labour And Employment  |
| Department Name   | Na   |
| Organisation Name   | Employees Provident Fund Organisation (epfo)   |
| Office Name   | Regional Office Trivandrum   |
| Item Category   | ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2) - Potable water purification system with inbuilt water cooler.; upto 3; PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, f.. |
| Contract Period   | 1 Year(s)  |
| Years of Past Experience Required for same/similar service            | 2 Year (s)   |
| Past Experience of Similar Services required                          | Yes  |
| MSE Exemption for Years of Experience and Turnover                    | No   |
| Startup Exemption for Years of Experience and Turnover                | No   |
| Document required from seller   | Experience Criteria<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer  |
| Bid to RA enabled   | No   |
| Type of Bid   | Single Packet Bid  |
| Time allowed for Technical Clarifications during technical evaluation | 3 Days   |
| Estimated Bid Value   | 27000  |
| Evaluation Method   | Total value wise evaluation  |

#### EMD Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

#### ePBG Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

**Splitting**

Bid splitting not applied.

**MSE Purchase Preference**

|                         |     |
|-------------------------|-----|
| MSE Purchase Preference | Yes |
|-------------------------|-----|

1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
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**Additional Qualification/Data Required**

**Detailed description such as Model, Brand , capacities, associated accessories etc, of the assets to be covered under the AMC:**40/80 VOLTAS TATA PSS 1066725 WATER COOLER / DATE OF INSTALLATION- 25.02.2020- 1 No  
 D3NHSS BEST WATER DOCTOR WATER PURIFIER / DATE OF INSTALLATION - 2021 - 1 No  
 D3NHCSS BEST WATER DOCTOR WATER PURIFIER / DATE OF INSTALLATION - 2021 - 2 Nos  
 AG DR CLASSIC AQUA GUARD WATER PURIFIER/ DATE OF INSTALLATION - 05/2020 - 1 No

**Other buyer specific requirements and details:**[1669792116.pdf](#)

**ANNUAL MAINTENANCE SERVICES FOR WATER PURIFICATION AND CONDITIONING SYSTEM (Version 2) - Potable Water Purification System With Inbuilt Water Cooler.; Upto 3; PACKAGE-5 : Water Purifier And Conditioning System Maintenance Involving Basic Servicing, F.. ( 5 )**

**Technical Specifications**

| Specification | Values |
|---------------|--------|
| Core          |        |



| Specification  | Values   |
|--|--|
| Annual maintenance contract (AMC) for kind of water purification/ conditioning System Category | Potable water purification system with inbuilt water cooler.   |
| Vintage of water purification / conditioning System covered under the service ( Yearly)        | upto 3   |
| Type of AMC Package  | PACKAGE-5 : Water purifier and conditioning system maintenance involving basic servicing, filters, membranes, All electrical parts including pump and compressor |
| <b>Addon(s)</b>  |  |

### Additional Specification Documents

### Consignees/Reporting Officer

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**---Thank You---**